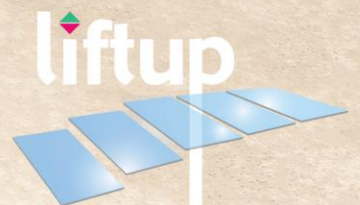


US

USER MANUAL

# ELENOR®

US VS. 03.01



lifting people

# Contents

1. Foreword.....	2
2. Declarations.....	3
3. Site acceptance test (SAT).....	8
4. Terms of use.....	9
5. Technical specifications.....	10
6. Safety instructions.....	13
7. Function description.....	17
8. Start-up.....	17
9. Instructions for the use .....	17
10. Operation.....	22
11. Troubleshooting.....	23
12. Emergency evacuation.....	25
13. Maintenance.....	27
14. Pairing transmitter and receiver .....	29
15. Handover of ownership.....	34
16. Inspection, checks and service inspections .....	35
17. Spare parts and accessories.....	40
18. Disassembly .....	40
19. Disposal .....	40
20. Right of complaint.....	41

May 2025



# 1. Foreword

Congratulations on the purchase of your new EleNor® lift. This is an original user manual for your new EleNor lift.



**It is important to read this user manual before using the lift. The user manual should always be kept close to the lift.**

The EleNor lift is designed for persons in need of barrier free access to several building levels, including wheelchair users and persons with impaired mobility, and must only be used for lifting people.

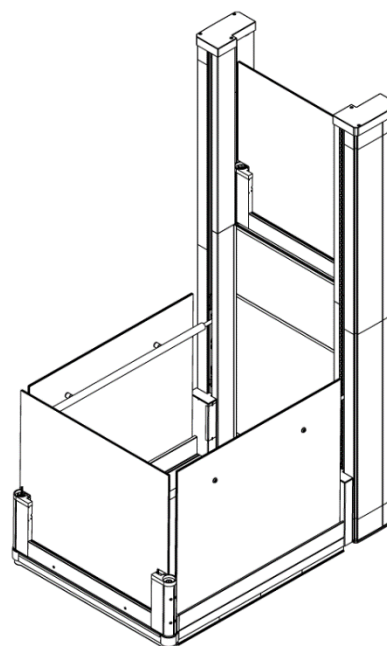
The EleNor lift easily and elegantly offers access between two levels.

The EleNor lift is operated effortlessly by means of the operating panels.

**In this user manual, the “EleNor lift” is referred to as the “lift”.**

Set-up and installation **MUST** be carried out by a service technician trained by Liftup in order to ensure correct assembly. Incorrect assembly could cause a risk of injury or death.

Where an “authorised service technician” is referred to below, this refers to a service technician who has completed a product and service course at Liftup.



## 2. Declarations

### **Corporate Office:**

LIFTUP NORTH AMERICA, INC.  
5626 56th Commerce Park Blvd  
Tampa, FL-33610

Phone: +1 844 543 8878

[www.liftup.us](http://www.liftup.us)

### **Manufacturer:**

Liftup A/S  
Hagensvej 21  
DK-9530 Stoevring  
Denmark  
Phone: +45 9686 3020  
[www.liftup.dk](http://www.liftup.dk)

### **Copyright and Trademarks**

© Liftup A/S. All rights reserved.

Liftup, the Liftup logo and Liftup are trademarks of Liftup A/S, registered in the United States and in other countries. All other trademarks are the property of their respective owners.

The following Product Limited Warranty gives Resellers specific legal rights. You may have others, which vary from state/jurisdiction to state/jurisdiction.

### **Product Limited Warranty**

Subject to the terms and conditions set forth herein, Liftup A/S (“Liftup”) makes the following warranty only to its Resellers who purchase the EleNor® product (“Product”) directly from Liftup: for a period of 25 months from the date of shipment from Liftup, the Product will substantially conform to Liftup’s standard published specifications for the Product and the Product hardware will be substantially free from defects in materials and workmanship. The foregoing warranty shall not apply to embedded software/firmware components.

THIS PRODUCT LIMITED WARRANTY IS PROVIDED TO RESELLERS AND TO RESELLERS ONLY. RESELLER IS SOLELY RESPONSIBLE FOR ANY AND ALL WARRANTIES MADE TO ITS CUSTOMERS, AND LIFTUP MAKES NO WARRANTIES, EXPRESS OR IMPLIED, AND SHALL HAVE NO OBLIGATIONS OR LIABILITY TO RESELLER’S CUSTOMERS OR END-USERS OF THE PRODUCT. RESELLER SHALL NOT MAKE ANY REPRESENTATIONS OR WARRANTIES ON LIFTUP’S BEHALF, AND SHALL FULLY INDEMNIFY, DEFEND AND HOLD LIFTUP HARMLESS FROM ANY BREACH OF THE FOREGOING. IF RESELLER DISTRIBUTES PRODUCT TO END-USER CUSTOMERS, RESELLER SHALL BE SOLELY RESPONSIBLE FOR PREPARING AND PROVIDING PRODUCT WARRANTIES AND PRODUCT LITERATURE TO END-USERS.

### **Warranty Remedies**

If the Product fails during the warranty period for reasons covered by this Product Limited Warranty and Reseller notifies Liftup of such failure during the warranty period, Liftup is at option to repair OR replace the nonconforming Product, OR refund the purchase price paid by Reseller for the Product, provided that Reseller returns the Product to Liftup in accordance with Liftup’s standard return material authorisation procedures or as otherwise instructed by Liftup.



## **Warranty Exclusions and Disclaimers**

The foregoing Product Limited Warranty shall only apply in the event and to the extent that (i) the Product is properly and correctly installed, configured, interfaced, maintained, stored and operated in accordance with Liftup's specifications, and (ii) the Product is not modified or misused. This Product Limited Warranty shall not apply to, and Liftup shall not be responsible for, defects or performance problems resulting from: (a) the combination or utilization of the Product with hardware or software products, information, data, systems, interfaces, services or devices not made, supplied or specified by Liftup; (b) the operation of the Product under any specifications other than, or in addition to, Liftup's standard published specifications for the Product; (c) the unauthorised installation, modification or use of the Product; (d) damage caused by: accident, lightning or other electrical discharge, water immersion or spray, or exposure to environmental conditions for which the Product is not intended; or (e) normal wear and tear on consumable parts, including by way of example and without limitation, batteries.

