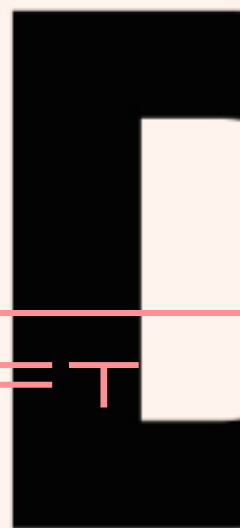


SWIFT Pro EU User Manual



SWIFT

Congratulations to your SWIFT and for becoming part of an exclusive group of early adopters and home lift owners in the world.

SWIFT is the most forward-thinking home lift that will bring true home comfort, style and luxury to your home for many years to come. With your new home lift, you and your family can move smoothly and swiftly between different floors in your home.

This guide will help to maximize the usage of your SWIFT. For the most up-to-date tips and tutorial videos, please visit our home page **[swiftlifts.com](https://www.swiftlifts.com)**

For any operation related questions, please contact our appointed local distributor for support.

SWIFT

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1. Introduction

1.1 Manufacturer

The SWIFT Home Lift is designed and manufactured by SWIFT.

Headquarter:

SWIFT Home Lifts Sweden AB
Styransgatan 14
114 54 Stockholm
Sweden

1.2 Intended Use

The home lift is intended to be used for the transportation of persons, household stuff and goods in your home. The lift should always be operated according to the instructions in this document:

The lift should never be loaded with more persons or weights than the rated load:

Sizes S & M is 250kg / 3 persons
Sizes L & XL is 400kg / 5 persons

All maintenance on the home lift shall only be made by a competent person appointed by SWIFT or any of our appointed partners with the reference of SWIFT Maintenance Manual.

1.3 Child Use

It is not recommended to have children under the age of 12 to use the lift without the presence of an adult. For passengers under age 18, an adult should brief how to use the lift safely.

1.4 Ambient

SWIFT Pro is designed for indoor use and should not be installed outdoor, semi-open space with possibility to be exposed to rain, closed to sea or chlorine environment (swimming pool).

Temperature inside the lift should not be less than +10 degrees or more than +27 degrees (+10 < temperature in lift < +27 degrees).

2. Familiarising with the home lift

Ceiling

To customise lights, see chapter 7.1

Touch display

Here you choose which floor to travel to and you can also access settings and customisations. The dynamic lift display functions are explained in several chapters of this manual.

Emergency Stop Button

See chapter 3.3 for details.

Alarm Button

See chapter 3.5 for details.

Shaft light

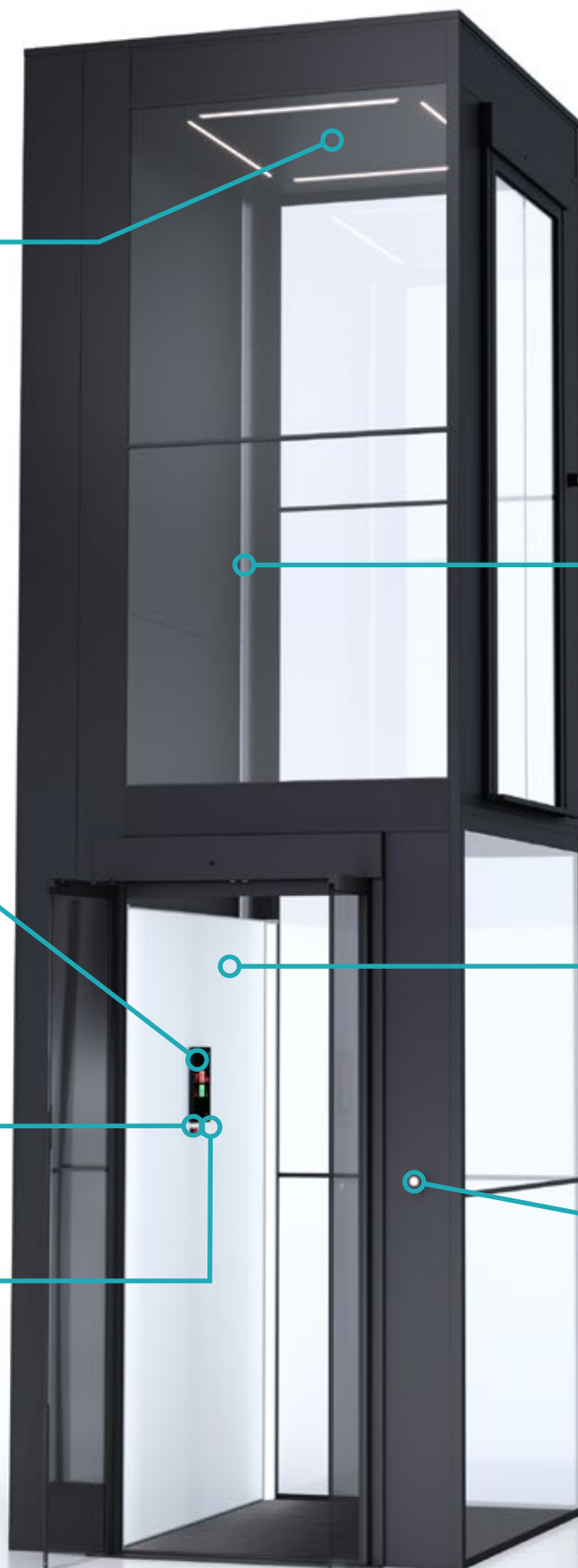
To customise lights, see chapter 7.1

ArtWall

To set up light and screensaver, see chapter 7.1 and chapter 8.1.

Call button

Each floor has a call button. See chapter 4.1.



3. SWIFT Safety

3.1 Safety edges

SWIFT Pro comes with several safety features for maximal peace of mind at home.

All sides of the home lift are lined with safety edges to avoid that something gets pinched between the shaft and the lift. If a safety edge is pressed, the safety sensors will immediately stop the home lift and will not start until the safety edges are returned to original position.



3. SWIFT Safety

3.2 Safety edge pressed

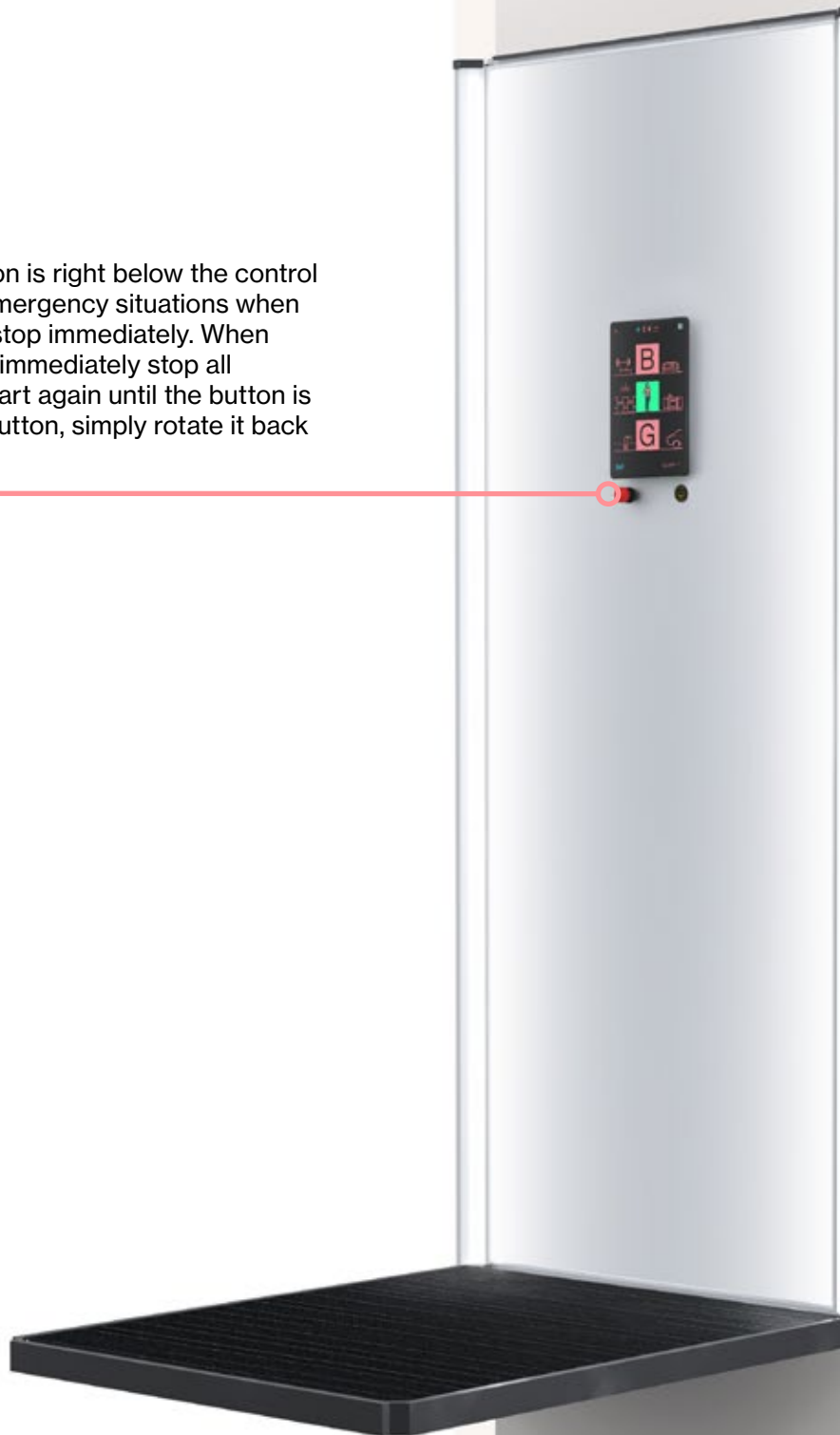
The lift is equipped with a safety edge around the floor of the lift. When it is pressed down the lift will automatically stop. This is to prevent anything to get squeezed between floor and shaft wall. If the safety edge is pressed down the lift will stop and this warning is shown in the display. When object is removed and safety edge is freed it will be possible to travel again.



3. SWIFT Safety

3.3 Emergency stop

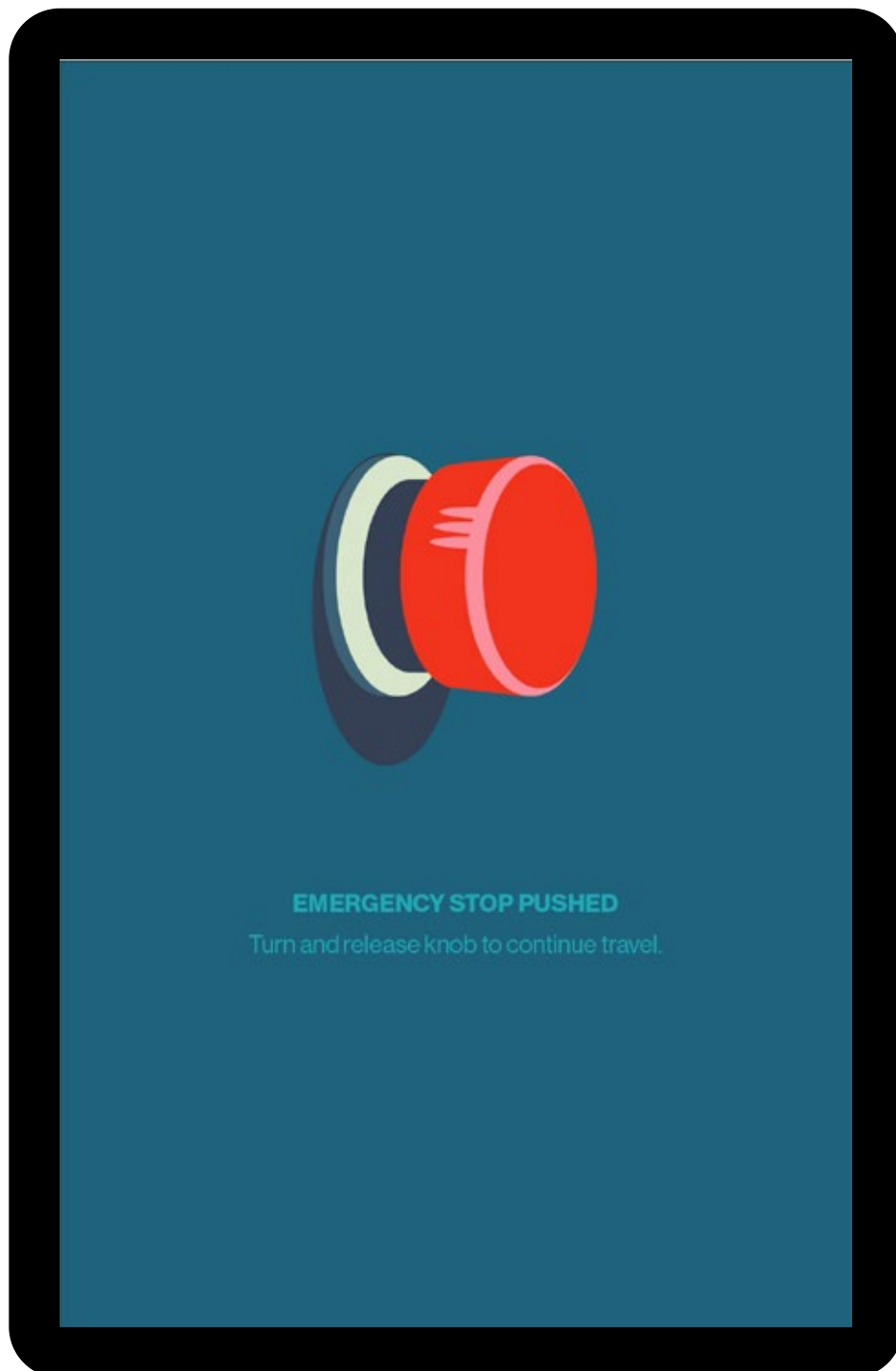
The emergency stop button is right below the control panel. This button is for emergency situations when you want the home lift to stop immediately. When pressed, the home lift will immediately stop all movements and will not start again until the button is released. To release the button, simply rotate it back to its original position.



3. SWIFT Safety

3.4. Emergency stop pressed

The lift is equipped with an emergency stop. When it is pressed the lift will immediately stop and emergency stop warning is shown in the display. As long as the emergency stop is pushed it is not possible to travel. Turn and release knob to continue to travel.



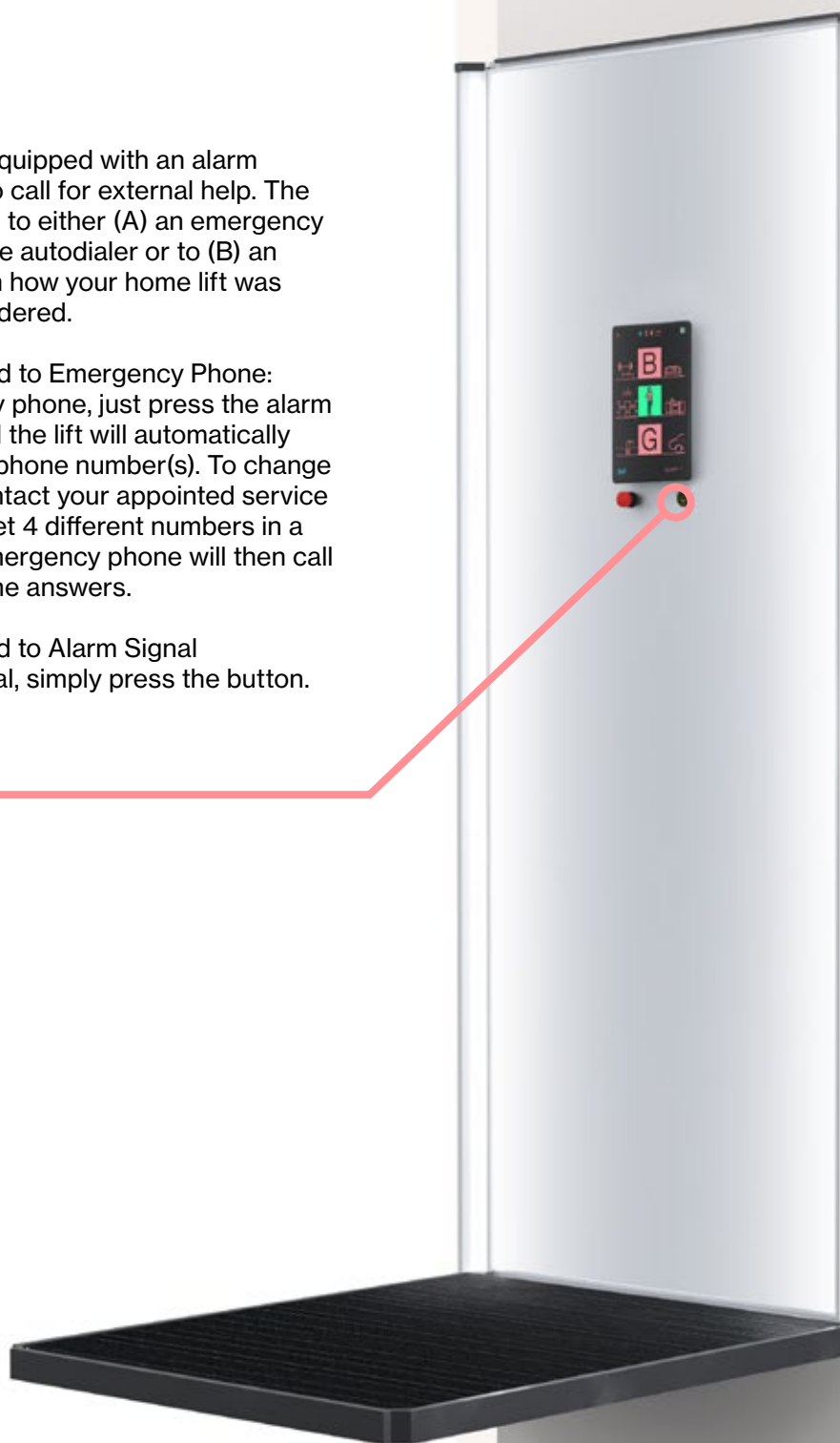
3. SWIFT Safety

3.5 Alarm button

Each SWIFT home lift is equipped with an alarm button that can be used to call for external help. The alarm button is connected to either (A) an emergency phone after connecting the autodialer or to (B) an alarm signal depending on how your home lift was configured when it was ordered.

A) Alarm button connected to Emergency Phone:
To activate the emergency phone, just press the alarm button for 10 seconds and the lift will automatically dial the pre-programmed phone number(s). To change phone number, please contact your appointed service contact. It is possible to set 4 different numbers in a set priority list, and the emergency phone will then call each of them until someone answers.

B) Alarm button connected to Alarm Signal
To activate the alarm signal, simply press the button.



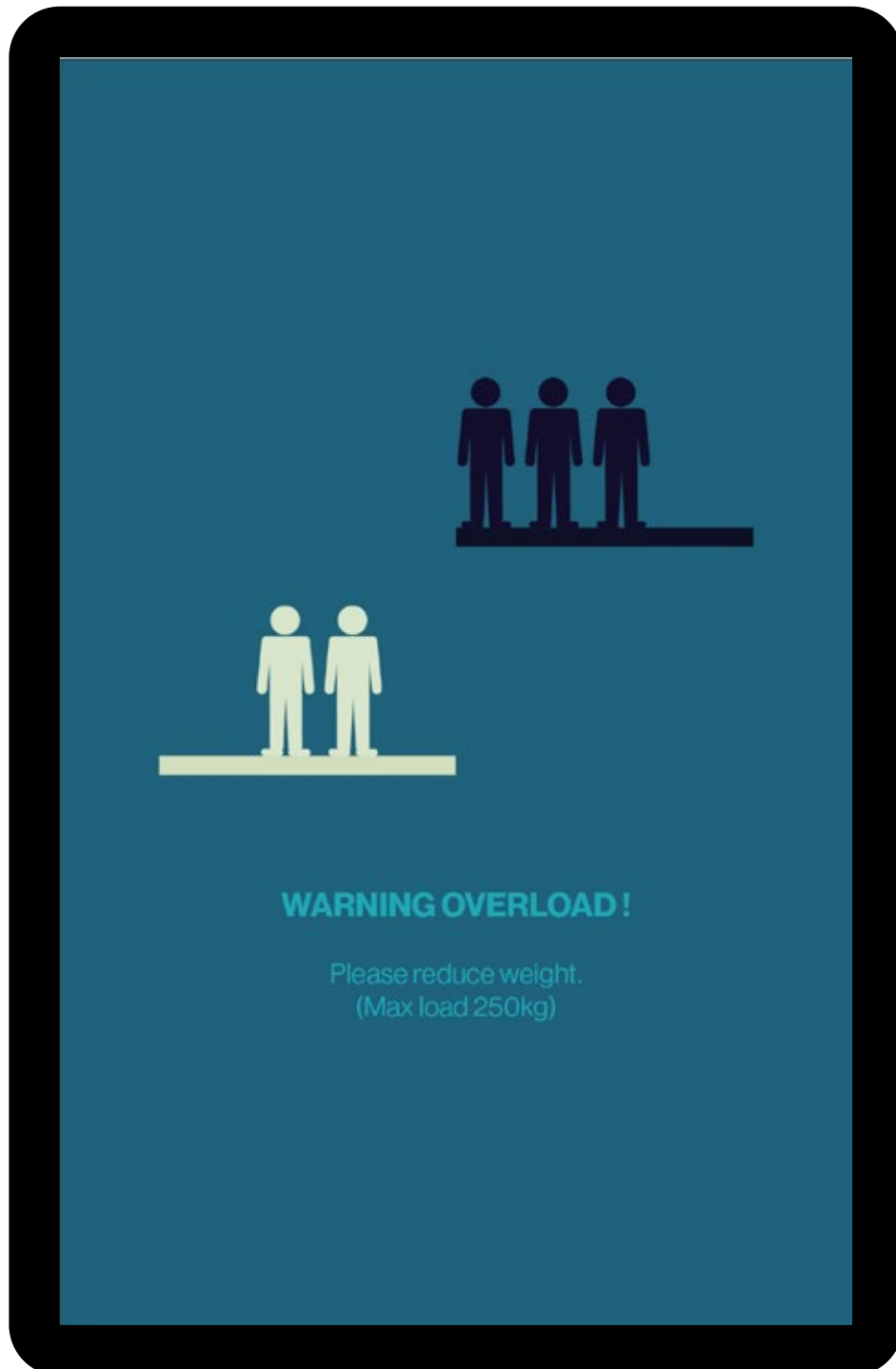
3. SWIFT Safety

3.6 Warning overload

Max load depends on lift size. If rated load is exceeded the lift will not start the travel. A "Warning overload" notification will appear in the display. Please reduce the load to start the travel.