LIFTUP DOES NOT WARRANT OR GUARANTEE THE RESULTS OBTAINED THROUGH THE USE OF THE PRODUCT. THE FOREGOING TERMS OF THE PRODUCT LIMITED WARRANTY STATE LIFTUP'S ENTIRE LIABILITY, AND RESELLER'S EXCLUSIVE REMEDIES, RELATING TO THE USE AND PERFORMANCE OF THE PRODUCT EXCEPT AS OTHERWISE EXPRESSLY PROVIDED FOR IN THIS PRODUCT LIMITED WARRANTY, THE PRODUCT, ACCOMPANYING DOCUMENTATION AND MATERIALS, AND/OR ANY EMBEDDED SOFTWARE/FIRMWARE AND UPDATES THERETO ARE PROVIDED "AS-IS" AND WITHOUT EXPRESS OR IMPLIED WARRANTIES OF ANY KIND, BY EITHER LIFTUP OR ANYONE WHO HAS BEEN INVOLVED IN ITS CREATION, PRODUCTION, INSTALLATION OR DISTRIBUTION, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NONINFRINGEMENT. THE STATED EXPRESS WARRANTIES ARE IN LIEU OF ALL OBLIGATIONS OR LIABILITIES ON THE PART OF LIFTUP ARISING OUT OF, OR IN CONNECTION WITH, THE PRODUCT. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING:

THE PRODUCT MAY CONTAIN TECHNOLOGY THAT IS NOT FAULT TOLERANT AND IS NOT DESIGNED, MANUFACTURED OR INTENDED FOR USE IN ENVIRONMENTS OR APPLICATIONS IN WHICH THE FAILURE OF THE PRODUCT WOULD LEAD TO DEATH, PERSONAL INJURY OR SEVERE PHYSICAL OR ENVIRONMENTAL DAMAGE OR SEVERE FINANCIAL LOSS. ANY USE OR DISTRIBUTION BY RESELLER OR ITS CUSTOMERS IN CONNECTION WITH ANY SUCH ENVIRONMENT OR APPLICATION SHALL BE AT RESELLER'S AND ITS CUSTOMERS' SOLE RISK, AND LIFTUP SHALL HAVE NO LIABILITY WHATSOEVER IN CONNECTION THEREWITH. RESELLER SHALL INDEMNIFY AND HOLD LIFTUP AND ITS SUPPLIERS HARMLESS FROM ANY CLAIM BROUGHT AGAINST LIFTUP WHICH ARISES FROM RESELLER'S USE OR DISTRIBUTION OF THE PRODUCT IN CONNECTION WITH SUCH ENVIRONMENTS OR APPLICATIONS. SOME STATES AND JURISDICTIONS DO NOT ALLOW LIMITATIONS ON DURATION OR THE EXCLUSION OF AN IMPLIED WARRANTY, SO CERTAIN OF THE ABOVE LIMITATIONS MAY NOT APPLY TO EVERY RESELLER.



### **Embedded Software/Firmware**

The Product and associated tools, if any, may contain embedded software/firmware, which is licensed, not sold, and is only for use within the Product as an integral part thereof. Such embedded software/firmware (which includes all updates thereto) contains valuable trade secrets and is proprietary to Liftup A/S and its suppliers. To the greatest extent permitted by law, such embedded software/firmware may not be modified, copied, disassembled, decompiled or reverse engineered. Liftup reserves all other rights.

### **Limitation of Liability**

LIFTUP'S ENTIRE LIABILITY REGARDING THE PRODUCT SHALL BE LIMITED TO THE AMOUNT ACTUALLY PAID BY RESELLER FOR THE PRODUCT. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL LIFTUP OR ITS SUPPLIERS BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES WHATSOEVER UNDER ANY CIRCUMSTANCE OR LEGAL THEORY RELATING IN ANY WAY TO THE PRODUCTS, ACCOMPANYING DOCUMENTATION AND MATERIALS, AND ANY EMBEDDED SOFTWARE/FIRMWARE AND UPDATES THERETO (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF BUSINESS PROFITS,

BUSINESS INTERRUPTION, LOSS OF DATA OR ANY OTHER PECUNIARY LOSS), REGARDLESS OF WHETHER LIFTUP HAS BEEN ADVISED OF THE POSSIBILITY OF ANY SUCH LOSS AND REGARDLESS OF THE COURSE OF DEALING BETWEEN LIFTUP AND RESELLER. BECAUSE SOME STATES AND JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, THE ABOVE LIMITATION MAY NOT APPLY TO EVERY RESELLER.

### **Notices**

Class B Statement – Notice to Users. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communication. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Consult the dealer or an experienced radio/TV technician for help.

Changes and modifications not expressly approved by the manufacturer or registrant of this equipment can void your authority to operate this equipment under Federal Communications Commission rules.



## 2.1 Regulatory Approvals

### FCC/IC

The radio module contained in the EleNor® and associated remote comply with the FCC Part 15.249 and the Industry Canada requirements RSS-GEN, RSS-210

The radio module contained in the EleNor and associated remotes complies with Part 15 of the FCC rules and with Industry Canada license exempt standard(s). Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

The radio module contained in the EleNor and associated remotes are SAR test excluded according to FCC KDB 447498, RSS102 and EN 62479 at separation distances larger than 5 mm and less than 50 mm.

With respect to radio frequency radiation exposure Information, it is declared that this equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This gives an extra margin, since the remote control normally, only is used in “controlled environment” for approx. 30 seconds when lifting, and typically only a few times a day.

<b>EleNor contains:</b>	<b>Handheld REMOTE1</b>	<b>Externally mounted REMOTE2</b>
FCC ID: 2AK8H-MODULE1	FCC ID: 2AK8H-REMOTE1	FCC ID: 2AK8H-REMOTE2
IC: 22516-MODULE1	IC: 22516-REMOTE1	IC: 22516-REMOTE2


EU Declaration of Conformity: CE (Machinery Directive and RED (Radio module and remote))

### ASME A18.1 2020 (US/FDA)

The EleNor complies with key requirements of the ASME 18.1 Safety Standard for Platform lifts and Stairway Chairlifts, section 5 “Private Residence Platform Lifts”. Please note that not all possible configurations of the EleNor are in compliance – consult your reseller for further information.



## 2.2 EU declaration of conformity




### EU Declaration of Conformity

US version 01.03 EleNor®

Manufacturer: Liftup A/S  
Address: Hagensvej 21, DK-9530 Støvring, Denmark  
Telephone: +45 9686 3020

hereby declares:

Equipment: **EleNor®**  
Platform lift for persons in need of barrier free access to several building levels, including wheelchair users and persons with impaired mobility.



The equipment complies with important requirements in the CE Marking Directives:

The Machinery Directive:	2006/42/EC
The Electromagnetic Compatibility Directive (EMC):	2014/30/EU
Restriction on Hazardous Substances (RoHS):	2011/65/EU
The Radio Equipment Directive (RED):	2014/53/EU

The equipment complies with requirements based on the following standards:


DS/EN 60204	Safety of machinery – Electrical equipment of machines.
DS/EN 13849-1 and -2	Safety-related parts of control systems

The product is manufactured in accordance with the requirements of a certified management system:

ISO 9001:2015	Quality Management Systems – Requirements
Certificate number:	DE00014

The declaration of conformity covers the following options:

- Indoor and outdoor versions
- Platform sizes with internal dimensions: W: 1.100 mm – L: 1.050 – 1.400 mm
- Lifting height: 1.150 – 3.000 mm
- Operator panels: Left side or right side
- +/- Flooring
- Floor materials: Linoleum in multiple colours, aluminium

_____ CEO Position	_____ Søren Elisiussen Name
_____ Liftup A/S, Hagensvej 21, DK-9530 Støvring, Denmark Place	
_____ 12 May 2025 Date	_____  Signature

**lifting people**

Liftup A/S | Hagensvej 21 | DK-9530 Støvring | Denmark | T: +45 9686 3020 | M: mail@liftup.dk | CVR: DK-1015 3964



### 3. Site acceptance test (SAT)

## SITE ACCEPTANCE TEST *Certificate*

**is hereby issued to the product with the serial no. indicated below**

*(insert serial number / copy of CE certification mark here)*

The validity of the CE certificate is subject to correctly performed installation, cf. the manufacturer's instructions.

To certify that all safety tests, performance tests and other tests specified by our certified ISO 9001:2015 Quality Management System have been successfully passed and documented.

Issue date	Test responsible
------------	------------------

**lifting people**

Liftup A/S | Hagensvej 21 | DK-9530 Støvring | Denmark | T: +45 9686 3020 | M: mail@liftup.dk | CVR: DK-1015 3964



## 4. Terms of use



### **IMPORTANT!**

It is important to read this user manual before using the lift. The user manual should always be kept close to the lift.

### **4.1 Owner's responsibility**

The owner of the lift is obliged to ensure that the surroundings of the installation are safe at all times. If the surroundings are assessed as being unsafe, the lift must be taken out of service immediately and the area must be cordoned off. Any accident must be reported to an expert (inspector or fitter/service technician) or the manufacturer.

The owner of the lift is obliged to maintain it in accordance with the maintenance instructions in section 13.

If the lift is available to the public, the owner is further obliged to ensure that statutory inspections are performed at the correct intervals, and that the necessary safety equipment is available.

### **4.2 User group**

The lift is designed for persons in need of barrier free access to several building levels, including wheelchair users and persons with impaired mobility.

The lift must only be operated by users who are familiar with the functionality of the lift and who can take responsibility for themselves and third parties.

Children and persons not fulfilling these requirements must only be transported accompanied by someone taking responsibility.



### **IMPORTANT!**

The lift must NOT be used to transport goods, and pallets containing goods or any other form of heavy load must not be put onto it. The lift must only be used for lifting people.



## 5. Technical specifications

### Specifications:

Power supply:	110V
Lifting capacity:	882 lbs (400 kg)
Lifting height:	45.28 – 117.17 in (1,150-4,500 mm)
Lifting speed:	29.5 ft/min (max. 0.15m/s)
Inner platform size:	43.3 x 55.11 in (1100mm x 1400mm) 43.3 x 41.33 in (1100mm x 1050mm)
Entry width:	35.4 in (900mm)
Lift dimensions:	51.65 x 73.58in (1,312mm x 1,869mm) 51.65in x 59.80in (1,312mm x 1519mm) – height dependant on installation
Dead weight:	<2,200 lbs. (<1,000 kg)
Environment:	Indoor and Outdoor – designed for corrosion class C1-C3 cf. ISO 12944:2018 but can be installed in certain C4 environments. Consult Liftup Support Team.
Approval:	CE marked in accordance with the Machinery Directive 2006/42/EF Complies with essential requirement of <ul style="list-style-type: none"> <li>- 9386-1:2000 Power-operated lifting platforms for persons with impaired mobility</li> <li>• EN 81-41 Vertical lifting platforms - intended for use by persons with impaired mobility</li> <li>• ASME A18.1 Safety Standard for Platform lifts and Stairway Chairlifts</li> </ul>
Duty cycle:	2 min. / 4 min.

### All radio components comply with the following regulations and standards:

EU	2014/53/EU, Radio Equipment Directive (RED)
FCC (USA)	CFR 47 Part 15
EN 62479:2010	Human exposure
EN 300 440, v2.1.1	Electromagnetic compatibility + Radio spectrum Matters Draft
EN 301489-1, v2.2.0	Electromagnetic compatibility and Radio spectrum Matters Draft
EN301489-17, v3.2.0	Electromagnetic compatibility + Radio spectrum Matters
AS/NZS 4268	Radio Equipment and Systems –Short Range devices
AS/NZS 2772.2	Radio Frequency Fields (mean power < 1 mW)

### Internal receiver (MODULE1)

2,4 GHz Short Range devices. FCC ID: 2AK8H-MODULE1	
Receiver Class	3
Dimensions (L x W x H):	2,83 x 1,30 x 0,40 in (72 x 33 x 10mm).
Weight:	0,035 lbs (10 g)



Frequencies:	2,410 GHz 2,435 GHz and 2,460 GHz
Duty cycle:	< 1% (only TX for paired Remotes)
Power:	< 0,6mW Controlled environment
Supply:	5,6 Volt 30mA
Water and dust:	IP XX (shall be mounted inside Liftup products)
Working temperature:	41°F to 104°F (+5°C to +40°C)
Storage temperature:	13°F to 158°F (-25°C to +70°C)
Expected service life:	> 5 years

### **Handheld wireless remote control (REMOTE1)**

2,4 GHz Short Range devices. FCC ID: 2AK8H-REMOTE1

Receiver Class	3
Dimensions (L x W x H):	3,79 x 1,85 x 0,95 in (96 x 47 x 24mm)
Weight:	0,11 lbs. (48 g)
Frequencies:	2,410 GHz 2,435 GHz and 2,460 GHz
Duty cycle:	< 1%
Power:	<0,6mW controlled environment, hold-to-run
Battery:	3 Volt CR2032

### **Transmitter in operating units/call stations (REMOTE2)**

2,4 GHz Short Range devices FCC ID: 2AK8H-REMOTE2

Receiver Class:	3
Dimensions (L x W x H):	3.15 x 2.52 x 1.3 in (80 x 64 x 33mm)
Weight:	0,17 lbs (75 g)
Frequencies:	2,410 GHz 2,435 GHz and 2,460 GHz
Duty cycle:	<1%
Power:	<0,6mW controlled environment, hold-to-run
Battery:	3 Volt CR2032
Water and dust:	IP 42
Working temperature:	41°F to 104°F (+5°C to +40°C)
Storage temperature:	13°F to 158°F (-25°C to +70°C )
Expected service life:	> 5 years



## Patented product



Kongeriget Danmark

### Patent application:

- Compact Omega Belt Drive
  - EP patent application No.: 22200578.7
  - PCT patent application No.: PCT/EP2023/077639
- Drive unit placement and access openings for a platform lifting system
  - EP patent application No.: 22169058.9
  - PCT patent application No.: PCT/EP2023/060088
- Underpan for lifting systems
  - EP patent application No.: 22169054.8
  - PCT patent application No.: PCT/EP2023/060086

The following design protection applies to lifting device *EleNor*®

- DK registration No.: DM/220428

- U.S. Design Patent No. D1017176

The following word mark is trademark registered for class 07, 09 and 10: "EleNor"

- DK registration No.: VR202201293
- International registration No.: 1691766



## 6. Safety instructions

### 6.1 Warnings



**WARNING!**

Do not attempt to move, uninstall or repair the lift yourself. Incorrect assembly could cause a risk of inadvertent elements of danger to the users.

Liftup disclaims any responsibility, if installation and repair are not done by an authorised service technician.



**WARNING!**

Wheelchairs must be secured against rolling off the platform by activating the break or for electrical wheelchairs by turning off the machine or similar.