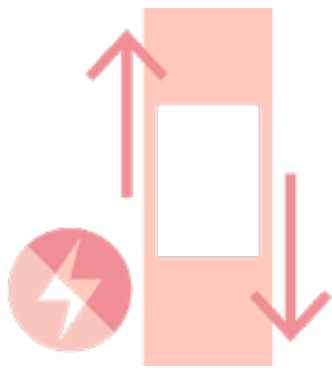
S & M: 250 kg / 3 persons

L & XL: 400 kg / 5 persons



3. SWIFT Safety

3.7 Anti-Trap feature (if external power failure)



In case of an external power outage, SWIFT Pro has a built in “Anti-Trap” function where the lift will automatically go to battery operated “power off mode”. The battery back-up will ensure that the lift will continue to operate with full functionality (except for the shaft lighting that will be turned off) for complete peace of mind. If the lift is powerless for too long, the batteries will eventually drain. When the lift detects that it is no longer capable of moving between floors, it will open its door and refuse further travels. When the battery reaches critically low levels, the lift will turn itself off and not turn on until power returns. The lift will need some time to charge its batteries before it can be used again.

3.8 SWIFT Remote

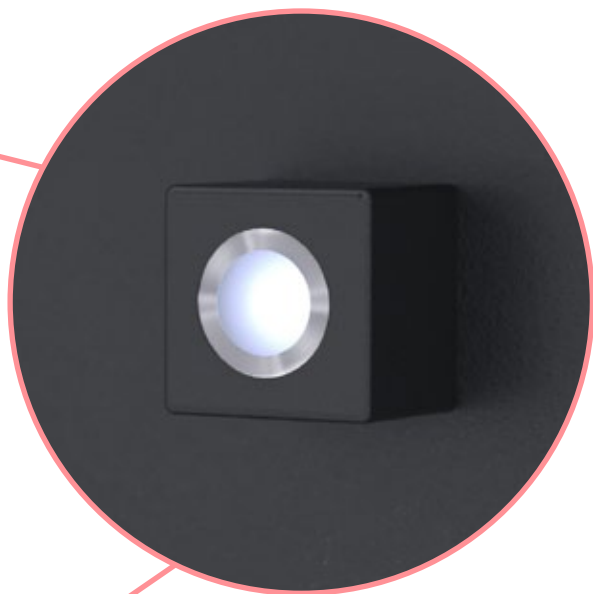


SWIFT Pro can be equipped with SWIFT Remote as an optional feature. SWIFT Remote makes sure your home lift is connected to internet thus can be accessible from remote by any technician from SWIFT HQ or your appointed service contact. With SWIFT Remote you can be sure to get instant support or guidance if any problems or questions about your home lift.

4. Operations instruction

4.1 Call the lift from a room

To call a lift from a landing, press the call button once and wait for the home lift to arrive. The door will be opened after the lift has arrived.



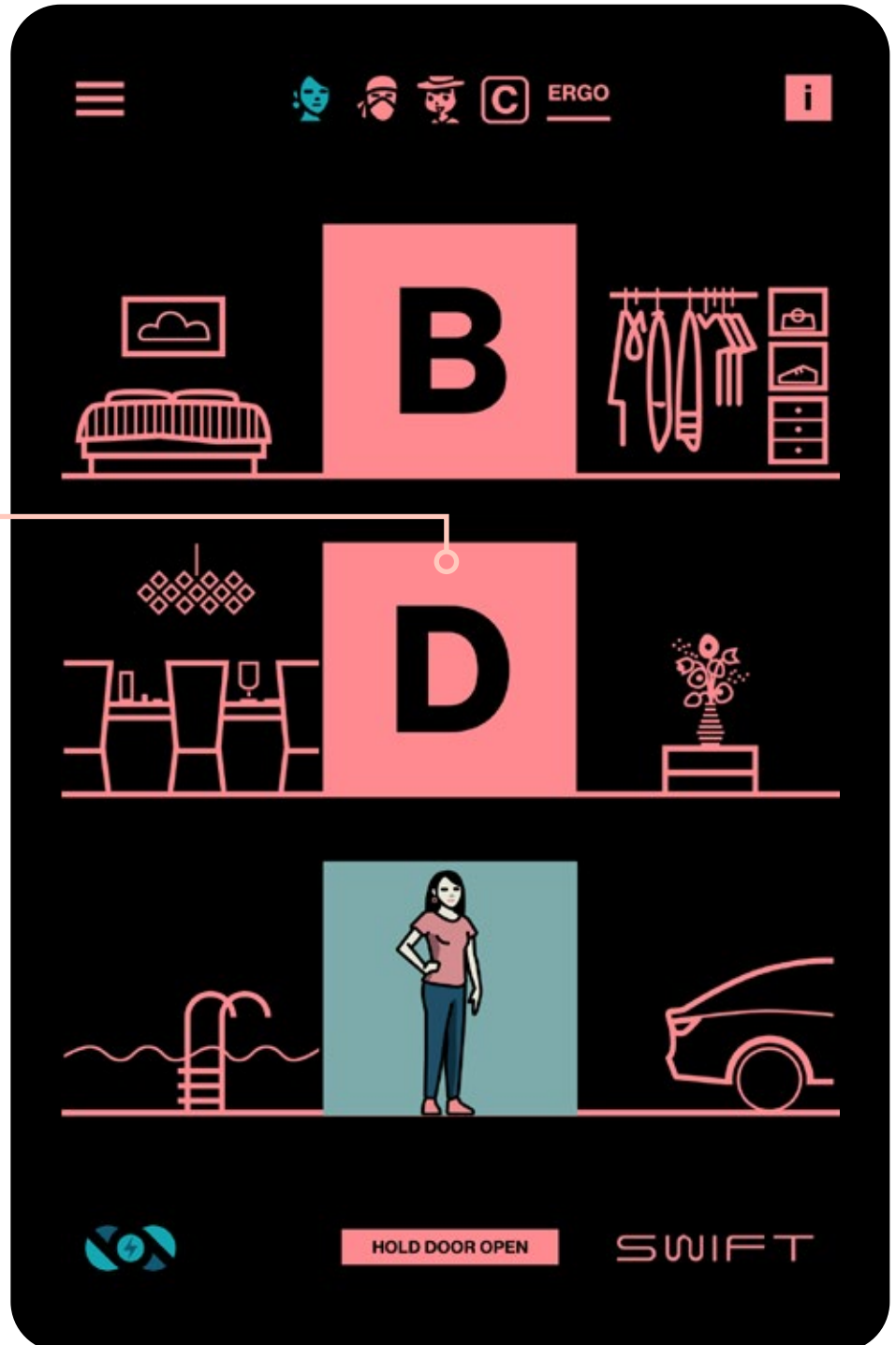
4. Operations instruction

4.2 Travel to a floor (Hold-to-run display)

1. Choose the floor you want to go to

The floor button will change colour to indicate that it has been chosen. Lift doors will close and are locked. Lift will not start moving until hold-to-run function is activated. See next step.

Ex. Click "D" for dining room

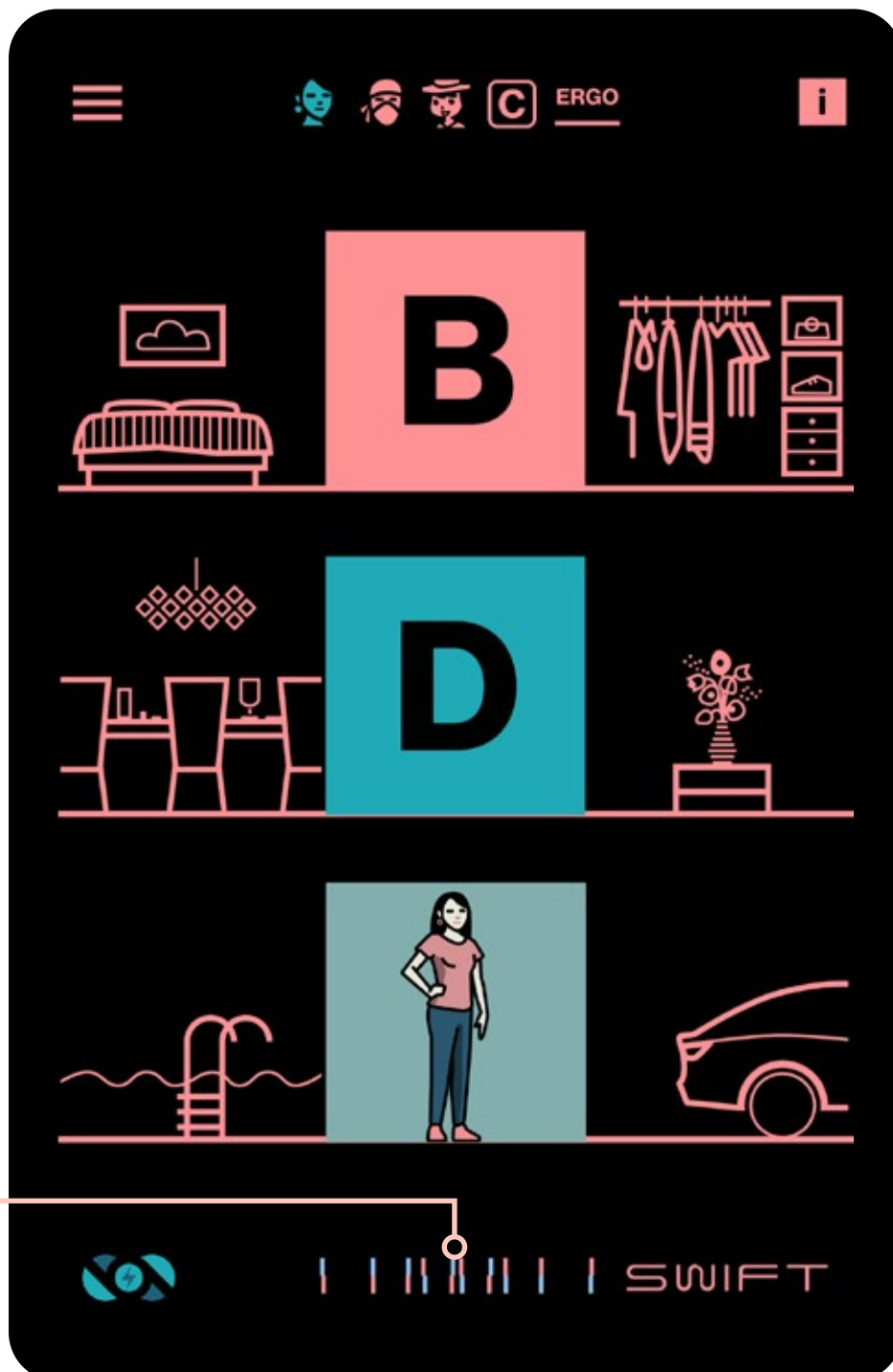


4. Operations instruction

4.2 Travel to a floor (Hold-to-run display)

2. Press down display here

An animated icon appears at the area where you should press to activate the hold-to-run function. Lift will start moving as soon as display is pressed. See illustration step 3.



4. Operations instruction

4.2 Travel to a floor (Hold-to-run display)

3. Press display like this

Press the lower part of the display like shown in figure. Lift will start travelling. Upon release it will automatically stop.

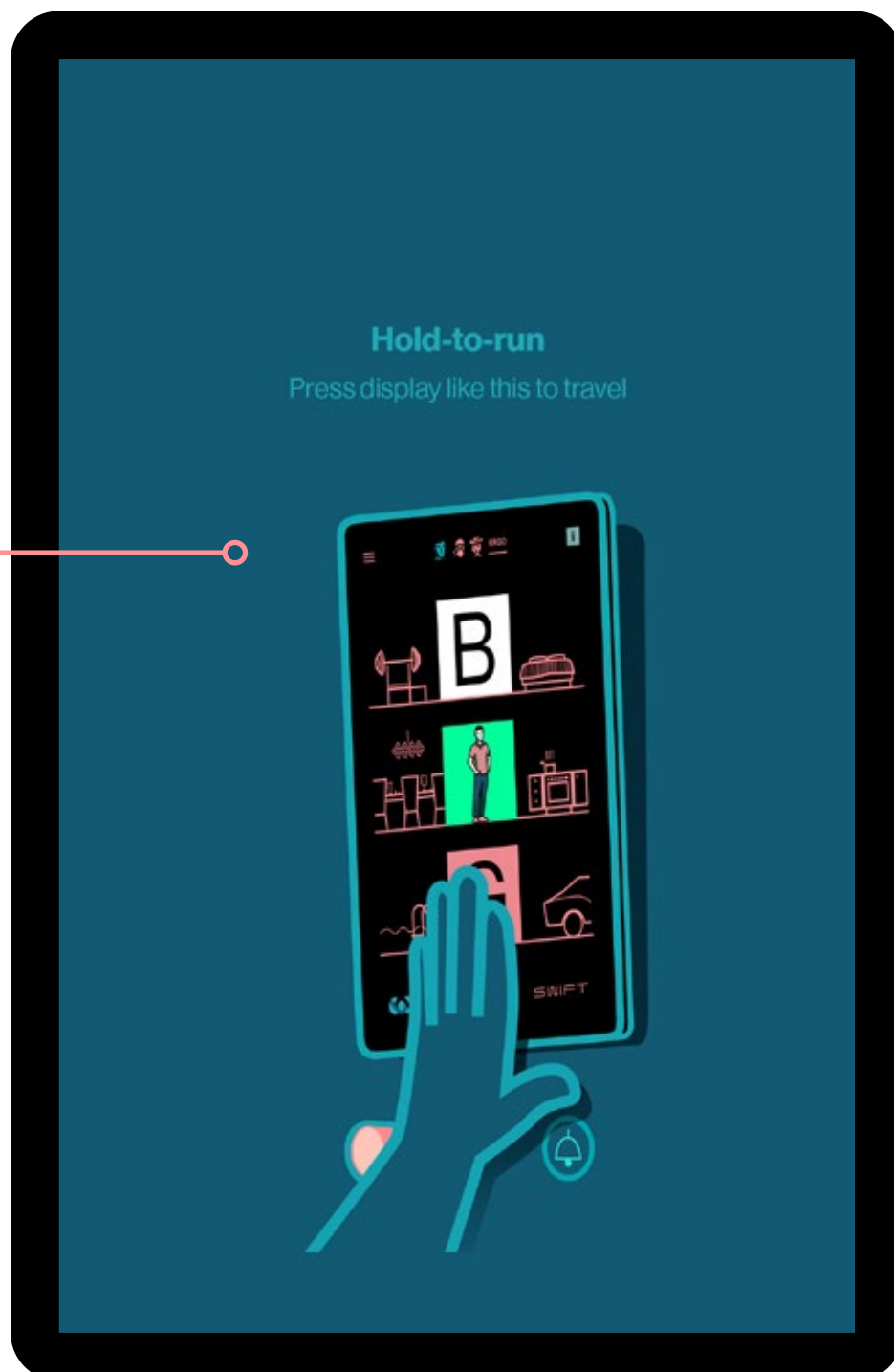


4. Operations instruction

4.2 Travel to a floor (Hold-to-run display)

4. Hold-to-run help

If user doesn't push the display after 10 seconds, an animation explaining the hold-to-run function will appear.



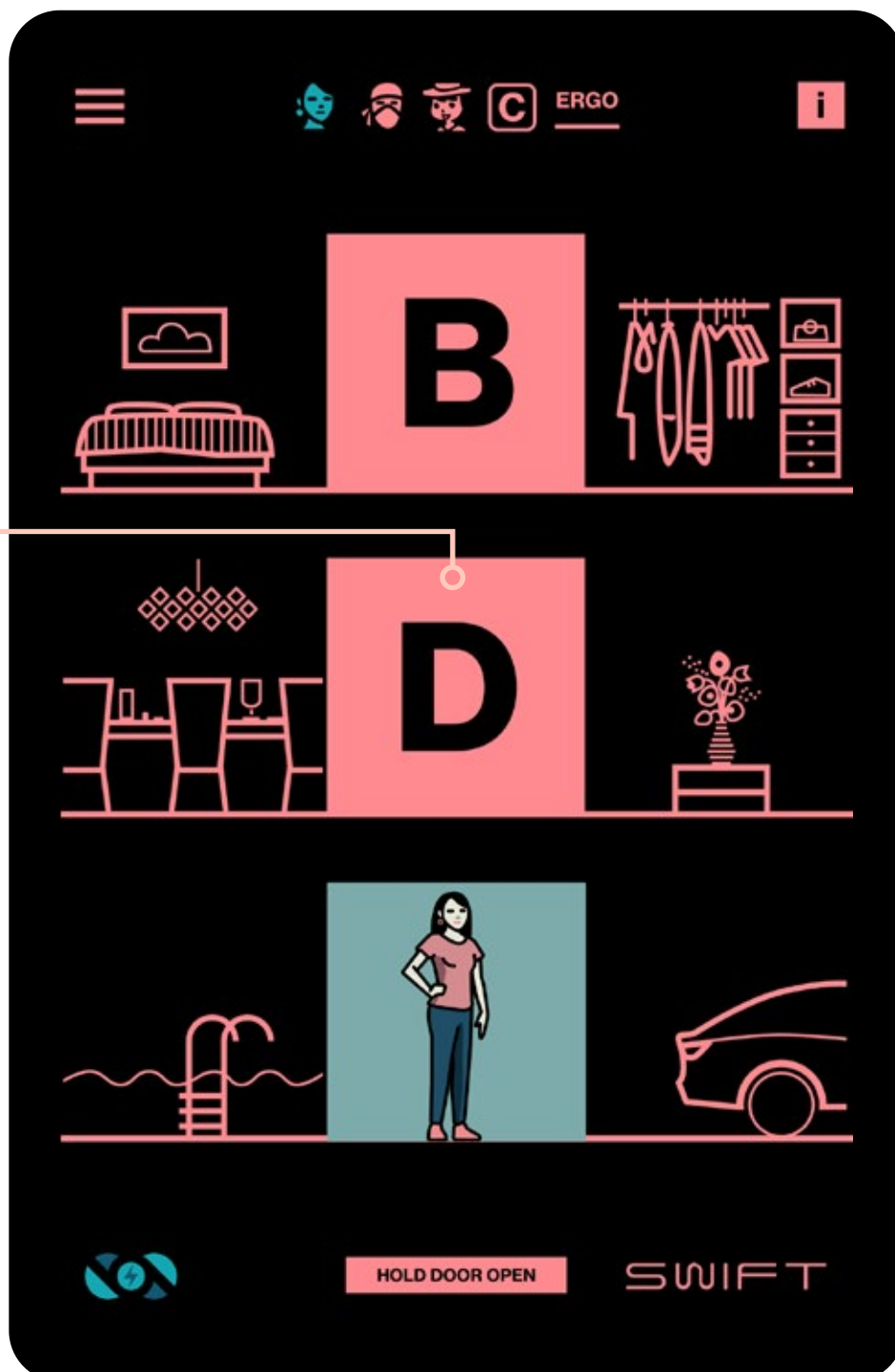
4. Operations instruction

4.3 Travel to a floor (Hold-to-run handrail)

1. Choose the floor you want to go to

The floor button will change colour to indicate that it has been chosen. Lift doors will close and are locked. Lift will not start moving until hold-to-run function is activated. See next step.

Ex. Click "D" for dining room



4. Operations instruction

4.3 Travel to a floor (Hold-to-run handrail)

2. Press the button on the handrail

Press the the button on the handrail like shown in figure. Lift will start travelling. Upon release it will automatically stop.



4. Operations instruction

4.4 Open door / Close door / Hold door open

Open doors

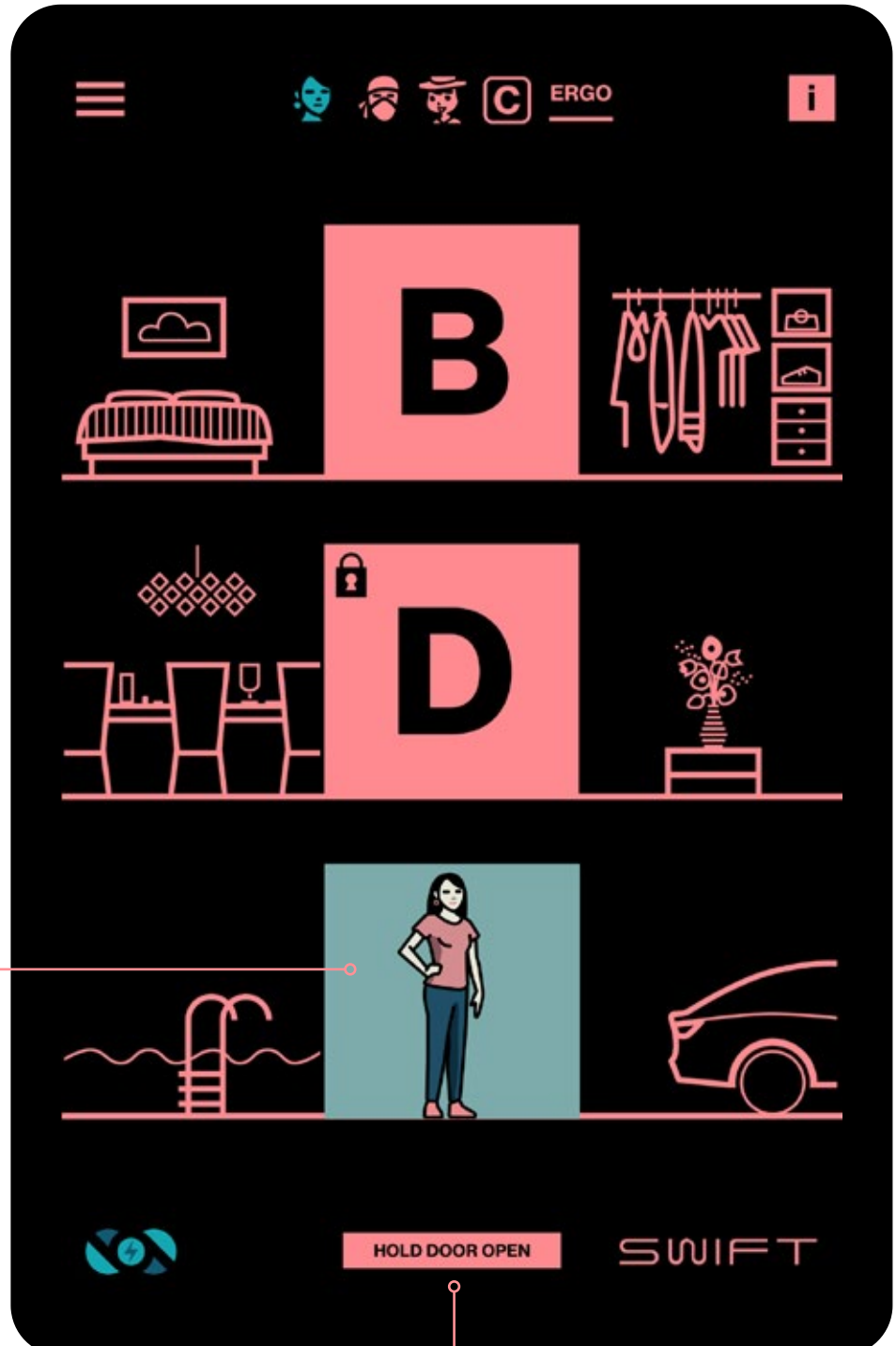
When the lift is on a floor and the doors are closed, press one time to open the doors.