**WARNING!**

Even though the lift comes fitted with various safety features, use with caution if persons or animals are close by, as there may be a risk of crushing.



**WARNING!**

Never put your hands or loose objects through the brushes as this could lead to risk of crushing. **Never allow children to play with the lift!**



**WARNING!**

Never place your hands or loose objects near the lift wall when the lift is running.



**WARNING!**

Never use the lift in case of fire.



## 6.2 Installation and maintenance

The lift must be installed in safe surroundings and Liftup's guidelines "EleNor® Site Requirements" must be adhered to. Erection, installation, repair and service work **MUST** be done by an authorised service technician to ensure correct assembly.



### **WARNING!**

Do not attempt to move, uninstall or repair the lift yourself. Incorrect assembly could cause a risk of inadvertent elements of danger to the users.

Liftup disclaims any responsibility, if installation and repair are not done by an authorised service technician.

Never deactivate the lift's safety equipment by making mechanical or electrical changes to the installation. Any change and/or modification of the system is prohibited without the prior consent in writing from Liftup.

The lift is not intended for installation in potentially explosive areas or inside means of transportation. If there is any doubt as to whether the installation location is usable, we recommend to contact Liftup for guidance.

For further details or documentation regarding installation and repair, contact your dealer, cf. <https://www.liftup.dk/us/contact>

## 6.3 Operating conditions

The space under the lift must be kept free of all objects, as they could impair the movement and function of the lift. If an object hinders the movement of the lift in its downward run, the lift will stop. Only when the object has been removed, the lift is ready for use again.

As lifts installed outdoor are exposed to weather conditions, it may be necessary to clean the lift removing snow and ice in the winter. If the flooring has been retrofitted, it is advisable to make sure that the floor has a non-slip surface.

## 6.4 Lifts accessible to the public (only certain countries)

If the lift is accessible to the public, it must be equipped with a key switch, ensuring that the lift can be locked when left unobserved. Always check local requirements.

In order to make sure that persons cannot inadvertently be trapped in the lift, it must be possible to lock it so that it is not possible to access the lift (in a normal manner). The key switch will prevent the lift from moving. However, the lift will finish an ongoing run to make sure that no one is trapped in the lift.

If the lift is not under observation or locked, but the owner (or his representative) is present in the building or nearby, it must be supplied with an alarm signal to summon assistance.

If the lift is not supplied with an alarm signal, it must be connected to an external alarm transmitter (e. g. light, sound or similar) to draw attention to the need for assistance by the lift.



If the lift has been installed in such a manner that an alarm signal is not sufficient (e. g. freely accessible without supervision) two-way communication must be provided.

If the lift is installed with a two-way communication system, it must be connected to a telephone number which is in operation at any time (when the lift is accessible).

## 6.5 Avoid personal injury

In order to avoid personal injury it is NOT permitted to use the lift when anyone is in danger of being injured as a result of crushing, cutting, falling or tripping etc. It is important that the user/operator ensures that the lift can move without putting anyone or anything in danger.



### **WARNING!**

Never place your hands or loose objects near the lift wall when the lift is running. Never put your hands or loose objects through the brushes as this could lead to risk of crushing.



### **WARNING!**

Never use the lift in case of fire.

Be extra careful when small children, elderly people or disabled people are on or in the vicinity of the lift, as these groups cannot always be expected to be able to foresee the potential consequences of the movements of the lift.

## 6.6 Personal safety

The lift is equipped with various safety devices to ensure that the user or other persons do not come to harm when using the lift.



### **WARNING!**

Even though the lift comes fitted with various safety features, use with caution if persons or animals are close by, as there may be a risk of crushing.

**Never allow children to play with the lift.**

### 6.6.1 Door locks

When delivered, the lift is supplied with doors on the platform and between the columns on the upper level respectively. They will close and lock before the lift begins to move. The doors will always be locked when closed.



### **IMPORTANT!**

Door functionality can be limited by strong wind.



### 6.6.2 Anti-crushing safety feature

Beneath the entire lift a number of push plates (anti-crushing) are fitted which are activated if an object is going to be crushed below. When this feature is activated, the lift stops.

If the anti-crushing feature is activated, release the operating button. Remove any objects under the lift and then again run it to floor level. (If needed, move the lift up a small distance so you can easily remove objects from under it).

#### IMPORTANT!



Keep in mind that when the lift is installed outdoors, leaves, branches and snow can affect the anti-crushing safety feature. Therefore check regularly that the lift cannot be obstructed when moving downward.

For outdoor installations we recommend returning the lift to ground level after use, to reduce unwanted objects finding their way under the lift.

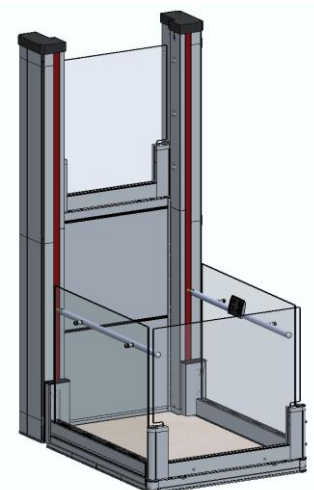
### 6.6.3 Risk of crushing behind the brushes



NEVER put your hands or objects through the brushes of the lift (marked red on the illustration to the right).

There may be a risk of crushing and access to components which when demounted may cause the lift to stop.

**Never allow children to play with the lift!**



### 6.7 Overloading the lift

In order to avoid damage or injury in connection with overloading (max. 400 kg, evenly distributed), the lift is equipped with overload protection that stops the lift in the event of overloading and activates an acoustic alarm.

Never exceed the max. load. The max. load is specified on the control panel.



The max. load is 880 lbs (400 kg) **evenly distributed on the platform** (max. 2 persons).



## 7. Function description

The lift is a so-called “dead man’s switch” lift, i.e., the push buttons must be pushed in throughout the entire operation. A dead man's switch will deactivate the lift, when the switch is released.

The lift is easy to operate: The user summons the lift using one of the buttons on the external call station.

When the user is on the platform, it is operated from the panel on the side, from where transport to the upper or lower level is selected.

## 8. Start-up

The lift must always be connected to a 110 V socket and be switched on. Normally, the lift is always in “standby mode”, i.e. it is ready for use as soon as one of the operation keys is pressed.

If the emergency stop button is pressed, this must be deactivated before the lift can be used (find out more in section 9 Instructions for the use).

If the lift has been locked using the key switch (cf. section 6.4), this must be deactivated before the lift can be used

## 9. Instructions for the use

The lift is safe and easy to use. The functions are designed to accommodate wheelchair users and persons with impaired mobility.



### **IMPORTANT!**

Always check visually that the travel path of the lift as well as the opening zone of the doors are free before engaging the lift. If a dangerous situation should arise during operation, the lift must be stopped immediately by letting go of the push buttons.

### **9.1 Everyday use**

The lift is operated by means of the operating panel on the platform (fig.1) or the external call stations on the upper and lower levels respectively: A standard wall-mounted call station (figs. 2-5) or a free-standing call station column (figs. 6-9). The lift may also be operated using the remote control (optional equipment) (fig. 10). The remote control can replace the two call stations.