Close doors

When the lift is on a floor and the doors are open, press one time to close doors.

Hold-doors-open function

When the lift is on a floor and the doors are open, press here to activate hold-door-open function, this makes the doors stay open for a longer period (10 min). Deactivated by pressing destination floor button.



5. Display

5.1 Introduction to the Travel view

Menu

Click here to access settings and customisations. See chapter 5.2.

Floor buttons

Customize each floor and name it as you like.

Floor graphics

Customise each floor with cool graphics from the SWIFT library.

Floor lock

The icon indicates that this floor is locked with a PIN. See chapter 6.1-6.4 and 6.11-6.12.

Child lock

When activated, the pin-code based child lock, prevents children (or rest of family) from using the lift. To activate the child lock, see chapter 10.1-10.4.

You are here and Door button

The green lit button with avatar shows where the lift is. Opens and closes the doors when pressed. See chapter 4.2. for details.

EcoDrive icon

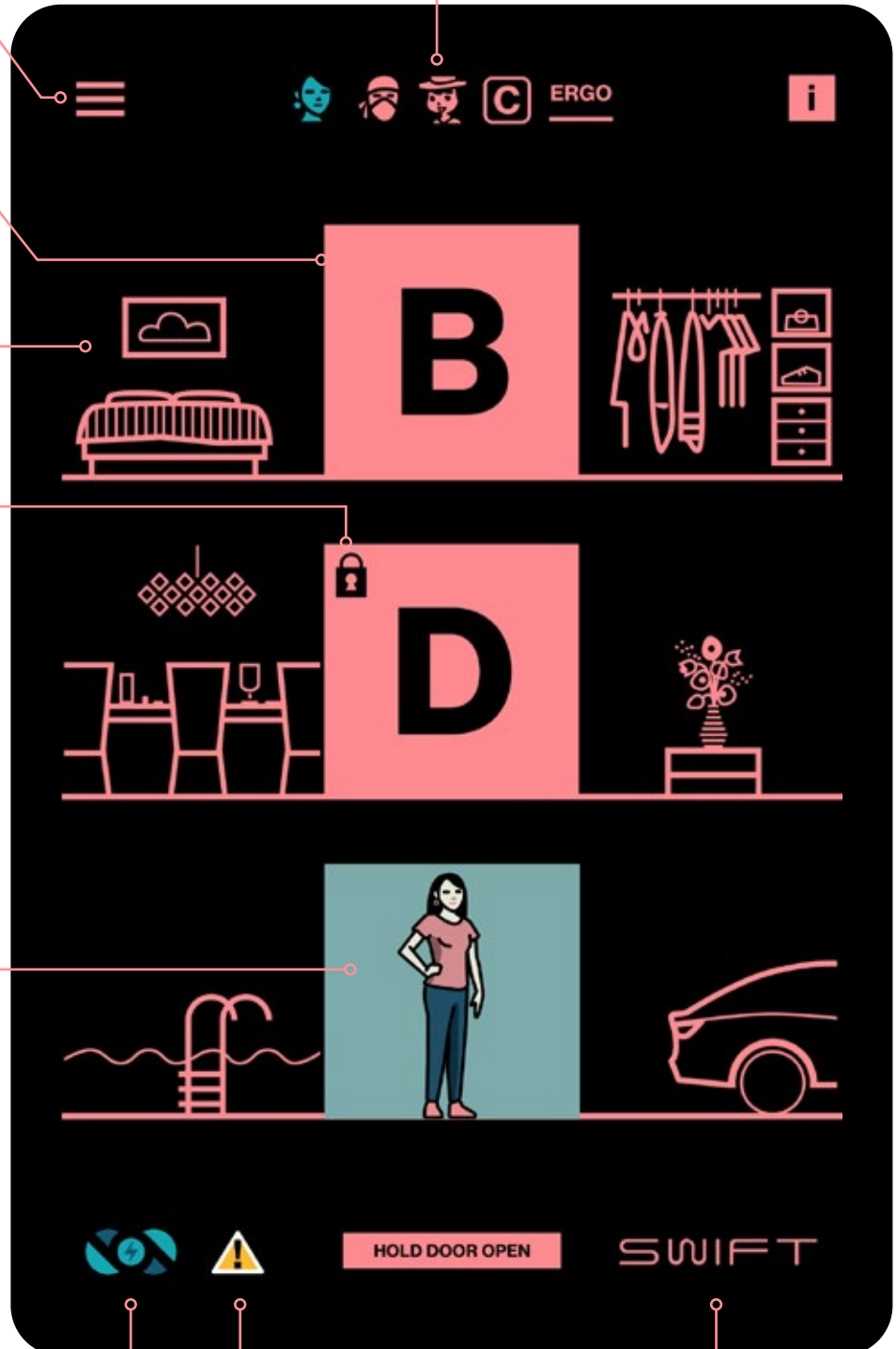
The icon shows when the lift is connected to the electrical grid and indicates when the batteries are being charged when traveling down. It also shows if there is a power shortage. Click on the icon to see battery status. See chapter 12 for more info.

Service notifications

If the lift needs service the service icon is displayed here. Press it to see details. See chapter 13 for more info.

Travel modes

Click here to change travel mode. Normal, Ninja, Kids, Classic or Ergo. Each mode has a defined speed, light setting, door opening speed etc. See chapter 11 for details.



SWIFT logotype

Click here to turn ArtWall screensaver on.

5. Display

5.2 Menu

Click icon to access menu.



Travel view

Click here to return to the travel view. See chapter 5.1.

Customise travel view

Click here to customise travel view. See chapter 6.

Set lights

Click here to set shaft, ceiling and carrier lights. See chapter 7.

Set volume

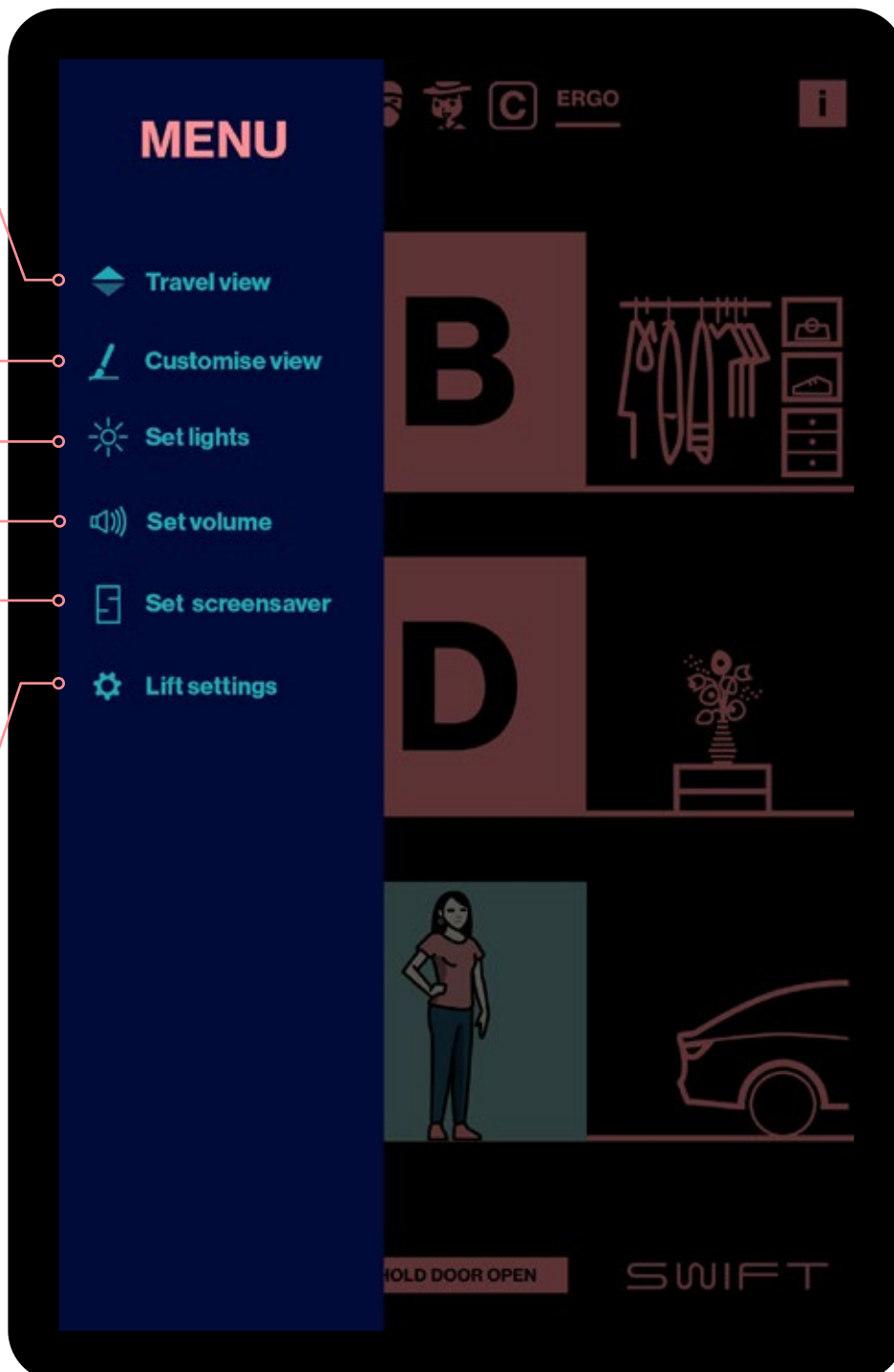
Click here to set volume. See chapter 8.

Set screensaver

Click here to choose and set screensaver. See chapter 9.

Lift settings

Click here to set different lift options. See chapter 10.



6. Display - Customise Travel View, step by step

6.1 How to customise the travel view

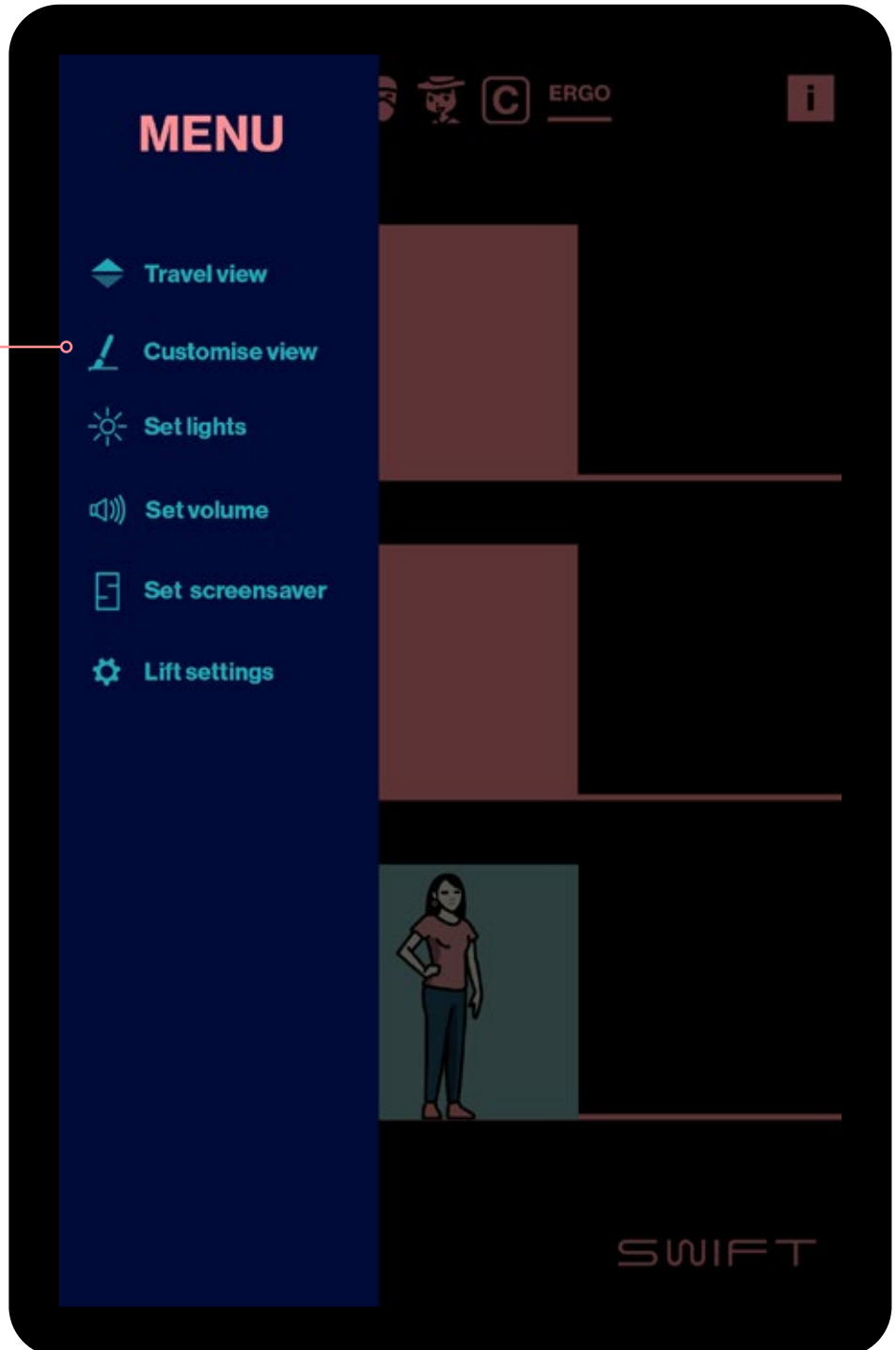
Click icon to access menu.



How to customise travel view

To enhance the user experience it is possible to customise the main travel view. You can choose floor names for the buttons and graphics from the SWIFT library. This chapter (chapter 6) is a step to step guide of how to do this.

In the menu, start by clicking "Customise Travel view".



6. Display - Customise Travel View, step by step

6.2 Customise Overview

SWIFT Travel modes

Choose which modes that will be visible in the travel view. See chapter 10.2 for more information about the travel modes.

Choose theme color

Click here to change travel view color theme. This changes colors of lift buttons and floor graphics. See chapter 6.9.

SWIFT Floor Graphics

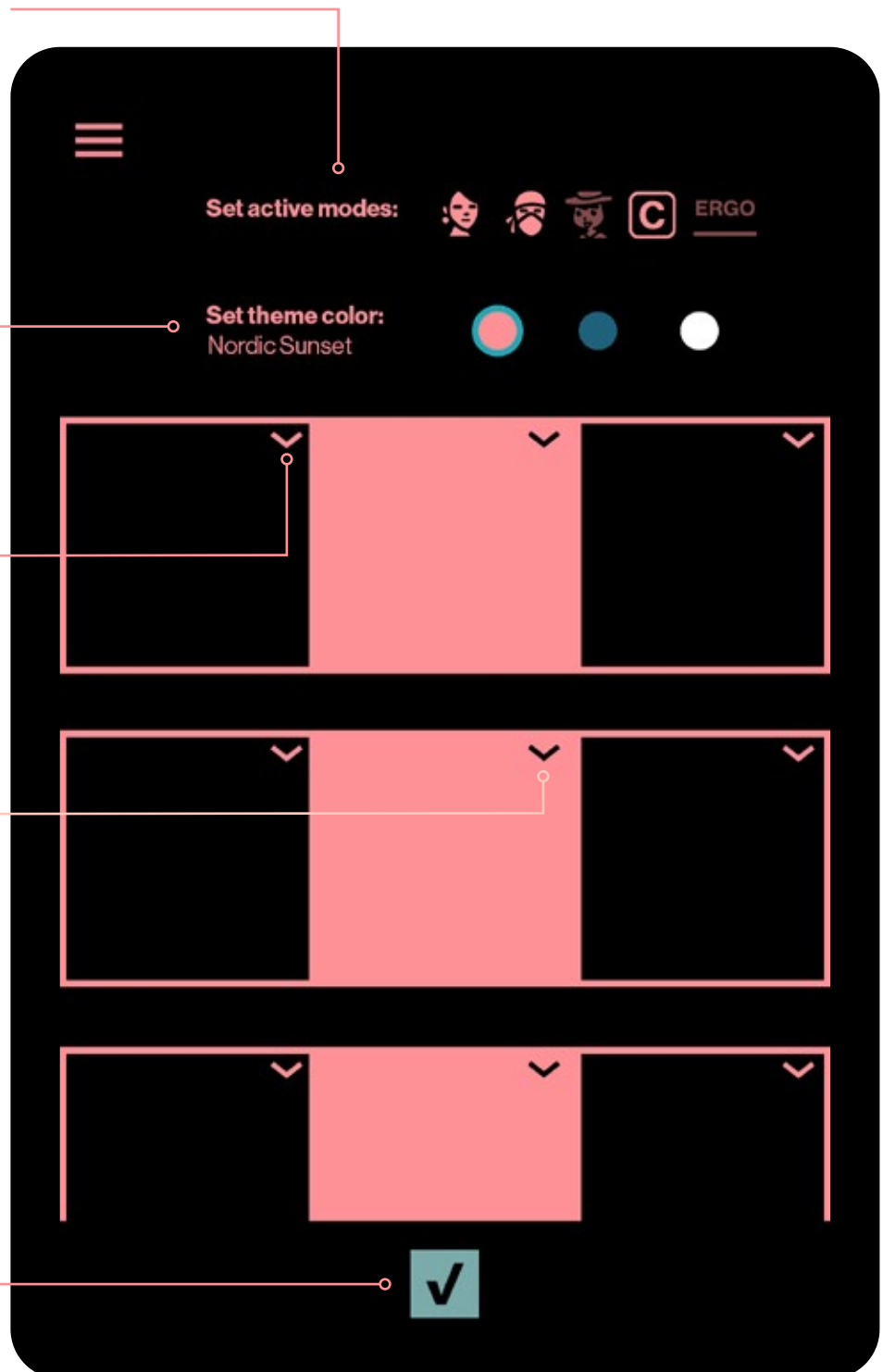
Click here to choose graphics for each floor. See chapter 6.5-6.7.

Floor button name

Click here to choose floor name. See chapter 6.3-6.4.

Save

Click here to save your choices.



6. Display - Customise Travel View, step by step

6.3 Customise Button name

Button name

Click here and give the button a letter or number. (max 2 digits)

Floor description

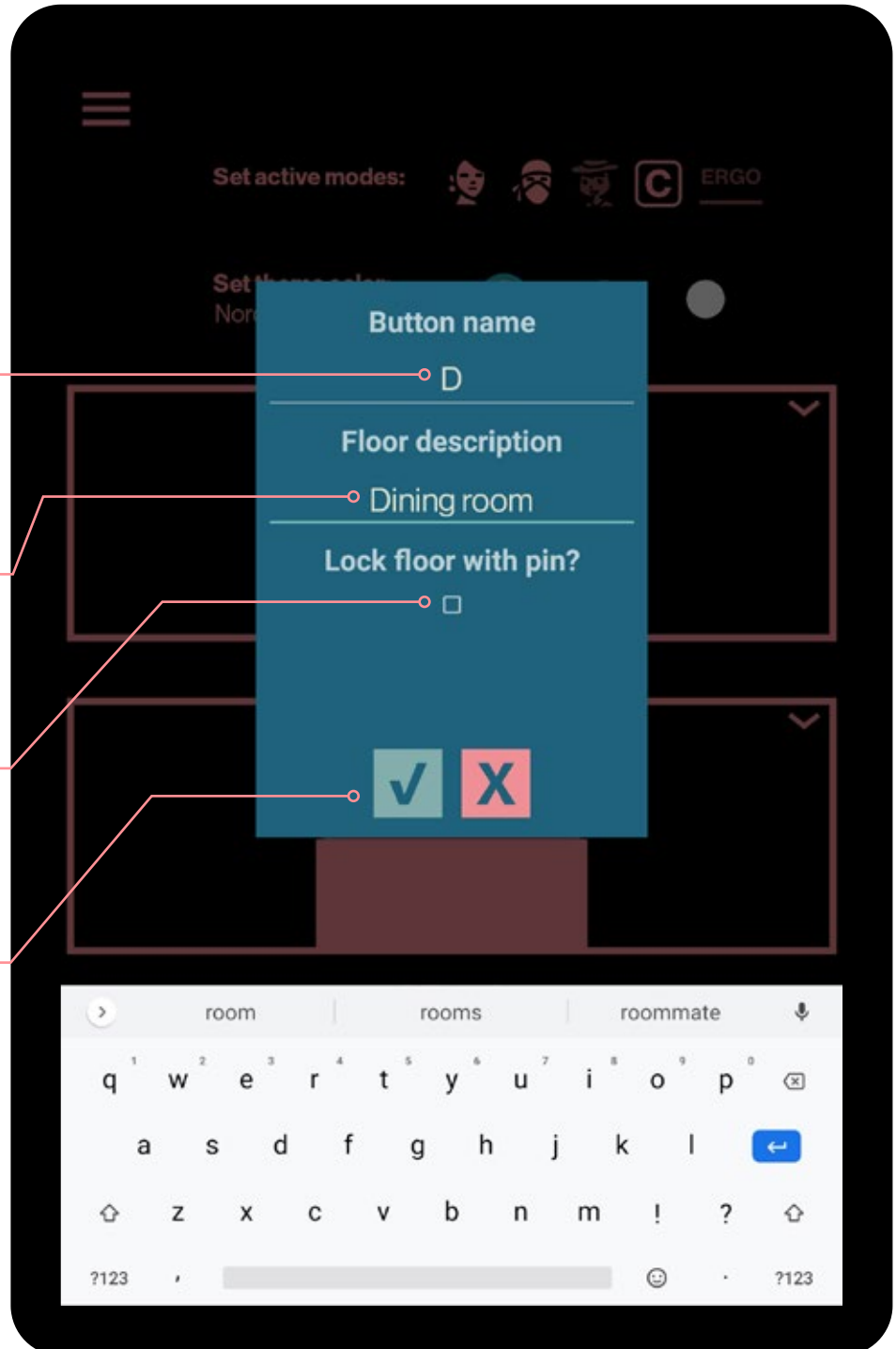
Click here and give the button a description.

Floor lock

Click here to lock floor so that it is only possible to travel to this floor when entering PIN. See chapter 6.4.

Save

Click here to save options.



6. Display - Customise Travel View, step by step

6.4 Floor lock

Floor lock

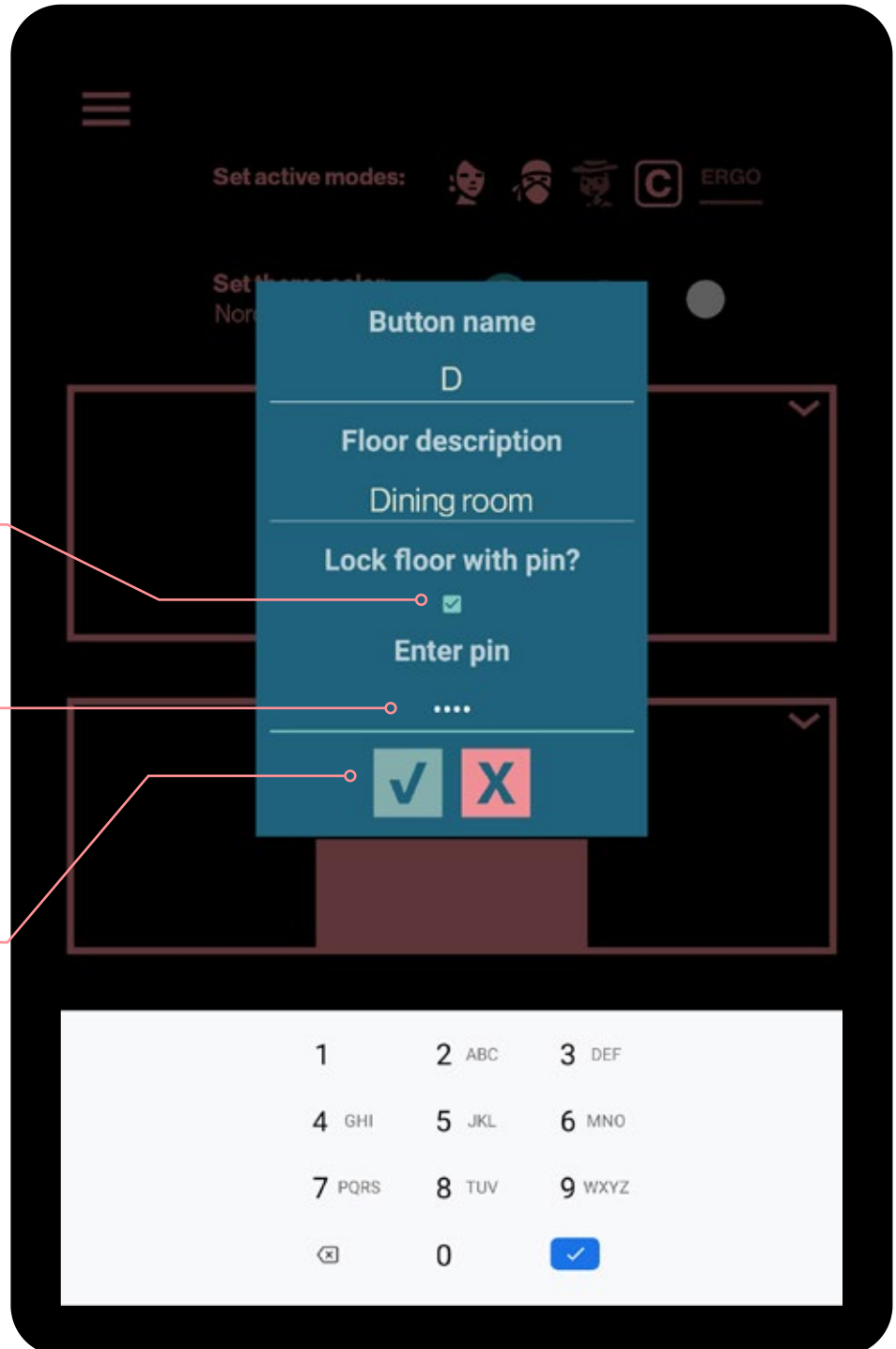
Click here to lock floor so that it is only possible to travel to this floor when entering PIN. A lock will be added to the button to show that the floor is locked.
See chapter 6.11-6.12 to see how it looks in the travel view.

Enter PIN

Choose a PIN (max 4 digits)

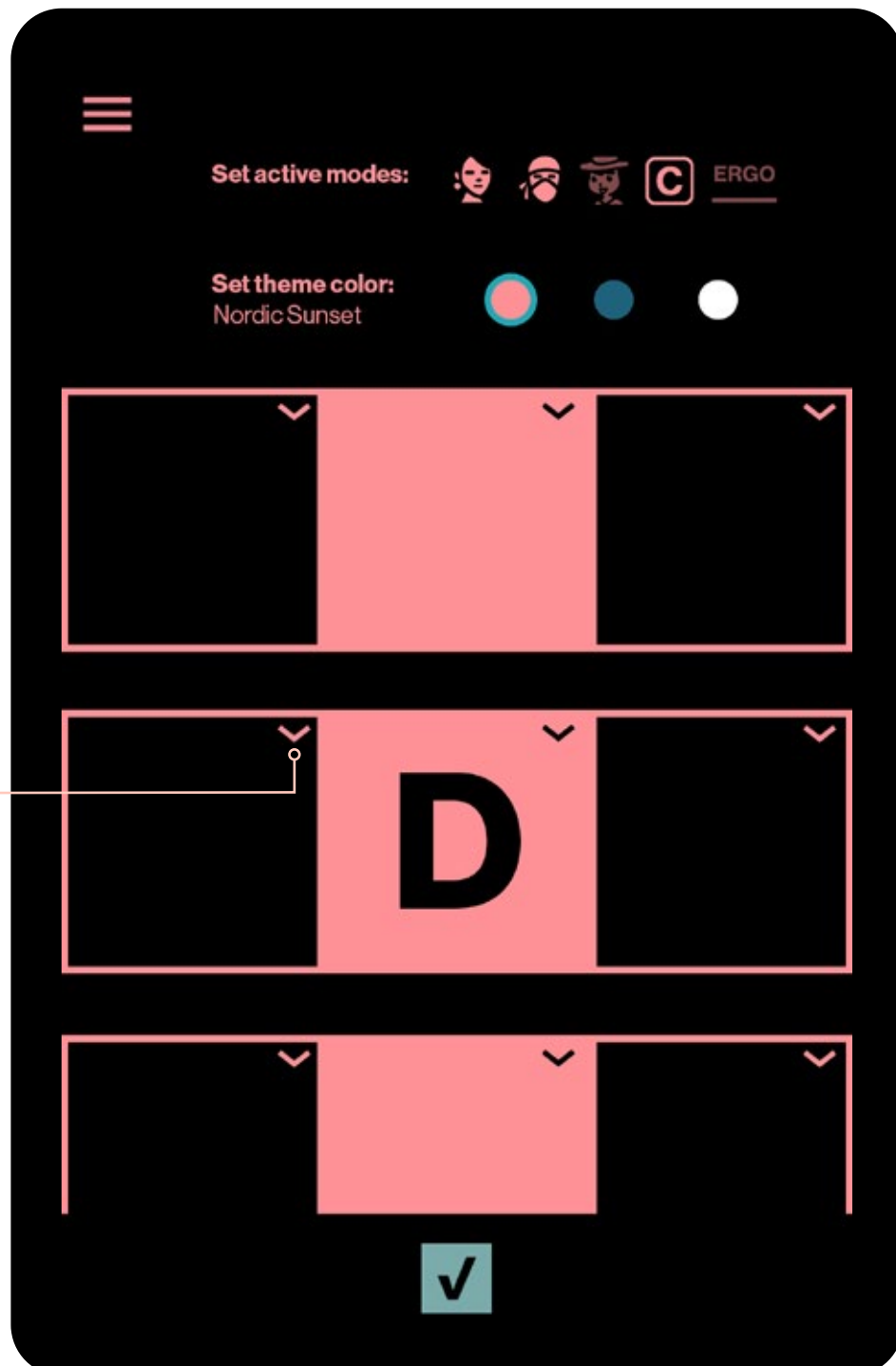
Save

Click here to save options.



6. Display - Customise Travel View, step by step

6.5 Customise Floor Graphics



SWIFT Floor Graphics

Click here to choose graphics for each floor.

6. Display - Customise Travel View, step by step

6.6 Browse Floor Graphics

SWIFT Floor Graphics

Swipe left or right to browse floor graphic library. Choose a graphic for each floor. See library in chapter 6.7.

Save

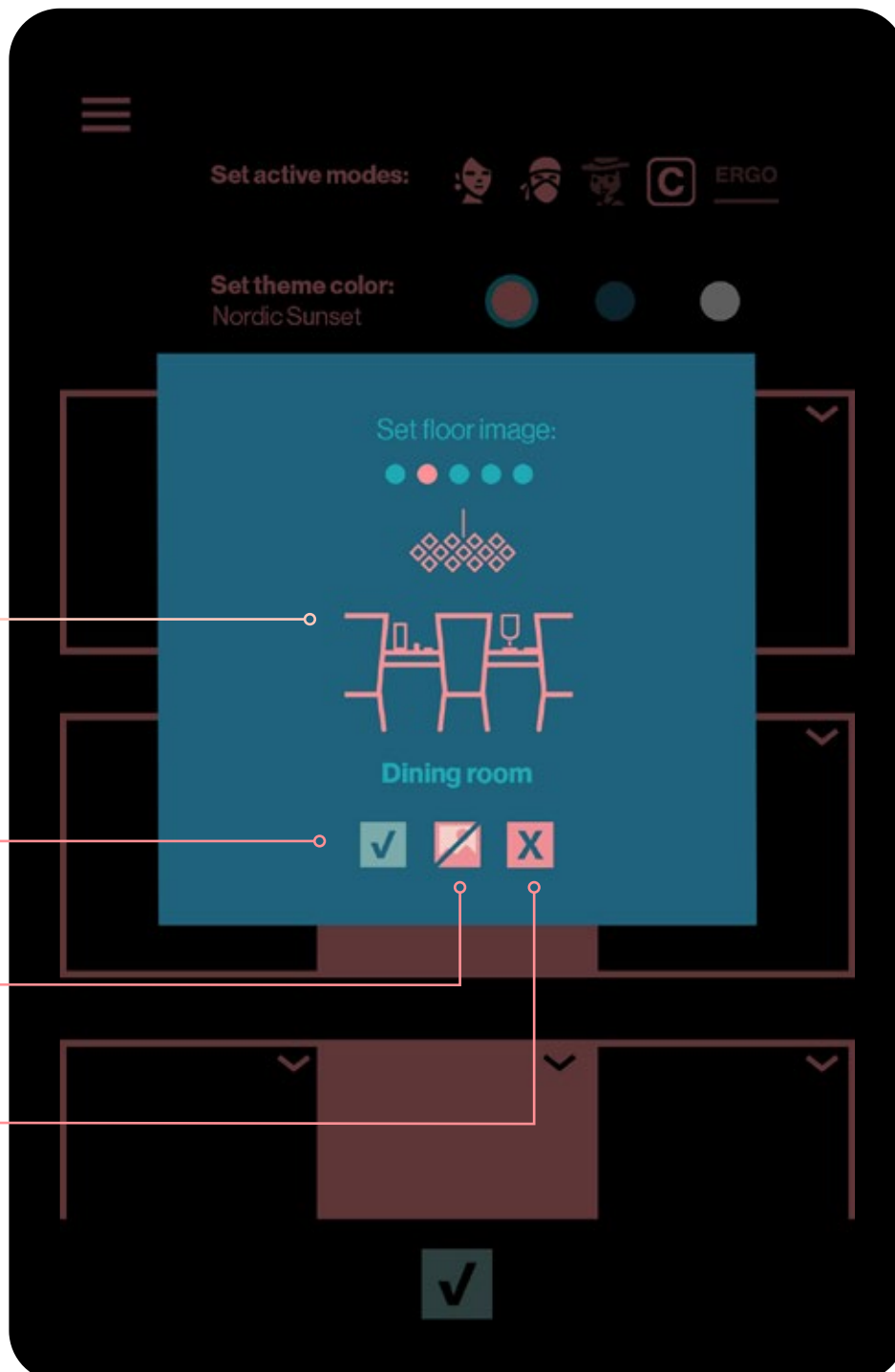
Click here to save options.

No image

Click here for "no image".

Cancel

Click here to cancel.



6. Display - Customise Travel View

6.7 Floor Graphics Library



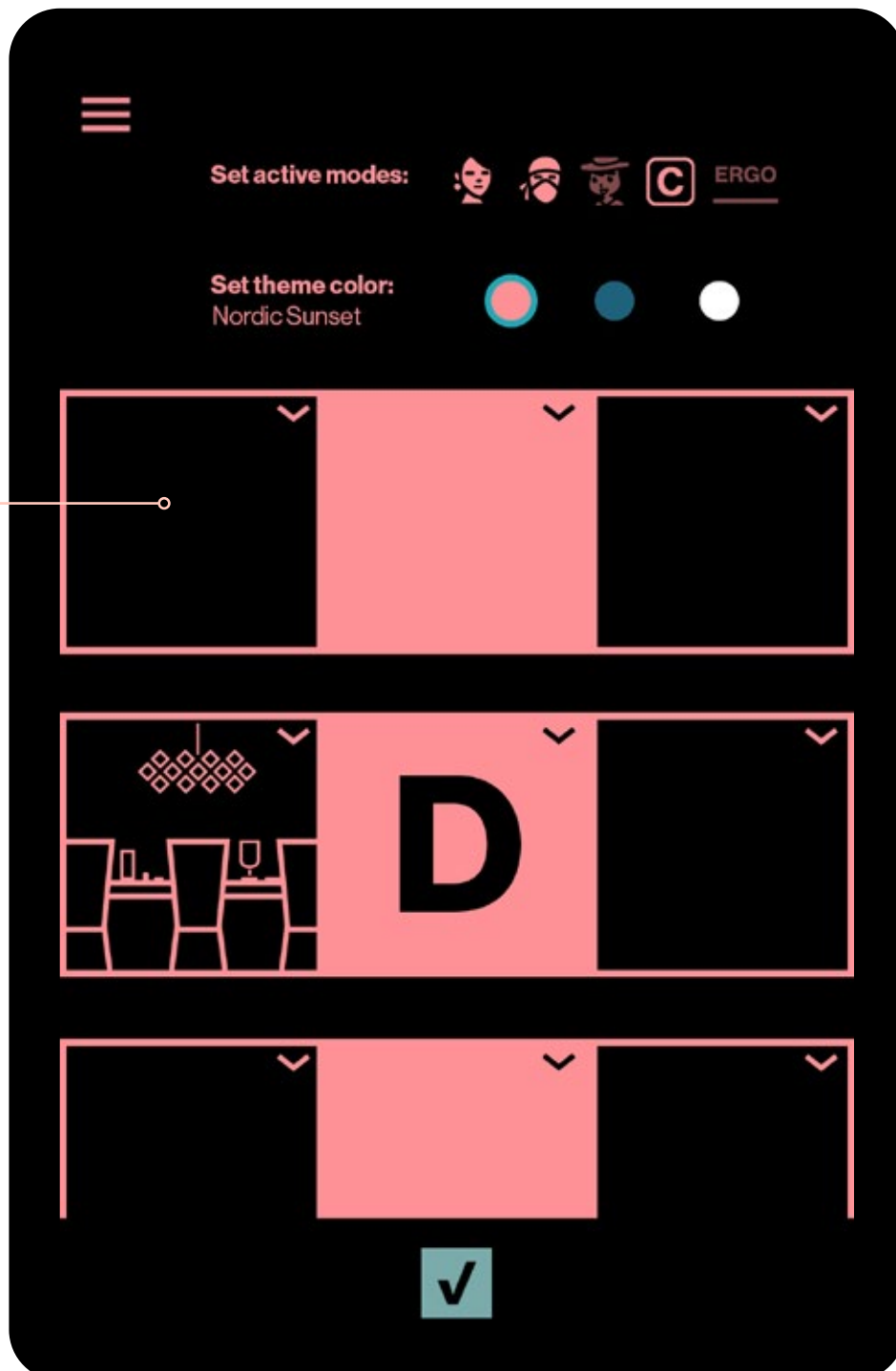


6. Display - Customise Travel View, step by step

6.8 Complete customisation

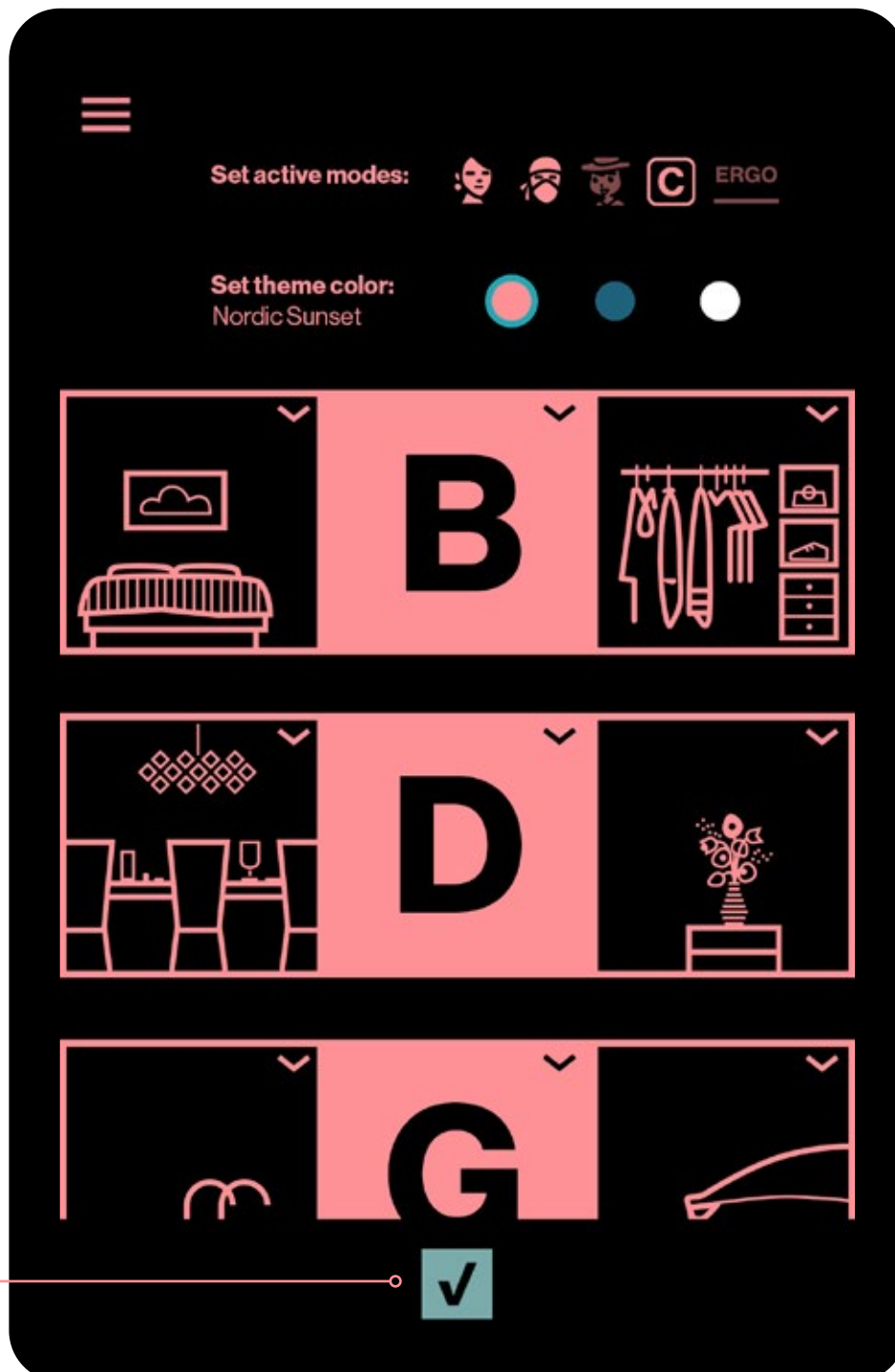
SWIFT Floor Graphics

Repeat steps 6.2-6.6 for the remaining spaces you want to customise.



6. Display - Customise Travel View, step by step

6.9 Save Customisation



Save

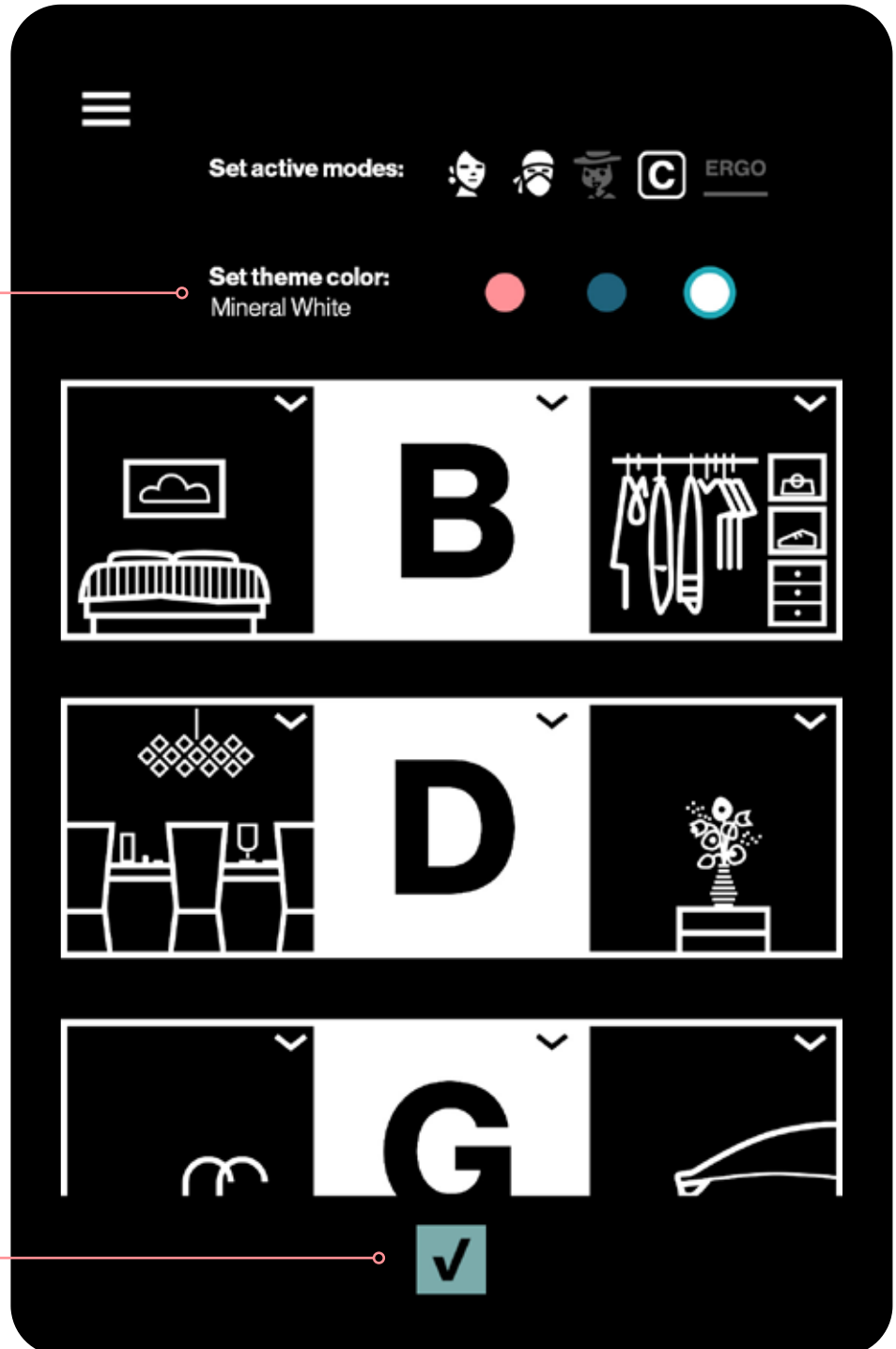
Click here to save options.