Fig. 1:  
Operating panel on the lift



Fig. 2:  
Standard call station  
with cable,  
1-way



Fig. 3:  
Standard call station  
with cable,  
2-way



Fig. 4:  
Standard call station,  
wireless,  
1-way



Fig. 5:  
Standard call station,  
wireless,  
2-way

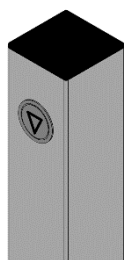


Fig. 6:  
Call station column  
with cable  
1-way

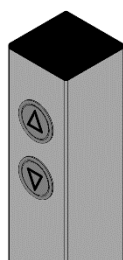


Fig. 7:  
Call station column  
with cable  
2-way

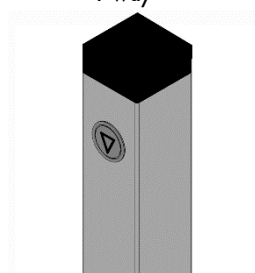


Fig. 8:  
Call station column  
wireless,  
1-way

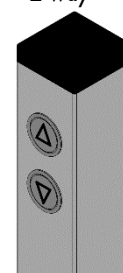


Fig. 9:  
Call station column  
wireless  
2-way



Fig. 10:  
Remote control  
(optional equipment)



## 9.2 Calling the lift to the UPPER level

To call the lift to the upper level, press the call station situated on the upper level until the lift has run all the way up and come to a stop. When the door is completely open, it is possible to enter the lift.

## 9.3 Calling the lift to the LOWER level

To call the lift to the lower level, press the call station situated on the lower level until the lift has run all the way down and come to a stop. When the door is completely open, it is possible to enter the lift.

## 9.4 Automatic door

When the platform reaches a level and the opening of the door is activated, the door will open automatically. If the door meets resistance from an object or person, it cannot open. The door motor will attempt to open the door for a minimum of 30 seconds. If the door is not completely open, it may be pushed open manually. The door will remain open for at least 30 seconds, leaving adequate time to get off or on the lift. The door closes automatically.

It is possible to initiate the closing of the door by pressing the UP/DOWN button. The door locks automatically after closing.

## 9.5 Operating the lift from the platform



### WARNING!

Wheelchairs must be secured against rolling off the platform by activating the brake or for electrical wheelchairs by turning off the machine or similar.



Onboard the lift four buttons are available on the operating panel: One with an UP arrow ( $\Delta$ ), one with a DOWN arrow ( $\nabla$ ) as well as an emergency stop button ( $\bullet$ ) and an alarm symbol ( $\triangle$ ).



When you are on the lift and wish to ascend to the upper level, press the UP button. The door will close, and the lift will start to move upward. Keep the button pressed until you have reached the upper level, the lift has come to a stop and the door has started to open. The door opens automatically. You can now exit the lift.



When you are on the lift and wish to descend to the lower level, press and hold the DOWN button. The door will close, and the lift will start to move downward. Keep the button pressed until you have reached the lower level, the lift has come to a stop and the door has started to open. The door opens automatically. You can now exit the lift.



### WARNING!

There may be a minor level difference (<10mm) between the platform and the level of the landing. BE CAREFUL! There could be a risk of tripping.



## 9.6 Emergency stop



If the lift makes an unintended or undesired movement, or if it must be stopped in order to avoid potential risks, press the EMERGENCY STOP button.

To release the emergency stop, turn the button clockwise.

If the emergency stop has been activated, the lift initially can only be operated by means of the operating panel on the lift.



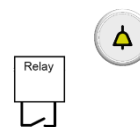
## 9.7 Alarm and emergency call



The lift is equipped with an alarm button that can summon assistance. In order to activate the alarm, press the alarm button and hold it in for approx. 5 seconds.

The alarm button can be connected in several ways:

1. The alarm button can be connected to an internal buzzer (alarm) in the lift that alerts others that there is a need for assistance at the lift.
2. The alarm button can be connected to an external alarm (light/sound) that alerts others that there is a need for assistance at the lift.
3. The alarm button is connected to a call system that allows the user to contact external assistance, either using an analogue connection or by means of a SIM card.



*Relay output only*



*Analogue connection  
(SafeLine)*



*SIM card (SafeLine)  
EMEA countries only*

### SafeLine QR

More detailed information regarding the operation and functions of the SafeLine call system can be found here:

SafeLine MX3: <https://www.safeline-group.com/en/qg/mx3>



### IMPORTANT!

If the lift has been installed in a way that is not offering a sufficient alarm signal (e. g. freely accessible, without supervision) two-way communication (intercom system) must be provided.



## 10. Operation

### 10.1 Unintended movements of lift

If during the use of your lift, movement or action occur which are not described in this manual, stop the unit and call technical assistance.

### 10.2 Power failure

Under normal operating conditions, the lift must always be connected to a 110V socket. The lift cannot be used if the power supply has been interrupted.

The lift has battery backup for lighting, emergency phone and the controller for >5 hours. When the battery backup is active, a low-tone alert (brief beeps) will be emitted from the lift.



#### **IMPORTANT!**

It is most important that the power supply is not disrupted or turned off, as a prolonged power outage (>5 hours) may lead to discharged batteries.

### 10.3 Calibration following power failure

If the power supply has been interrupted, or if the system registers any other form of irregularity, the lift must be calibrated. The lift automatically enters a special safety mode (calibration mode) that only allows the lift to move downward. The movement can be activated by means of either the UP or the DOWN button. The lift has been calibrated when it reaches the lower level.



#### **IMPORTANT!**

If the lift does not operate as expected or stops again after a few inches/centimetres, technical problems may have arisen and require a repair by technical staff. Contact your dealer for further assistance.



## 11. Troubleshooting

For safety reasons the lift is fitted with a number of mechanical and electrical locks and sensors. If some of these features do not function correctly or are not activated in correct order, the lift will not run. In case of an operational interruption, you may try to identify the error using the below list.



### **WARNING!**

Do not attempt to repair the lift yourself. Any repair must be carried out by an authorised service technician.

<b>Error</b>	<b>Cause</b>	<b>Solution</b>
Operational interruption	The emergency stop is activated	To release the emergency stop, turn the button clockwise.  If the emergency stop has been activated, initially the lift can only be operated using the operating panel in the lift.
	The doors are not completely closed and/or locked.	Pull the doors in to activate the sensor and engage the lock.
	The platform is obstructed by an object, e. g. situated under the lift.	Remove the object and try again.
	The key switch has been activated.	Turn the key in the key switch and unlock the lift.
Operational stop and low-tone beeps from the lift.	Power outlet has been switched off or the power has gone.	Switch the power outlet on or turn on the power/replace the fuse. Also read section 10.3.
The platform does not run all the way up to the upper level.	Magnets/level switch are not working or must be adjusted.	Contact an authorised service technician for repair/adjustment of magnets/ switches.
The platform does not run all the way down to the lower level.	Magnets/level switch are not working or must be adjusted.	Contact an authorised service technician for repair/adjustment of magnets/ switches.
The platform does not stop automatically at the upper level	Magnets/level switch are not working or must be adjusted.	Stop using the lift. Contact an authorised service technician for repair/adjustment of magnets/ switches.
The platform drives past the lower level	Magnets/level switch are not working or must be adjusted.	Stop using the lift. Contact an authorised service technician for repair/adjustment of magnets/ switches.



<b>Error</b>	<b>Cause</b>	<b>Solution</b>
The platform cannot run upward.	The DOWN button in the operating panel is stuck.	Release the button and try again. Contact an authorised dealer if the problem persists.
The platform cannot run downward.	The UP button in the operating panel is stuck.	Release the button and try again. Contact an authorised dealer if the problem persists.
	The crush protection under the platform has been activated.	Remove any object under the lift. If the area beneath the lift is clear, push all push plates and make sure they can move up or down freely. Contact an authorised dealer if the problem persists.
The door does not open automatically.	Something is in the way of the door opening.	Remove the object and push the door open manually.
	The door motor does not work.	Contact an authorised service technician for repair/adjustment of magnets/switches.



## 12. Emergency evacuation

If the platform remains stopped between the levels and troubleshooting (section 11) does not solve the problem, it is necessary to evacuate the passenger.



Lift installations which are not under constant supervision must be fitted with an alarm.

### 12.1 Emergency lowering in safety mode

In the event of other (serious) faults where the lift cannot be lowered in “safety mode”, only a service technician will be able to make the lift move by means of a special electrical or manual emergency lowering function to which the user for safety reasons does not have access. It is not possible to lower the lift manually or run it upward.



After an emergency lowering incident, the lift should in no circumstances be used again before an authorised service technician has made a service inspection.

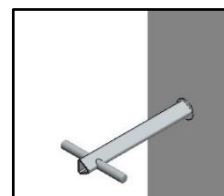
### 12.2 Unlocking the door in case of an emergency



The below option should only be considered if the lift is parked at a level and a person onboard needs to be evacuated urgently. Always try to lower the lift to the next door zone at first. If this is not possible, the user can be rescued by authorised staff, cf. section 12.3.

The door is equipped with an automatic door lock which can be unlocked with a triangular key.

Always keep the triangular key in a safe place close to the lift where it is secured against unauthorised use.



#### Procedure

1. Turn off the main switch. (**NOTE:** If the lift is mounted with a UPS, the current must be interrupted from the UPS as otherwise it will supply the lift when the current is interrupted).
2. There is a hole in the door frame. It may be covered by a plastic cover which must then be removed.
3. Insert the triangular key in the hole in the door frame. Twist and pull at the door.
  - Left-hinged: Anti-clockwise
  - Right-hinged: Clockwise
4. Make sure that the door is safely closed when the passengers have exited.
5. Reconnect the main switch.
6. Calibrate the lift (run it up and down again)



#### **WARNING!**

If the platform is not level with the upper door, it should not be unlocked. Risk of falling or tripping.



### 12.3 Evacuation of user in an emergency

- If it is necessary to lift a user off the lift (e. g. a wheelchair user), equivalent lifting equipment /auxiliary devices should be used.
- Evacuation should only be carried out by the fire department or other authorised personnel.
- Evacuation should be undertaken from the level from which the evacuation can be done in the safest and easiest manner. Doors should be unlocked with a triangular key (see section 12.2).



After an evacuation incident the lift should in no circumstances be used again before an authorised service technician has made a service inspection.

### 12.4 Emergency lighting/power failure



In the event of a power failure or if the power supply for the lift controls is interrupted for another reason, the system will automatically enter into backup mode. This means that the system will continue to work as the lift in such a case will be supplied by a backup battery. The light on the lift will stay on.



## 13. Maintenance

At regular intervals, check the space beneath the lift for leaves, branches or other items/objects and remove all to allow for the free movement of the lift.

Maintenance of the lift will normally only be necessary in connection with the regular service inspections (see section 16) which must be carried out by an authorised service technician. Should unintended errors or noises occur, contact your dealer immediately to have the error corrected.

### 13.1 Cleaning

Clean by wiping off with a cloth that has been wrung out in water containing a mild detergent.



#### **IMPORTANT!**

Do NOT use a high-pressure cleaner or wash the lift down with water straight from a hose. Aggressive detergents and suchlike must not be used on the lift. Also avoid salt or sand coming into contact with the lift in connection with winter maintenance.

### 13.2 Replacement of battery in wireless call stations/remote control

A CR2032 battery is installed in the wireless call stations and the remote control (optional equipment).



The battery must be replaced every two years to ensure stable operation.



BE SURE not to swallow the button battery and avoid putting the battery in your mouth due to the risk of swallowing it.



Keep the batteries out of the reach of small children. If a child swallows a battery, contact a doctor immediately.



Do not dispose of the battery together with unsorted household waste. When disposing of batteries, local provisions and regulations must be complied with.



## How to replace the battery:

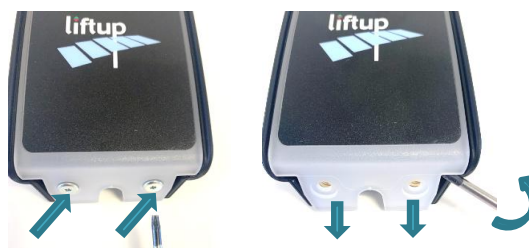
### Hand-held remote control

1. Loosen the screw (Torx TX 6) on the rear of the remote control
2. Remove the rear panel
3. Replace the battery
4. Replace the rear panel and test the remote control



### Call station

In order to gain access to the battery, loosen the 2 Torx screws and pull down the top cover to separate it from the body.



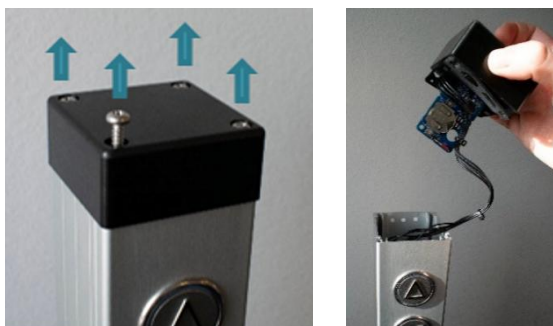
### Call station column

To gain access to the battery, loosen the 4 screws and pull up the top cover carefully.



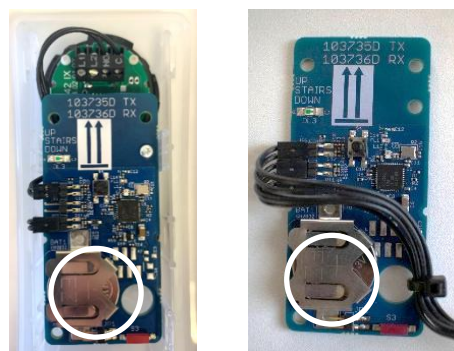
### IMPORTANT!

Be careful not to disconnect the wires from each other. Pull the printed circuit out of the top cover carefully.



- Replace the battery
- Put the unit together in the reverse order and test the buttons.

If the remote control or receiver has been without power for a long period of time, it may be necessary to calibrate the system (pair the two units), see section 14.