6. Display - Customise Travel View, step by step

6.10 Change theme color for buttons and floor graphics

Choose theme color

Click here to change travel view color theme. This changes colors of lift buttons and floor graphics.



Save

Click here to save options.

6. Display - Customise Travel View, step by step

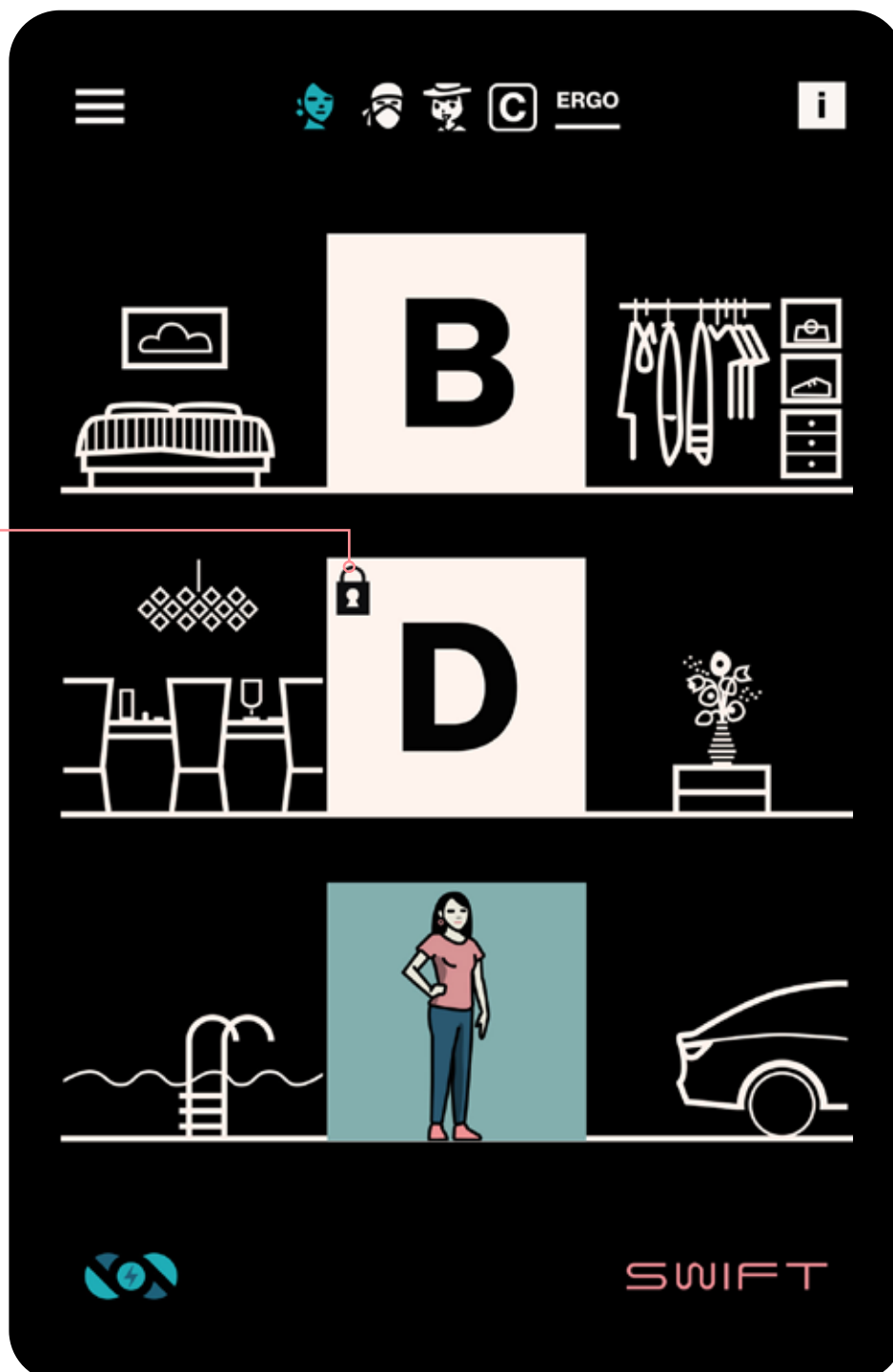
6.11 Change theme color for buttons and floor graphics

Customisation saved

This is how the customised travel view looks like now. You can always change names and graphics when you feel like it. More graphics will be available in the future when updating the display software.

Floor lock

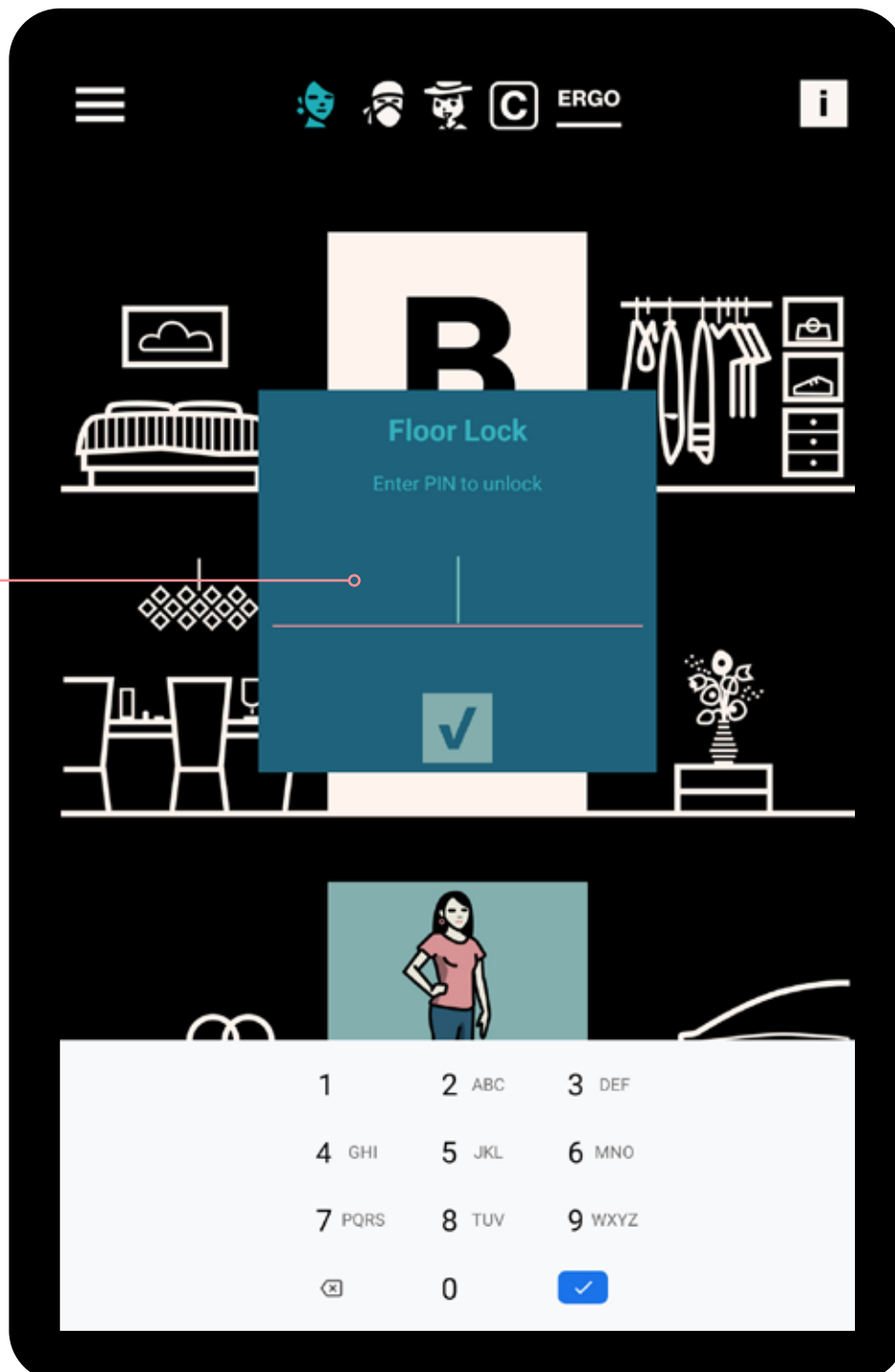
The icon indicates that this floor is locked with a PIN. See chapter 6.1-6.4.



6. Display - Customise Travel View, step by step

6.12 Floor lock unlock view

Enter PIN to travel to floor "D"



7. Set lights

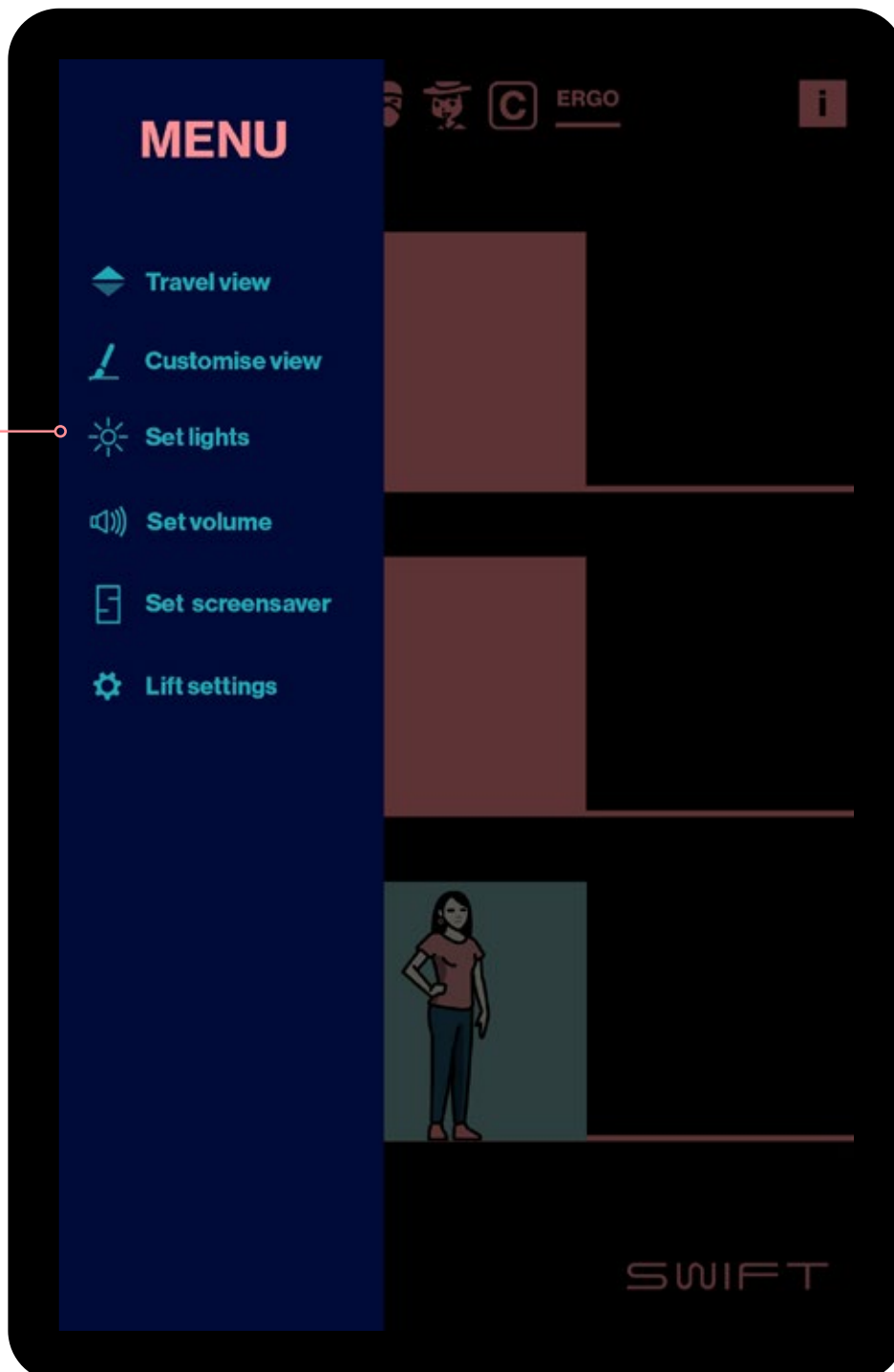
7.1 Set lights

Click icon to access menu.



Click Set lights

Click here to set shaft, ceiling and carrier lights.



7. Set lights

7.2 Set lights view

Carrier lights

Drag slider to adjust light strength for carrier side lights and ArtWall.

Shaft and ceiling lights

Color

Adjust color by dragging slider.

Whiteness

Adjusts amount of white in light color.

Dimmer

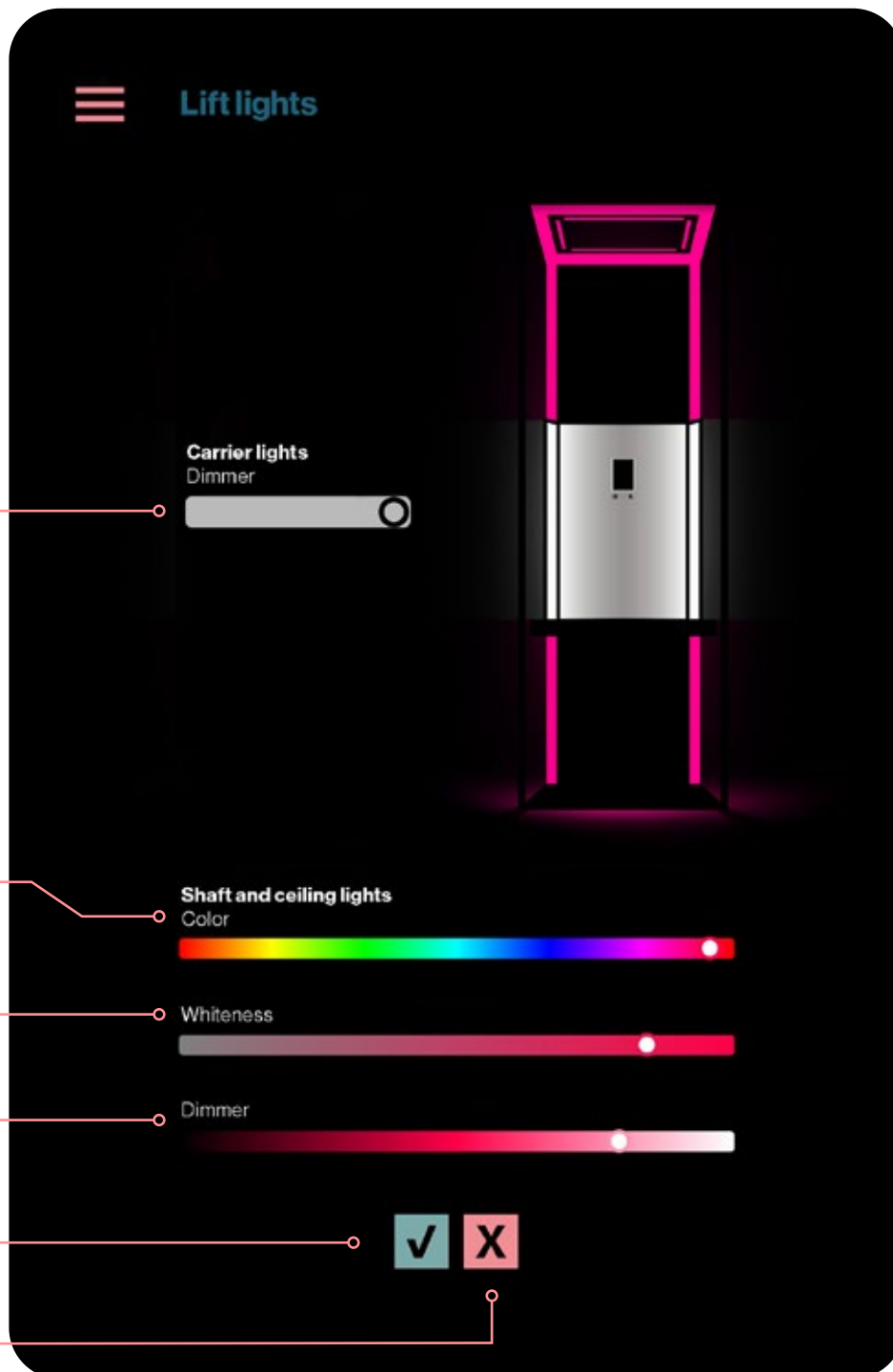
Adjusts the light strenght.

Save

Click here to save options.

Cancel

Click here to cancel.



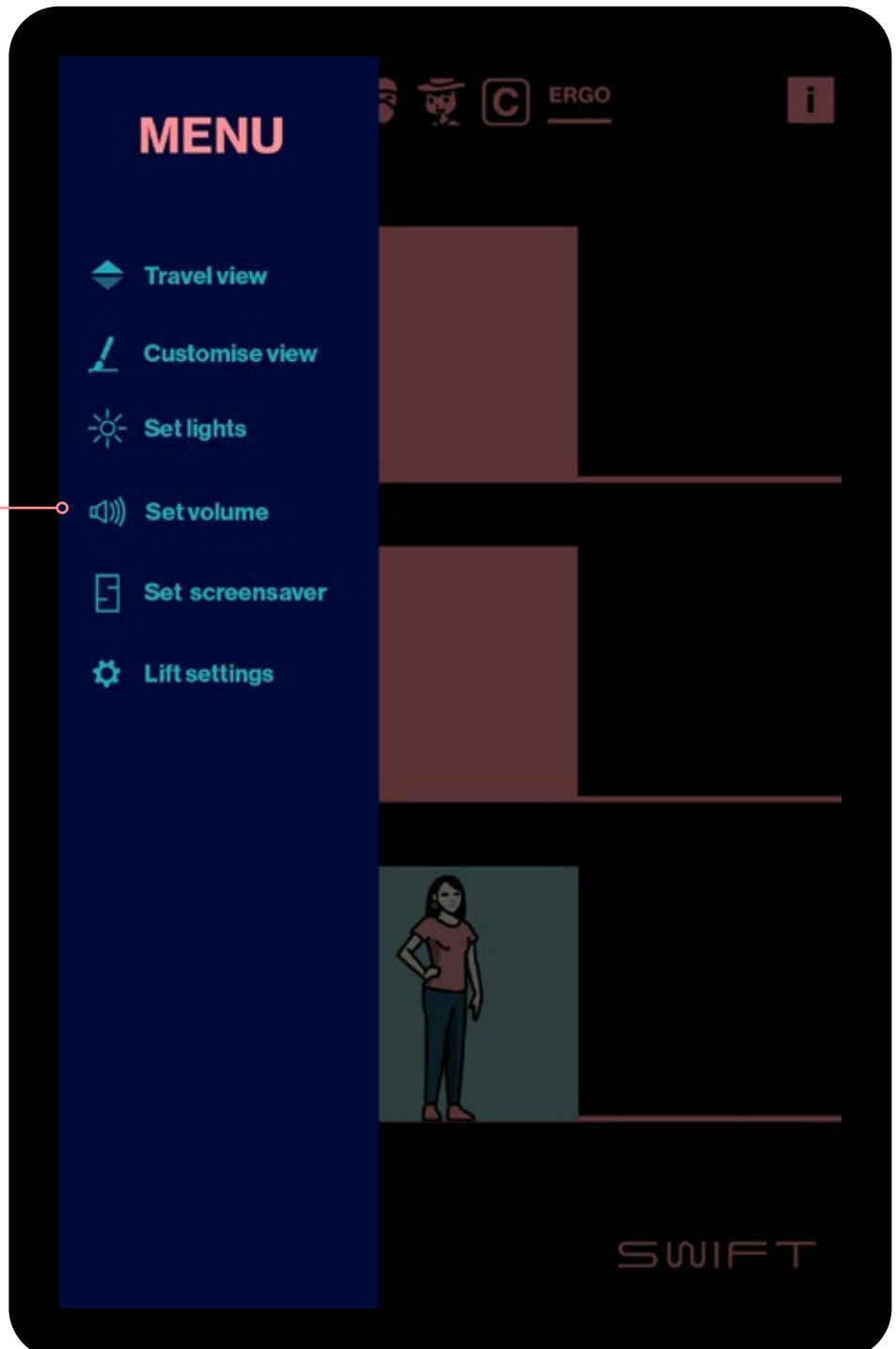
8. Set volume

8.1 Set volume

Click icon to access menu.



Click here to set volume.

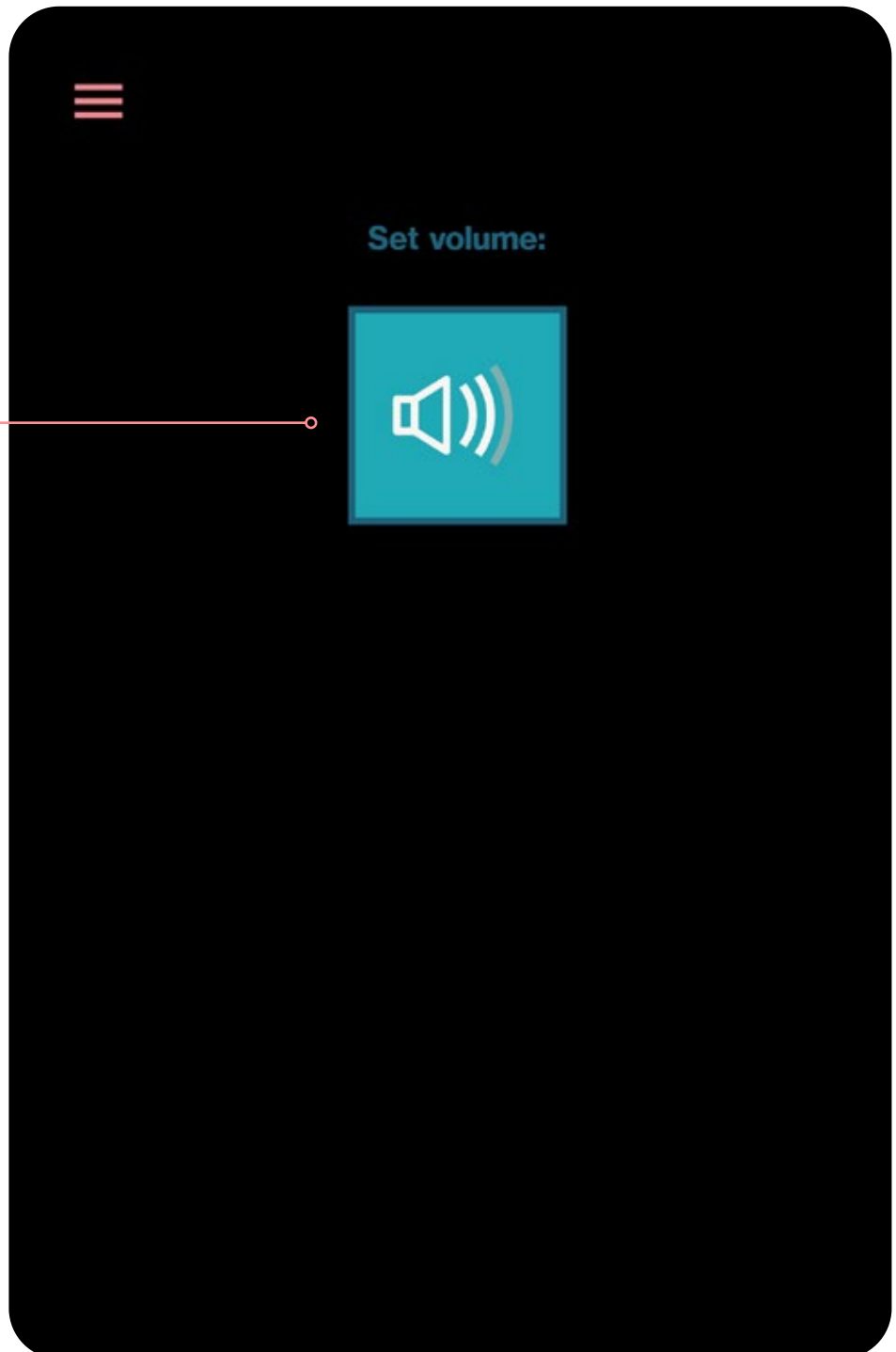


8. Set volume

8.2 Set volume view

Volume

Click to adjust volume.