## 14. Pairing transmitter and receiver

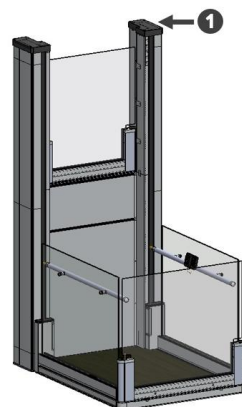
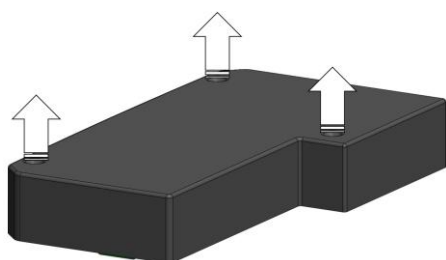
### 14.1 Wireless call station and call station column 2,4 GHz

The transmitter and receiver must always be paired in order to work. This is normally done at the factory or by an authorised service technician. The receiver will not respond to a transmitter it is not paired with. A receiver can be paired with up to 20 transmitters. A transmitter can be connected to several receivers if necessary.

In case it is required to pair a completely new transmitter, follow the procedure below.

#### How to pair transmitter and receiver:

1. Unscrew the cover of the column (1).



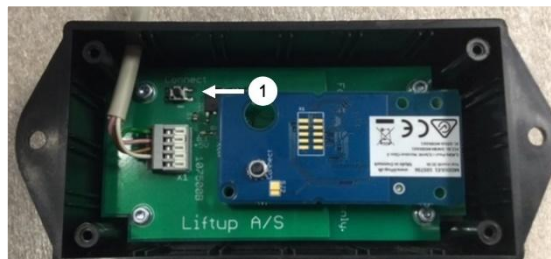
2. Carefully pull the box out of the columns.



3. Loosen the 4 screws and remove the rear panel.



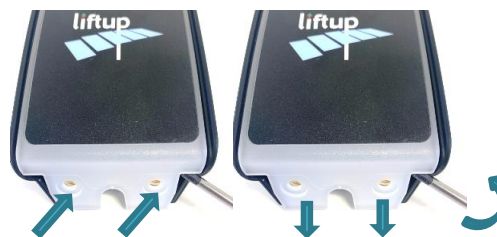
4. Press the 'Connect' (1) briefly. When the control light begins to flash slowly, the receiver is in installation mode for 2 min.



- Gain access to the transmitter:

**Call station**

In order to gain access to the printed circuit board, loosen the 2 Torx screws and pull down the top cover to separate it from the body.



**Call station column**

To gain access to the printed circuit board, loosen the 4 top screws and pull up the top cover carefully. Pull the printed circuit out of the top cover carefully.



**IMPORTANT!**

Be careful not to disconnect the wires from each other. Pull the printed circuit out of the top cover carefully.

- The printed circuit containing the transmitter is now visible.
- Press the S4 briefly in order to pair it with the receiver (must be done within 2 min.).



- Test the system to ensure that the pairing has been done correctly; if not, repeat points 1-4.
- If several remote controls are to be paired with the receiver, repeat from step 2 above.
- Replace the top cover



To reset a call station/call station column so that it is no longer paired with the lift, the following steps should be followed:

**Resetting the transmitter:**

1. Press S4 on the transmitter for more than 10 seconds.
2. Once the control light LED begins to flash rapidly, the transmitter has been reset.

**Resetting the receiver:**

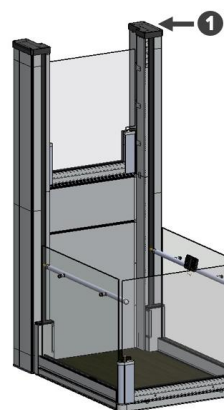
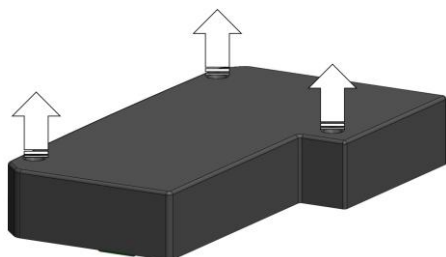
1. Press the 'Connect' on the receiver for more than 10 seconds (Illustrated in section 14.2).
2. Once the control light LED begins to flash rapidly, the receiver has been reset.

**14.2 Remote control and receiver 2,4 GHz**

The transmitter and receiver must always be paired in order to work. This is normally done at the factory or by an authorised service technician. The receiver will not respond to a transmitter without it having been paired with the receiver. A receiver can be paired with up to 20 transmitters. A transmitter can be paired with several receivers if necessary.

**How to pair transmitter and receiver:**

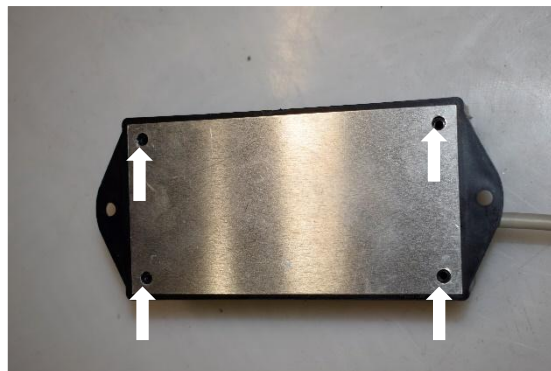
1. Unscrew the cover of the column (1).



2. Carefully pull the box out of the columns.



- Loosen the 4 screws and remove the rear panel.



- Press 'Connect' (1) briefly. When the control light begins to flash slowly, the receiver is in installations mode for 2 min.



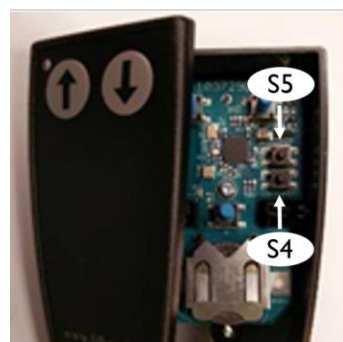
- Press the UP (↑) and the DOWN arrow (↓) on the remote control at the same time and hold them for approx. 5 seconds until the control light begins to flash slowly. The remote control is now in installation mode for 2 min. It should be flashing yellow. If it is flashing red, it is an 868 MHz model and will not respond to the receiver.



**Alternatively:**

Press 'Connect' (S4) if the remote control is open.

- When the control light on the remote control stops flashing, it has been paired with the lift.



- Test the system to ensure that the pairing has been done correctly; if not, repeat steps 1-3 above. Repeat from step 2 above, if more remote controls should be paired.