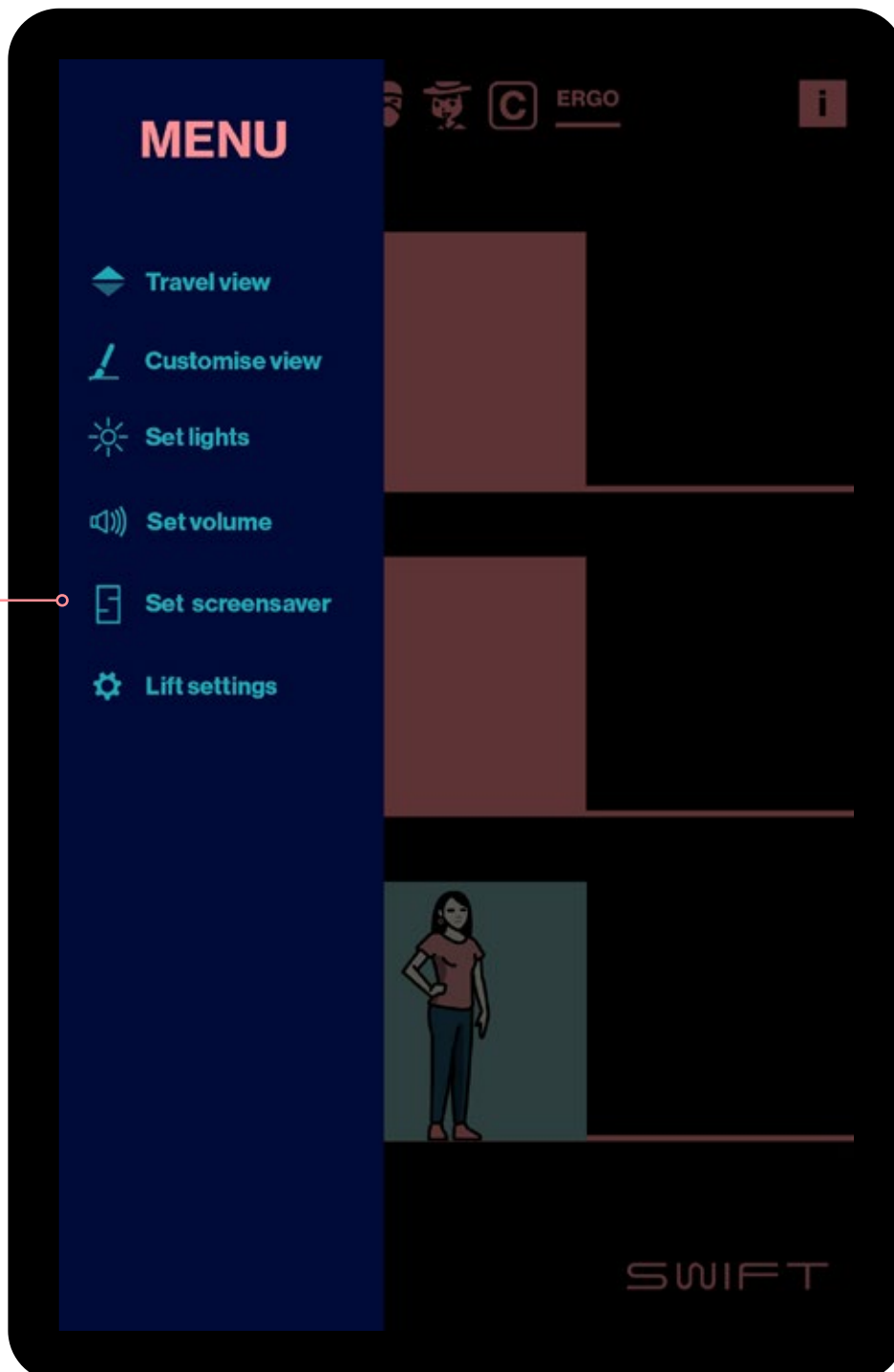
9. Set screensaver

9.1 Set screensaver

Click menu to access Set screensaver view.



Click here to set screensaver.



9. Set screensaver

9.2 Choose and set screensaver

Screensavers

Swipe to browse available screensavers. The screensavers are custom made to fit our ArtWall range. Please see next page to see how they are supposed to be displayed and which screensaver fits which ArtWall.

Name

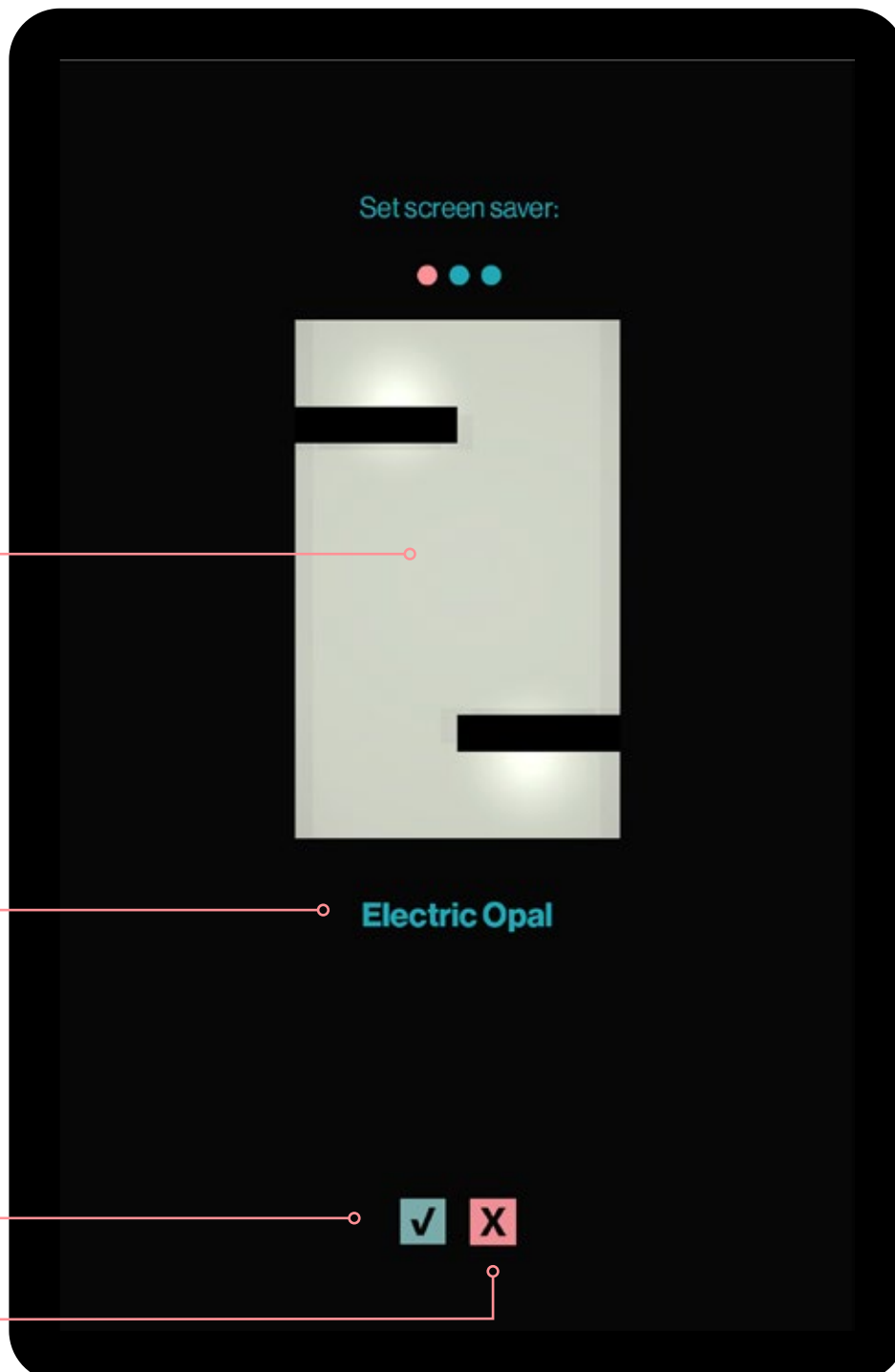
Screensaver and ArtWall name.

Save

Click here to save options.

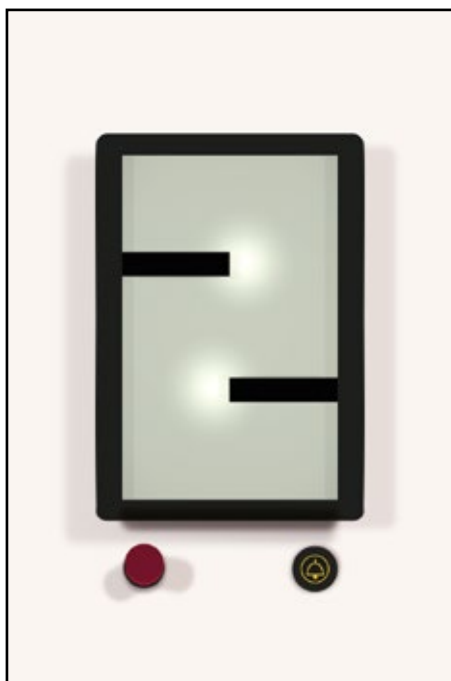
Cancel

Click here to cancel.

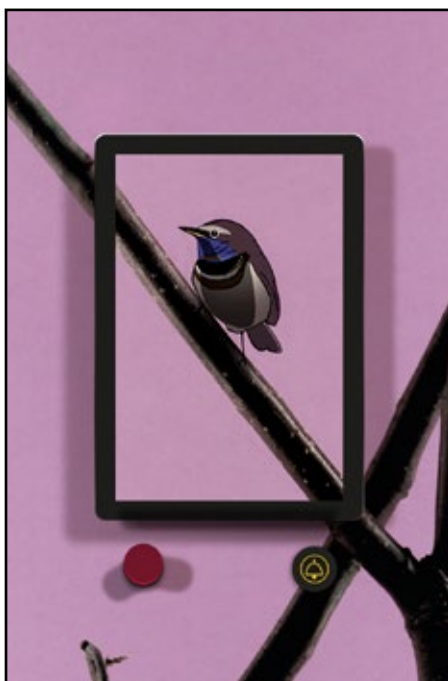


9. Set screensaver

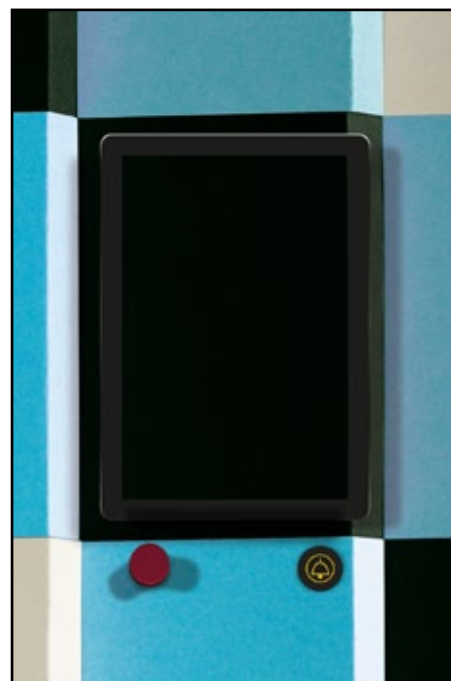
9.3 Screensaver overview



Screensaver: Electric Opal
ArtWall: Electric Opal
Lift size: S,M,L, and XL



Screensaver: Perching Bird
ArtWall: Perching Bird
Lift size: S,M,L, and XL



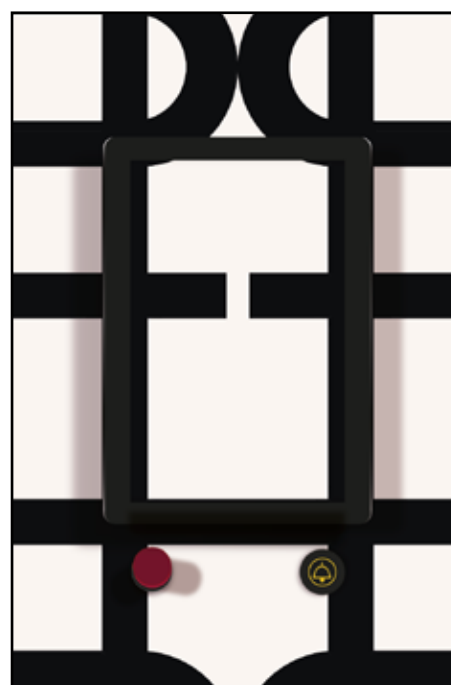
Screensaver: Stockholm Grid
ArtWall: Stockholm Grid
Lift size: S,M,L, and XL



Screensaver: Oriental White XL
ArtWall: Oriental White
Lift size: XL



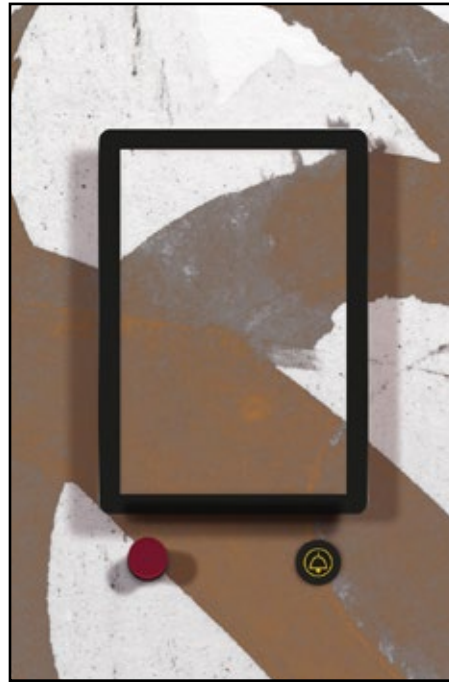
Screensaver: Oriental White L
ArtWall: Oriental White
Lift size: L



Screensaver: Oriental White S,M
ArtWall: Oriental White
Lift size: S,M



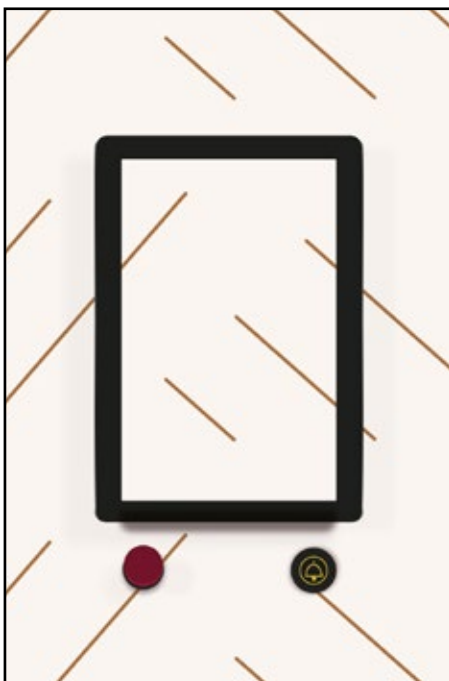
Screensaver: Bamboo Dreams
ArtWall: Bamboo Dreams
Lift size: S,M,L, and XL



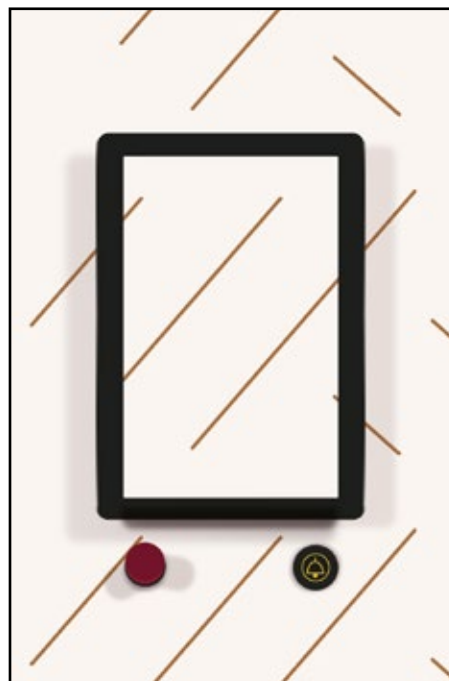
Screensaver: Ink Bronze
ArtWall: Ink Bronze
Lift size: S,M,L, and XL



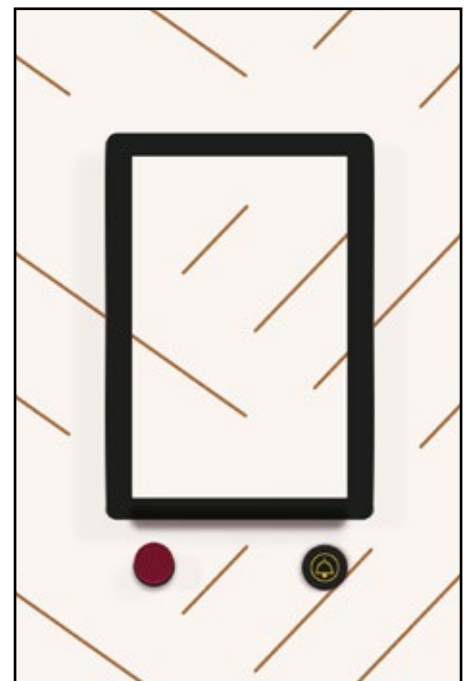
Screensaver: Ink Blue
ArtWall: Ink Blue
Lift size: S,M,L, and XL



Screensaver: Harmonized Complexity Bronze XL
ArtWall: Harmonized Complexity Bronze
Lift size: XL



Screensaver: Harmonized Complexity Bronze L
ArtWall: Harmonized Complexity Bronze
Lift size: L



Screensaver: Harmonized Complexity Bronze S, M
ArtWall: Harmonized Complexity Bronze
Lift size: S, M

10. Lift settings

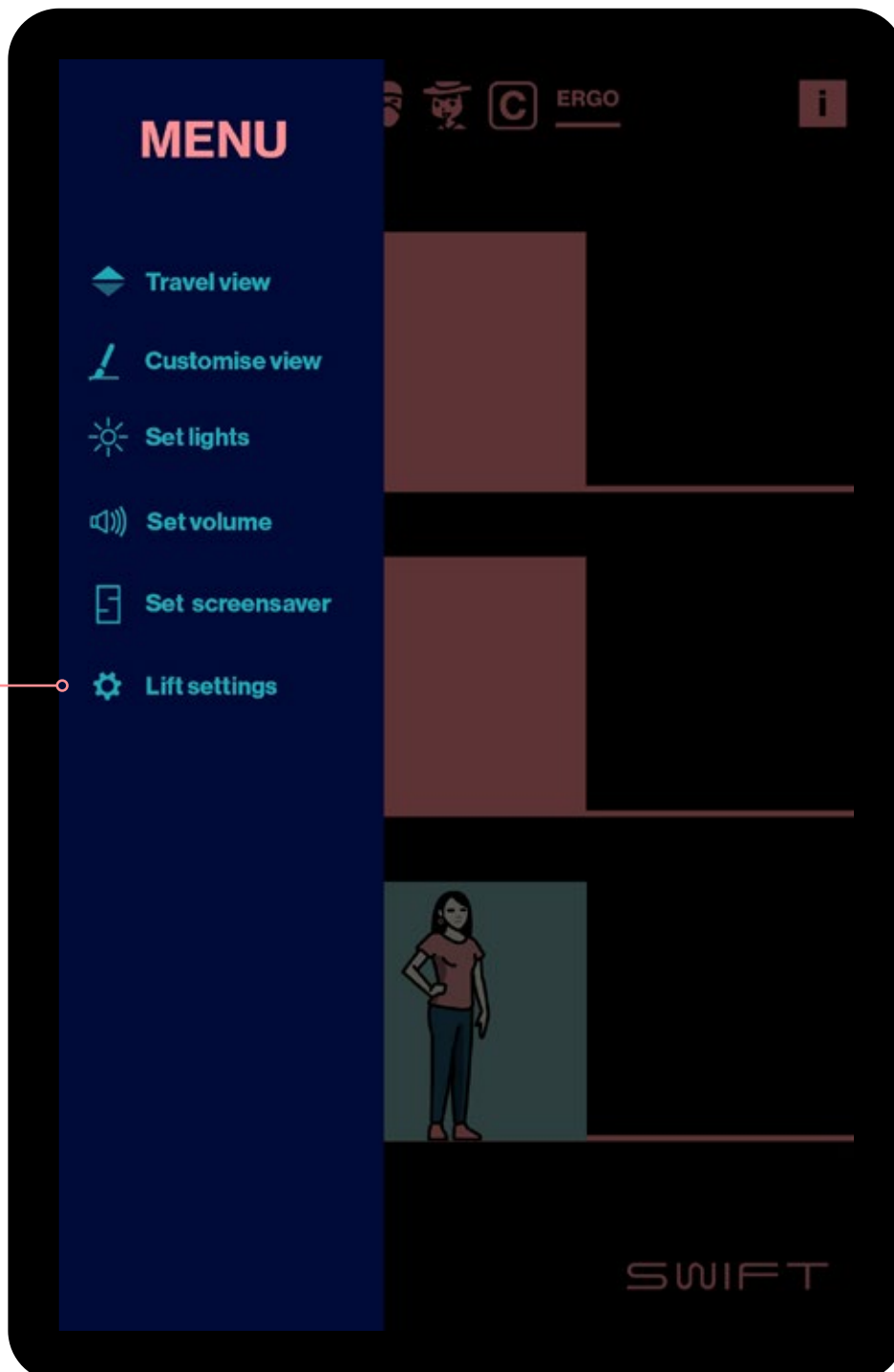
10.1 Lift settings

Click icon to access menu.



Click Lift settings

Click here to set child lock, settings and customise lock, floor lock and more.



10. Lift settings

10.2 Lift settings options

Child Lock function

SWIFT Pro is equipped with the pin-code based child lock, which when activated prevents children (or rest of family) to use the lift. See chapter 10.3.

Settings and Customise Lock

Makes it possible to lock these views from unwanted use. See chapter 10.5.

Floor Lock

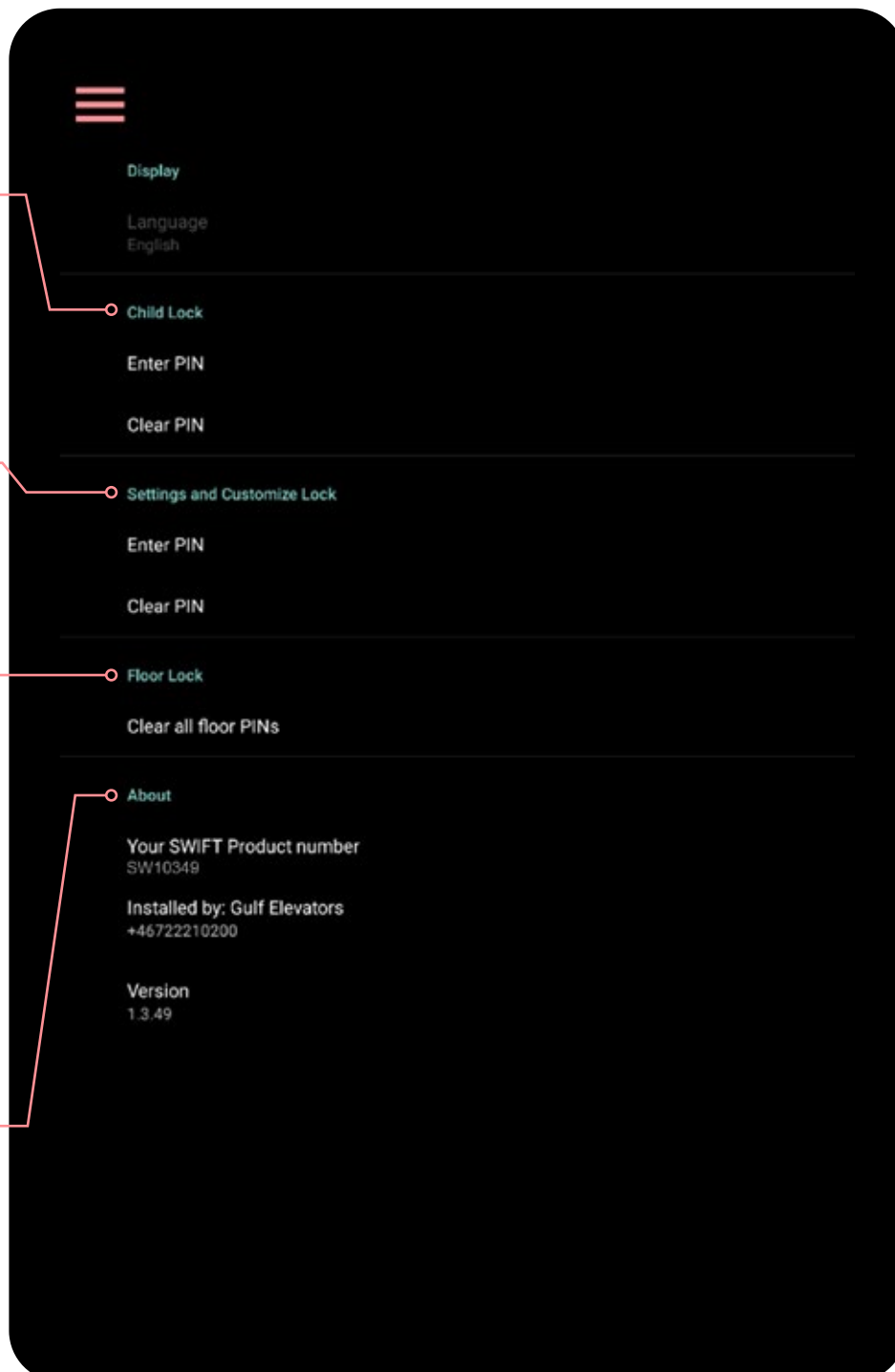
Here you can clear all floor PINs. See chapter 6.4 for setting floor lock.

About

Every SWIFT lift has a unique product number. For example: SW10349

Here you can see who has installed the lift and their contact number if applied.

Here you can also see which display software that is installed.



10. Lift settings

10.3 Set Child Lock

SWIFT Pro is equipped with the pin-code based child lock, which when activated prevents children (or rest of family) to use the lift.

Enter pin code

Max digits 10.

If you forget the PIN code call your local SWIFT dealer for reset instructions.

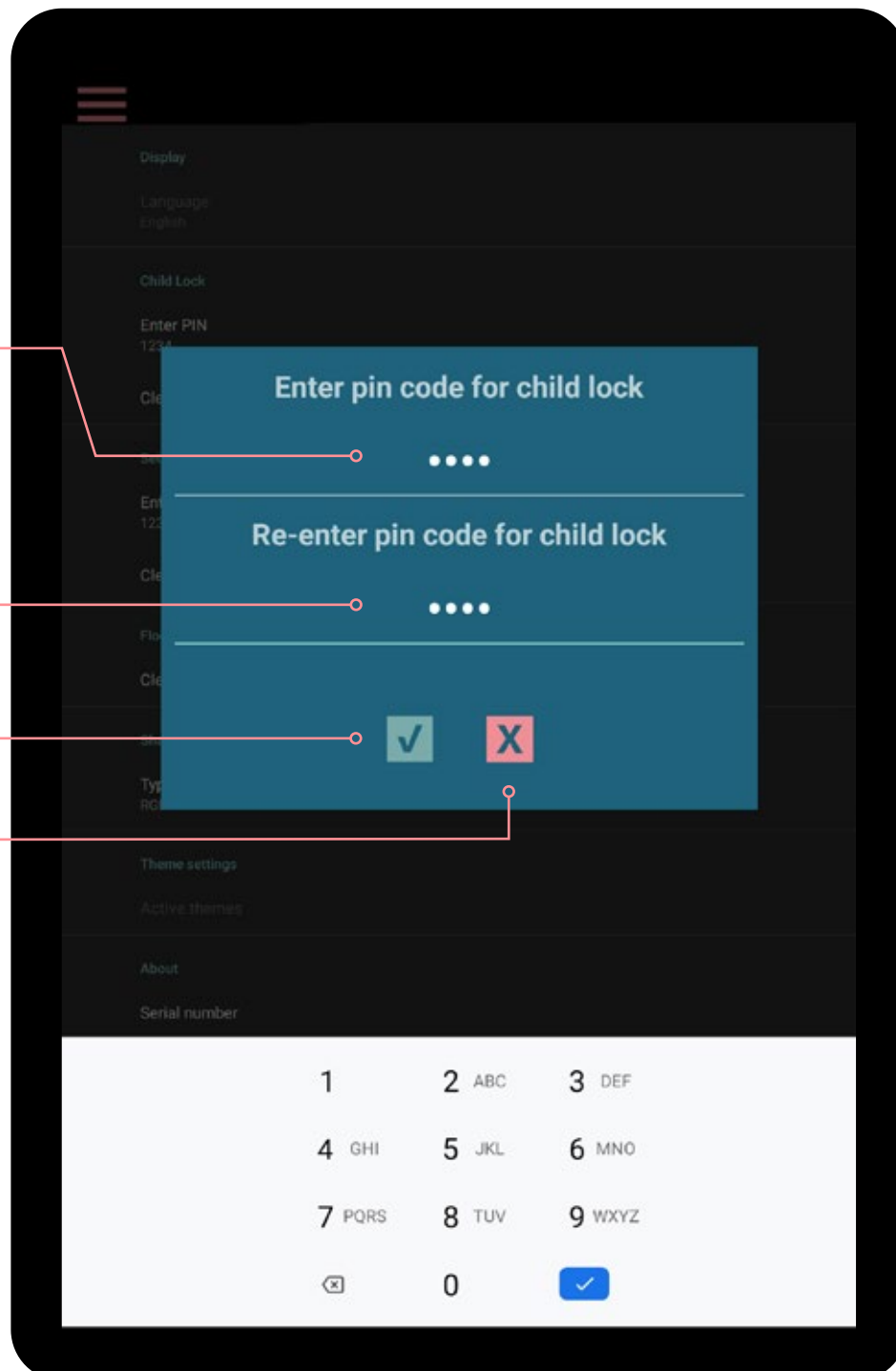
Re-enter pin code

Save

Click here to save options.

Cancel

Click here to cancel.



10. Lift settings

10.4 Child lock activated

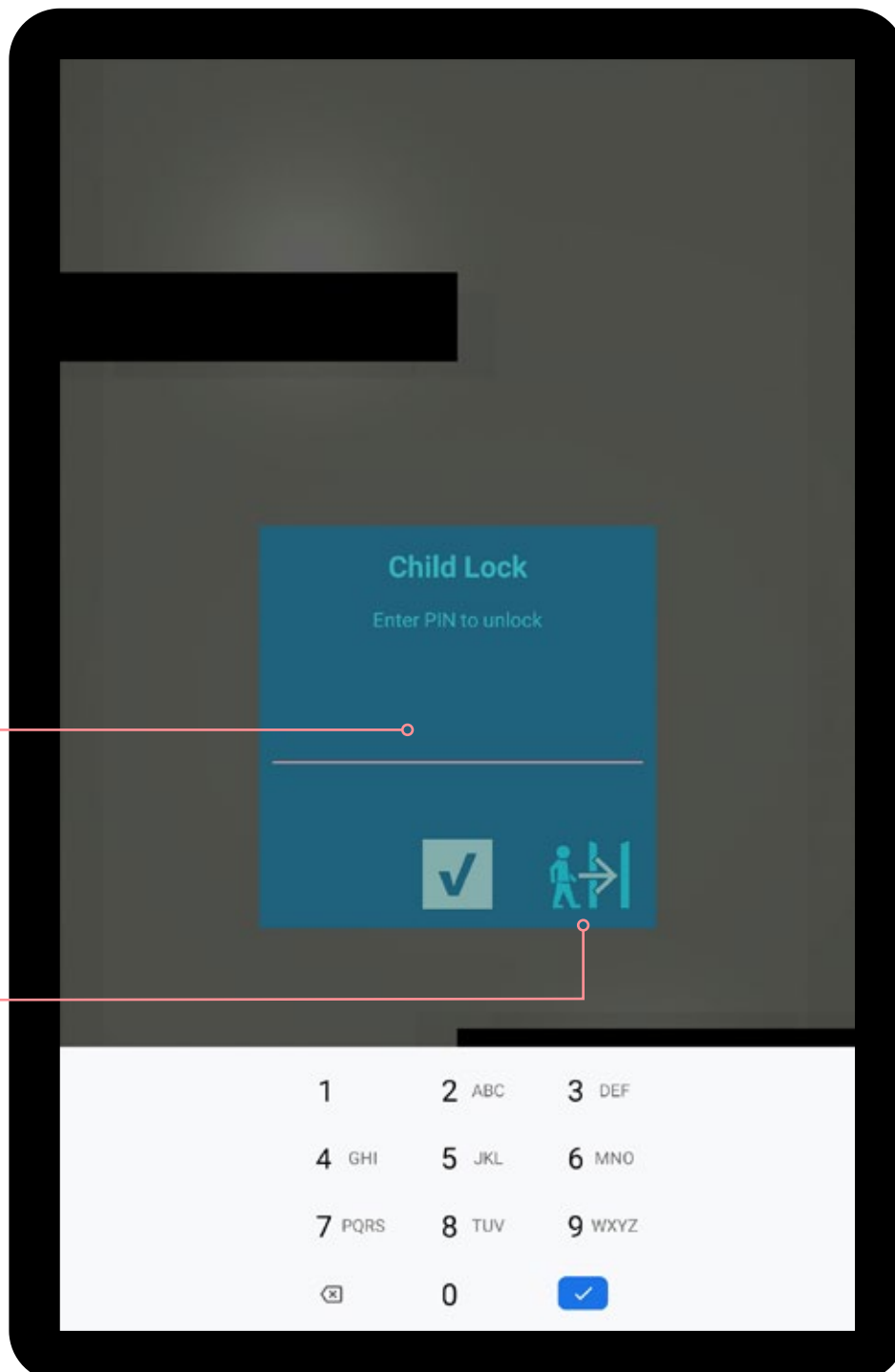
Child lock is automatically turned on ones the lift goes into idle mode and the screensaver is turned on. To deactivate the child lock, your selected code has to be correctly entered again. If someone enters the wrong code, the doors open. To reset the code (if you forget your code), please contact SWIFT or your appointed service contact.

Enter PIN code

Enter PIN code to unlock lift functions.

Exit

If you wish to open the doors while child lock is active, you can press this button.



10 Lift settings

10.5 Settings and Customise Lock

Enter pin code

Max digits 10.

If you forget the PIN code call your local SWIFT dealer for reset instructions.

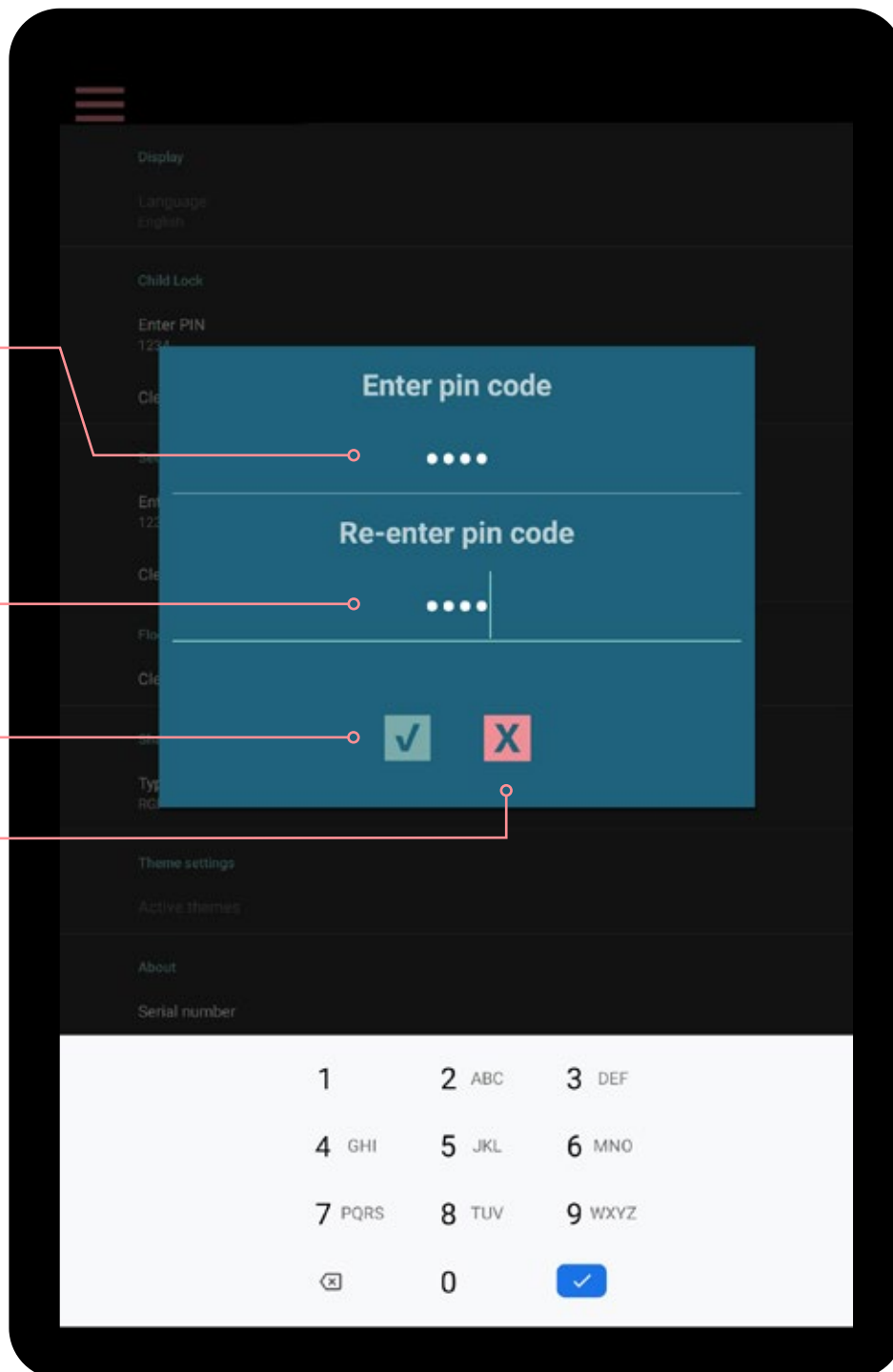
Re-enter pin code

Save

Click here to save options.

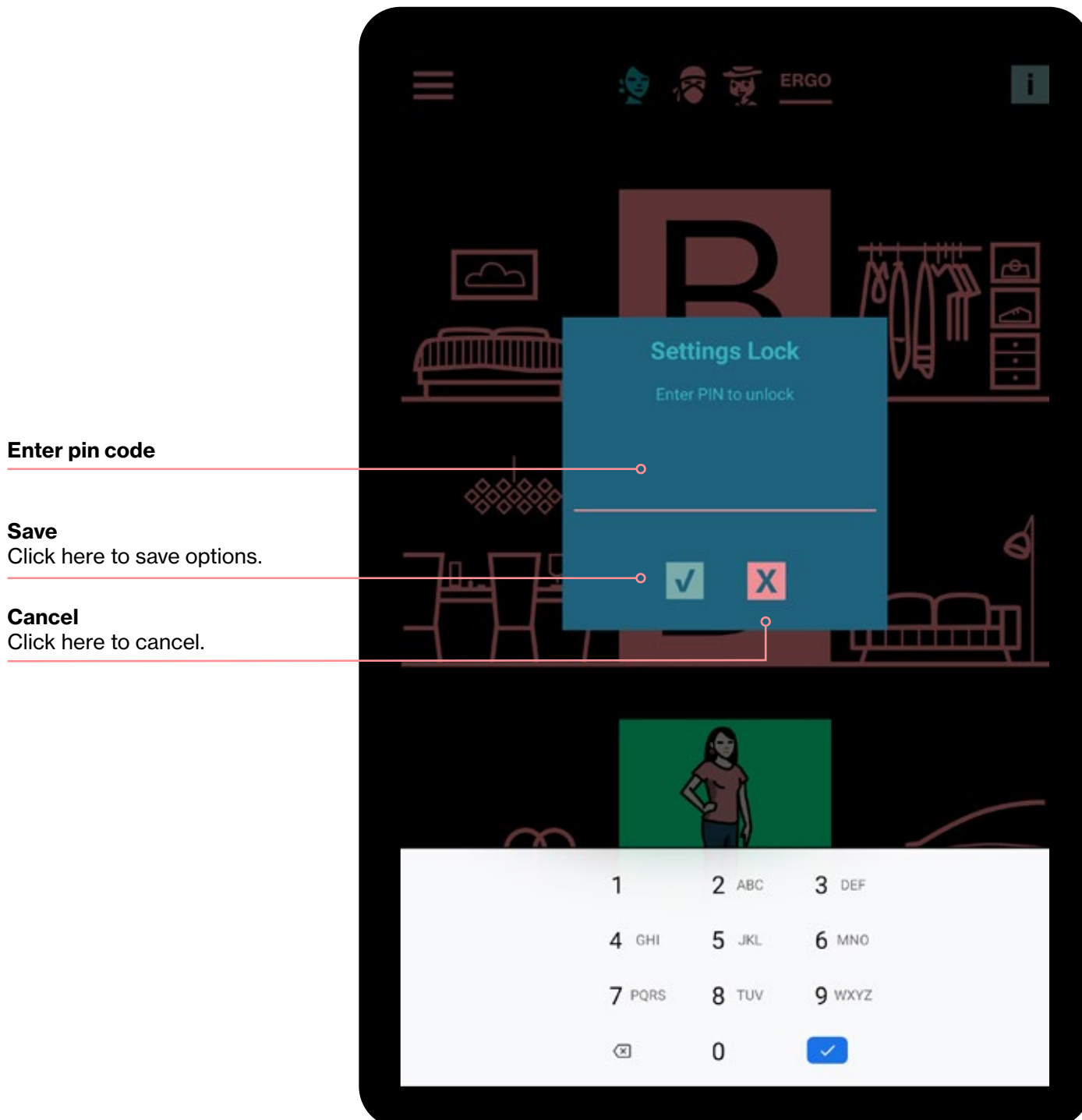
Cancel

Click here to cancel.



10 Lift settings

10.6 Settings and Customise Lock view

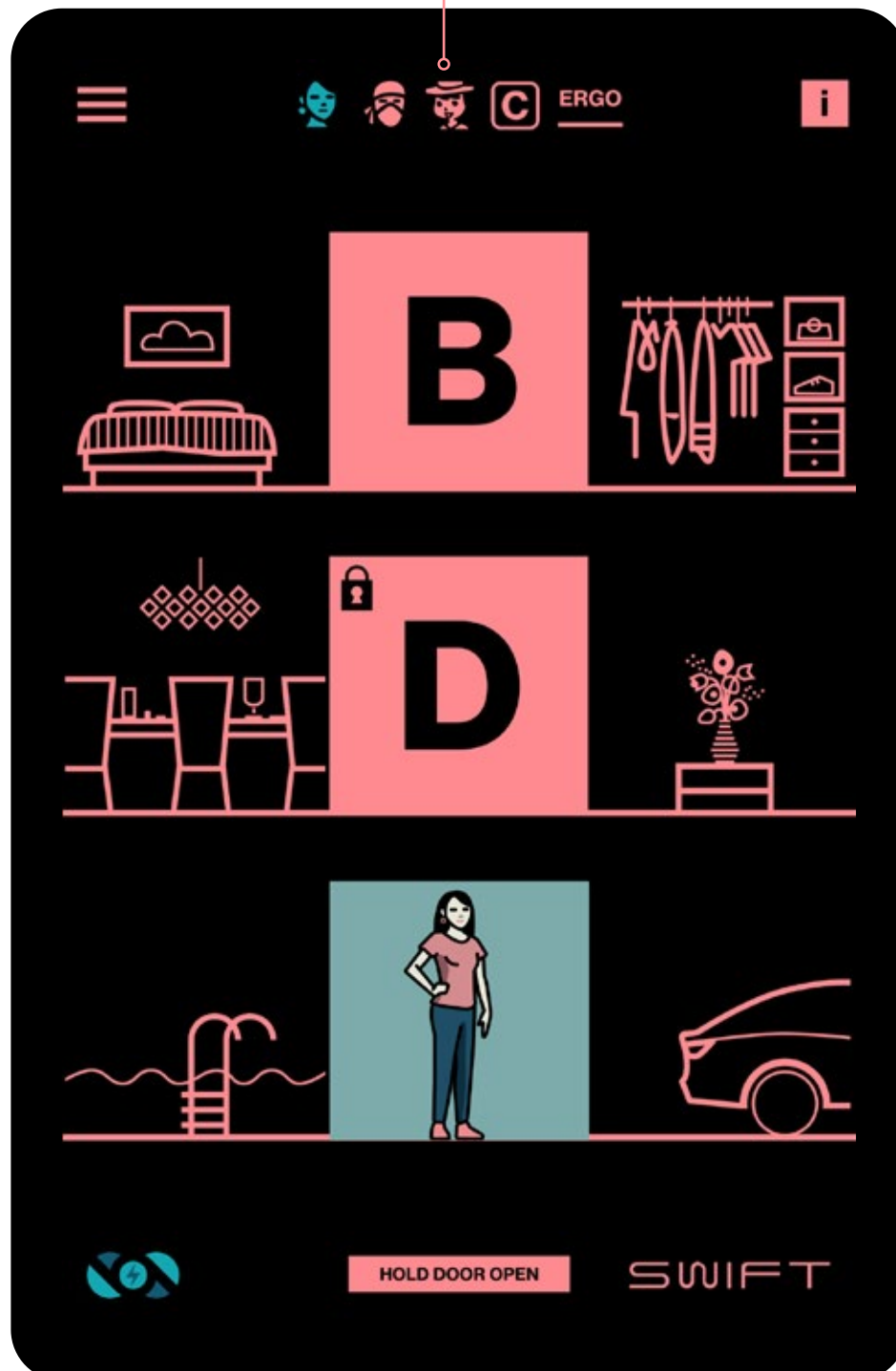


11 Travel modes

11.1 Choose travel mode.

Click here to change travel mode.
Standard, Ninja, Kids, Classic or Ergo.

By choosing different travel modes you can change door opening speed (slow or fast) and lift speed (slow or fast) and also lift light. Depending on how you want to travel at the moment.



11 Travel modes

11.2 Travel mode specifications.



Standard mode

Standard mode means lights on and normal speed.

Lift speed: Fast (0.3 m/s)

Door speed: Fast

Shaft lights: Normal

Classic mode

Classic means lights on and normal speed with classic lift button user interface.

Lift speed: Fast (0.3 m/s)

Door speed: Fast

Shaft lights: Normal



Kids mode

Kids mode means slower speed and colorful light effects.

Lift speed: Slow (0.15 m/s)

Door speed: Slow

Shaft lights: Rainbow

Ninja mode

Ninja mode is a silent travel with dimmed lights.

Lift speed: Slow (0.15 m/s)

Door speed: Slow

Shaft lights: Off

Ergo mode

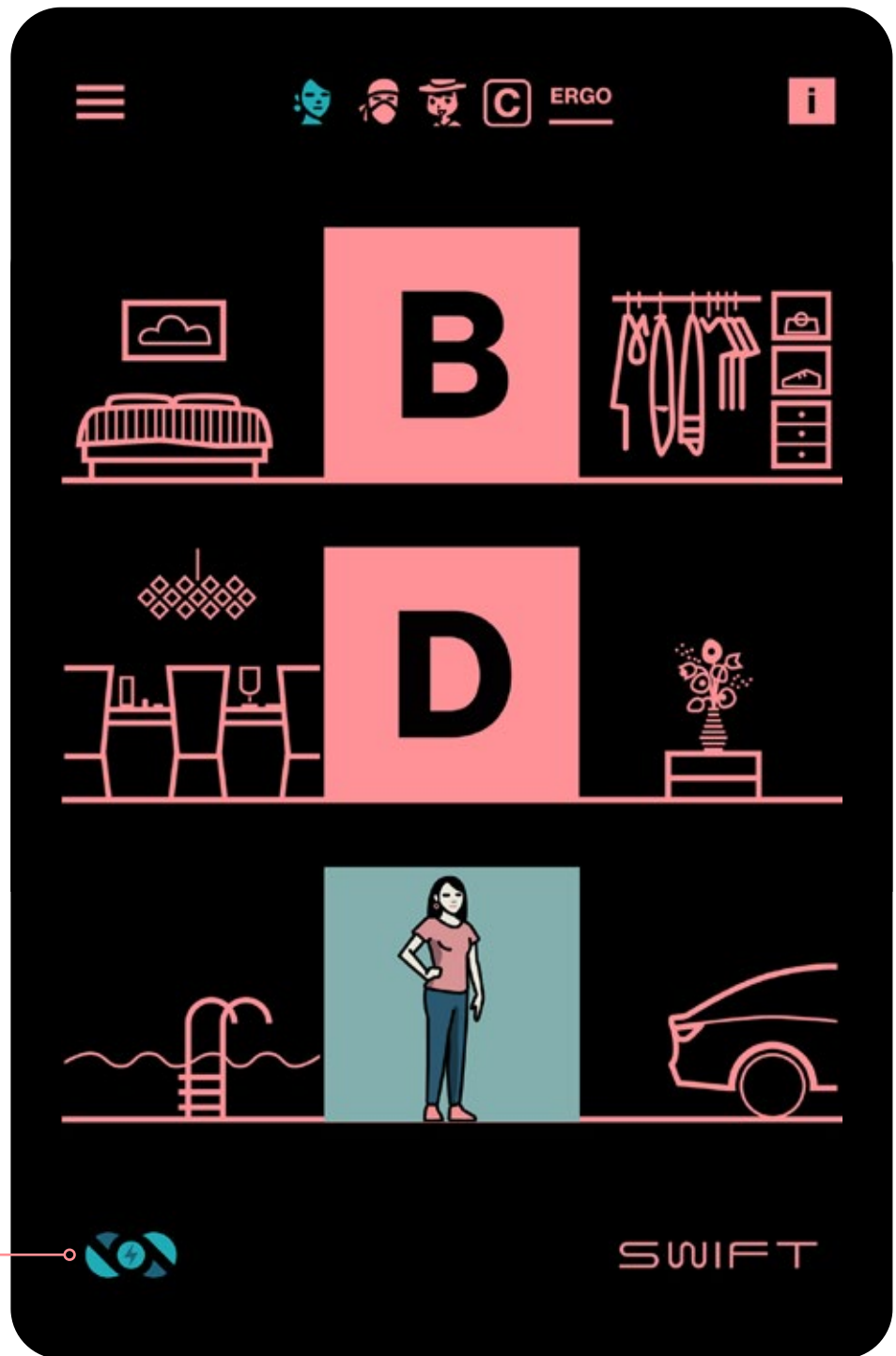
Ergo means safe travel at slow speed, a more simple display interface and voice announcements.

Lift speed: Slow (0.15 m/s)

Door speed: Slow

Shaft lights: Normal

12. Battery status view



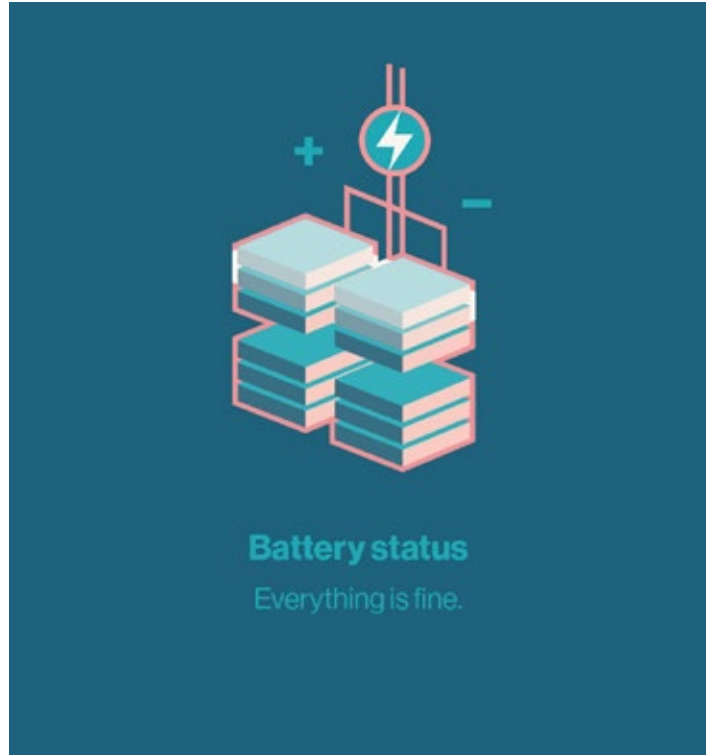
12.1 EcoDrive icon and battery status

The icon shows when the lift is connected to the electrical grid and indicates when the batteries are being charged when traveling down. Click on the icon to see battery status. See chapter 12.2.

When the icon flashes with a white circle there is a power shortage. Click on the icon to see battery status. See chapter 12.3.

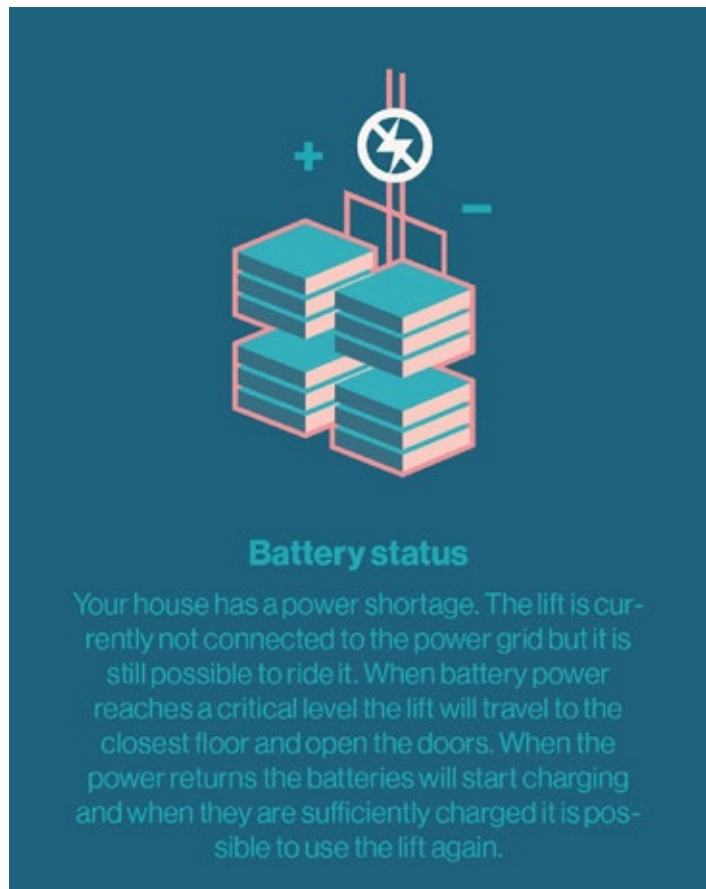
12.2 Battery status - OK

The lift is connected to the grid and batteries are charged normally.

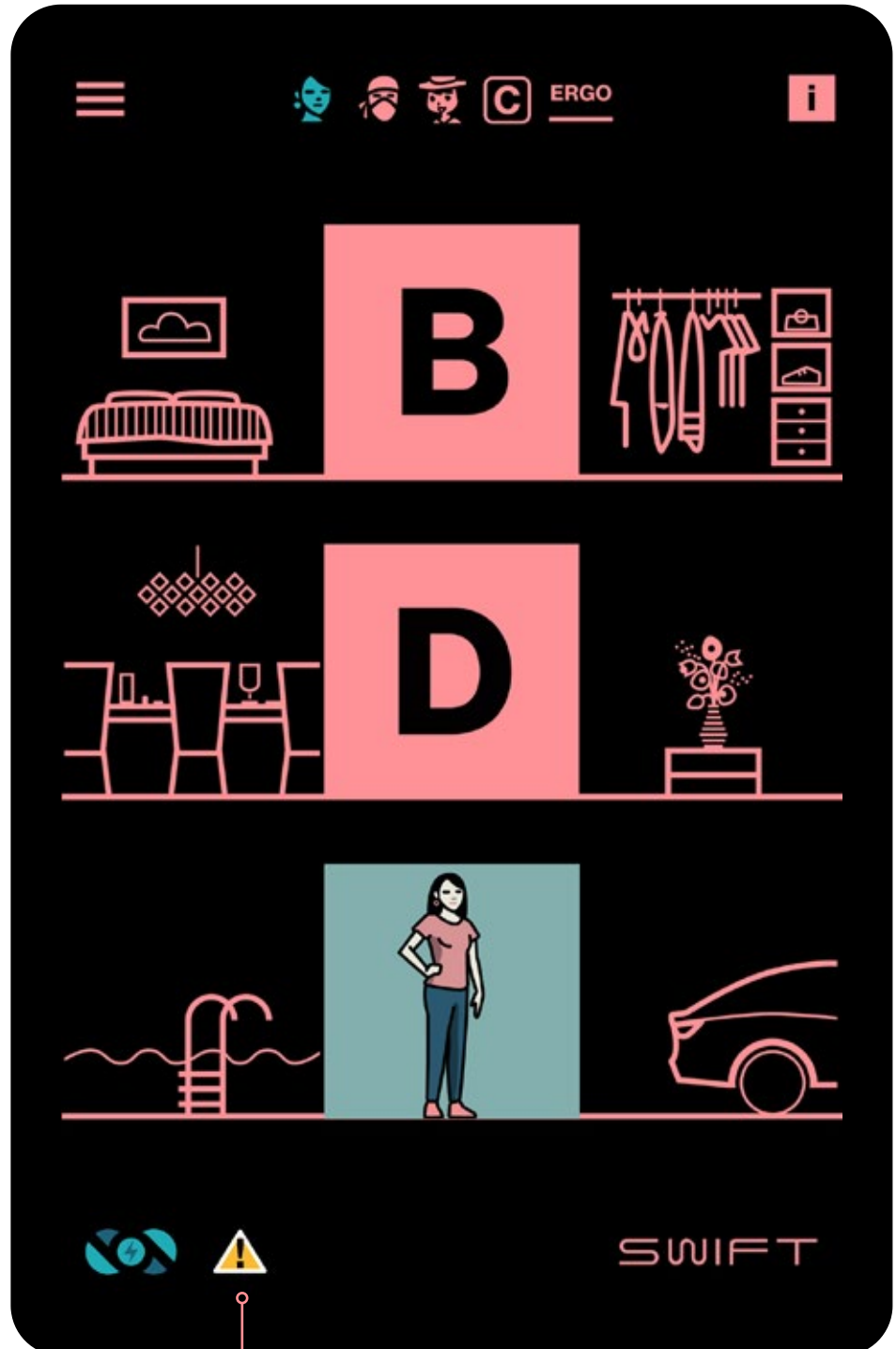


12.3 Battery status - No power

There is a power shortage. The lift is currently not connected to the power grid but it is still possible to ride it. When battery power reaches a critical level the lift will travel to the closest floor and open the doors. When the power returns the batteries will start charging and when they are sufficiently charged it is possible to use the lift again.



13. Service notifications



13.1 Warning icon

When this icon is lit, the lift needs service. Click on the icon to see details. It can for example be a warning for "Low oil level".

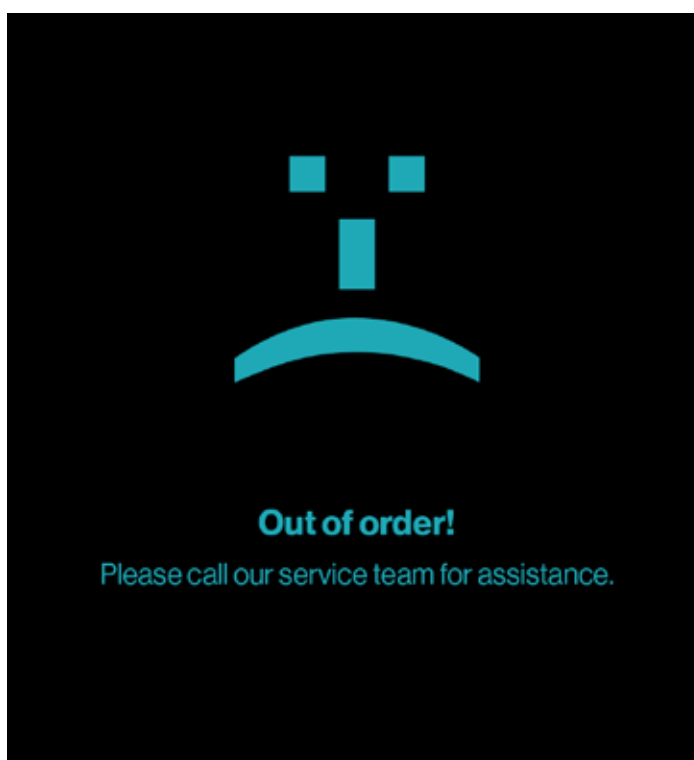
13.2 Low oil level

This service message indicates that it is time to service the lift. Please call your local SWIFT dealer to book a service appointment. It is still possible to use the lift normally for a period. If oil is not refilled during this period, the lift will automatically shut down and it will not be possible to use the lift.



13.3 Out of order

When you see this service message the lift is out of order and it will not be possible to use it until a service technician has repaired it. Please call your local SWIFT dealer for assistance.



14. Warranty and maintenance



14.1 Maintenance

The home lift should normally be inspected and serviced at least 2 times per year. To maintain the product warranty, service has to be conducted by SWIFT or any of our appointed partners. During service SWIFT or our appointed partners only use original SWIFT components. This is to ensure that you can enjoy a trouble free home lift for many years to come.

14.2 Software updates

The SWIFT is constantly developing and updating its software to make sure the home lift gets even better and better overtime. Normally the latest software is being uploaded during regular service visits.

14.3 Warranty

SWIFT Pro comes with a generous warranty package. For any questions about warranty period and what is included, please contact SWIFT or your appointed Service Contact Person.

15. Taking care of the lift

15.1 Operating Environment

The lift should not be directly exposed to sunlight, water, snow, wind, fire and other things that might cause damages to the lift.

15.2 Battery

The EcoDrive developed by SWIFT Team ensures the home lift to function with normal operation even during mains power shortage. To maintain the performance of the battery, please make sure that the temperature inside your lift is not less than +10 degrees or more than +27 degrees. It is also important that the home lift is not being without mains power for more than maximum 14 days. A lack of mains power for more than 14 days, will damage the batteries.

15.3 Turning off the lift

There is no need to turn off the lift. When the lift is not in use, it goes into idle mode thus consumes minimal energy.

15.4 Out of Home

If you and the family are leaving the home for many weeks, we recommend you not to turn off mains power in the house. If the lift is without mains powers for more than 14 days, the batteries will be damaged.

15.5 How to clean the home lift?

The glass - should be cleaned with normal window cleaning liquid. For any remains of glue, tape or dirt, alcohol could be used.

The platform floor - can be cleaned with vacuum cleaner. If there is any stain, branded carpet cleaner could be used. It is not recommended to use water.


The ArtWall - should be cleaned with normal soap and water. Warning! Avoid alcohol or any stronger detergent as it will damage the ArtWall surface.

16. Emergency

16.1 Emergency Lowering and Emergency Opening

In the event of a serious lift breakdown, or if someone gets stuck in the home lift, the lift doors can always be opened from the outside to let people out. The home lift can also be lowered from the outside (via a special device in the call button). This action should only be

carried out by a competent person and in general people under 18 should not be allowed to conduct the action. Instructions on how to carry out emergency lowering and emergency opening, is found below.




ALL WORK ON THE LIFT SHALL BE PERFORMED BY A COMPETENT PERSON

Emergency lowering


1. If anyone is trapped in the home lift, contact and inform them about the procedure before emergency lowering.
2. Make sure that no one can be injured in, or below the home lift platform.
3. Emergency lowering is done with the call button on the first floor.
4. Insert key marked "E" in the left slot under the call button. The call button will start flashing.
5. Push and hold the call button, until the home lift reaches the closest lower floor. The door will unlock when the home lift is in correct level.
6. If the door cannot be opened, see "Emergency opening".

Emergency opening

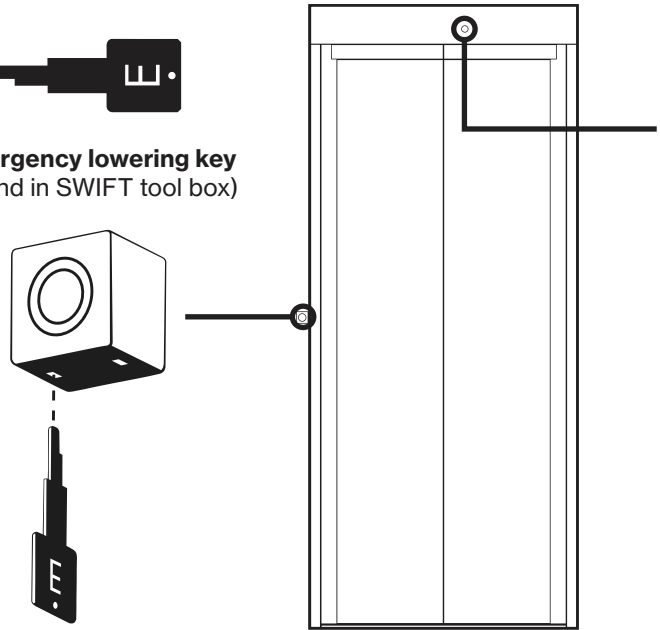
1. Control that the home lift is at floor level, or lower the lift to the nearest floor (see "Emergency lowering").
2. Observe the hazard of falling into the shaft if the home lift is not at floor level when the door is opened.
3. Use the triangular key to unlock the door by turning counter clockwise.
4. After the work is finished, close the door and control that the door is locked.
5. Turn the triangular key clockwise on first floor door to reset (only needed if first floor door has been opened).



Emergency lowering key
(found in SWIFT tool box)



Triangular key
(found in SWIFT tool box)



SWIFT

17. Trouble shooting

Q: The home lift is not working

- Check that the emergency stop button is not activated.
- Safety edges are not stuck in pressed position.
- The doors are properly closed without things blocking
- Make sure the child lock is not activated

Q: Lift is not running with full speed (SWIFT Pro)

- Check what lift mode you have activated. If you use child mode the lift is travelling at slower speed. Change back to any of the other modes, and the lift will go with fast speed again

For any other issues, please contact SWIFT or your appointed Service Contact Person.

18. Recycling

SWIFT is mostly made by steel, aluminum, copper, electric components, glass and plastic. More than 90% of the items are recyclable.

For any questions, please contact SWIFT or your appointed Service Contact Person.

19. Disclaimer

SWIFT has the right to update the User Manual, and the latest and detailed User Manual is always found on www.swiftlifts.com and www.swiftlifts.cn.

The user should follow the User Manual, any false operations could cause damages to the lift and pose potential risk to the passenger.