To reset a remote control so that it is no longer paired, the following steps should be followed:

**Resetting the transmitter:**

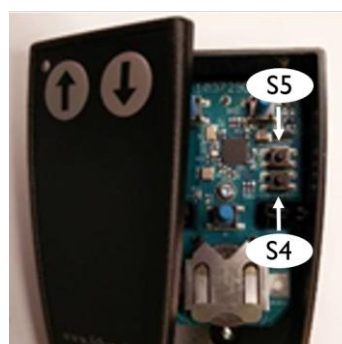
1. Press the UP (↑) and DOWN (↓) buttons at the same time for approx. 5 seconds until the control light on the remote control begins to flash slowly.
2. The remote control is now in installation mode for 2 min. Before expiry of the 2 min. perform the following sequence:

Press UP(↑), UP(↑), DOWN(↓),DOWN(↓), UP(↑), DOWN(↓), UP(↑), DOWN(↓)

If the sequence has been performed correctly, the LED will flash quickly 10 times.

**Alternatively:**

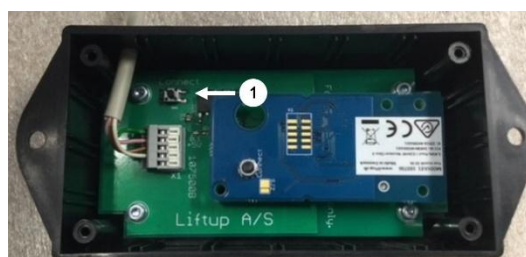
Press 'Reset' (S5) if the remote control is open.



Test the system to ensure that the resetting has been done correctly and the remote control is no longer paired. Otherwise repeat steps 1-3 above.


**Resetting the receiver:**

1. Press 'Connect' (1) on the receiver for more than 10 seconds.
2. When the control light begins to flash quickly 10 times, the receiver has been reset.



## 15. Handover of ownership

The checklist below, which reviews the lift's operating and safety features, must be reviewed with the user/owner of the lift before ownership is transferred.



### Handover checklist – EleNor®

Version: 3.0

Installation site		Product	
Name/Company		Product name	
Address		Serial number	
Postal code/City		Installation date	
Contact person		Installed by	
Telephone no.		Customer accept	

Checklist:

No.	Description	Checked
1	Perform test with client, including control units, doors/barriers/ramp, full operation, emergency stop.	<input type="checkbox"/>
	Review of the manual with client, including:	
	Instruction of use	
2	• Operating units	<input type="checkbox"/>
3	• Key Switch On/Off	<input type="checkbox"/>
4	• Emergency stop	<input type="checkbox"/>
5	• Alarm and emergency call	<input type="checkbox"/>
6	• Parring operating units	<input type="checkbox"/>
	Safety instructions	
7	• Warnings	<input type="checkbox"/>
8	• Handling	<input type="checkbox"/>
9	• Personal safety	<input type="checkbox"/>
10	• Automatical doors and doorlocks	<input type="checkbox"/>
11	• Anti-crushing	<input type="checkbox"/>
12	• Overload	<input type="checkbox"/>
13	• Troubleshooting	<input type="checkbox"/>
14	• Emergency evacuation	<input type="checkbox"/>
	Maintenance	
15	• Cleaning	<input type="checkbox"/>
16	• Explain outdoor treatment: (no salt, no high-pressure water)Replacement of battery in call stations	<input type="checkbox"/>
17	• Replacement of battery in call stations	<input type="checkbox"/>
18	Inform the client about the legal requirements for statutory and service inspection.	<input type="checkbox"/>
19	Present the customer for the possible service agreements.	<input type="checkbox"/>
20	Update service log	<input type="checkbox"/>

Comments

lifting people

Liftup North America, Inc. | 5626 56th Commerce Park Blvd | Tampa, FL 33610 | T: +1 844 543 8878 | M: info@liftup.us

## 16. Inspection, checks and service inspections

In addition to the general maintenance described in section 13, regular service inspections and statutory checks and inspections of the lift must be carried out.



### **IMPORTANT!**

For safety reasons, it is very important that these service inspections and statutory checks are complied with, as a lack of, or incorrectly performed, examinations, checks and inspections could result in personal injury.

### 16.1 Statutory inspection and checks

Statutory checks and inspections of the lift are to be carried out, as it is approved for the transport of people. It is the owner's responsibility and obligation to ensure that this is complied with.



### **IMPORTANT!**

The number of statutory inspections depends on the legislation in the country in question.

### 16.2 Regular service inspections

As a manufacturer, we lay down requirements for regular service inspections of the lift to be carried out, see the interval stated below.



### **IMPORTANT!**

The warranty may become void if the minimum requirement for service inspections is not observed.

#### **The manufacturer's minimum requirements for number of service inspections per year**

	Indoor	Outdoor
Private/not freely accessible	1	2
Public sector	2	4

As a manufacturer, we recommend that the regular service inspections be carried out by an authorised service technician. The dealer from whom you have purchased the product will offer this service, but, if you wish to use another service provider, it is the owner of the lift who will be responsible for the service technician chosen having received training on the product in question. See: <https://www.liftup.dk/us/contact>.



### **IMPORTANT!**

The emergency stop must be activated before servicing the lift. This is to protect against accidental operation. The service technician is responsible for the emergency stop being pressed before commencing the service.

**NOTE:** It is not sufficient to interrupt the power supply, as the system is equipped with a battery backup.





<input type="checkbox"/> All pressure plates under lift (Underpan) activate emergency stop	<input type="checkbox"/> Mandatory inspections* have been carried out – date not exceeded
<input type="checkbox"/> Overpan activates emergency stop (if installed)	<input type="checkbox"/> Updated service log
<input type="checkbox"/> Inspect fixation in floor, wall, and platform brackets (see appendix)	<input type="checkbox"/> Hex key available by lift
<input type="checkbox"/> Outdoor: Check gaskets, plugs and switches	<input type="checkbox"/> User manual available by lift

\* If statutory inspections are missing, owner must be so advised, in writing + note made in logbook.

Spare parts replaced

Article no.	Quantity	Description	Price/unit	Price
		Service/inspection		
		Service technician, hours		
		Distance travelled (km)		


This service report contains checkpoints required by the manufacturer.  
Please make sure to also follow local ordinances and regulations for inspection and service of platform lifts.

lifting people

Liftup North America, Inc. | 5626 56th Commerce Park Blvd | Tampa, FL 33610 | T: +1 844 543 8878 | M: info@liftup.us



## 16.4 Service logbook



# Service logbook

Version: 1.0

Installation site		Product	
Name/Company		Product name	
Adress		Serialnumber	
Postcode / City		Installation date	
Contact person		Installed by	
Telephone no.			

Comments

No.	Date	Lognotes	Signature
1			
2			
3			
4			
5			
6			
7			
8			
9			
10			
12			
13			
14			
15			

lifting people

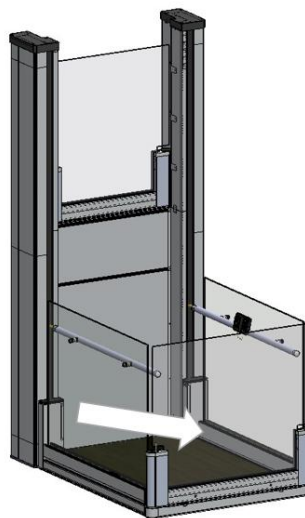
Liftup North America, Inc. | 5626 56th Commerce Park Blvd | Tampa, FL 33610 | T: +1 844 543 8878 | M: info@liftup.us



## 16.5 Online service log (only certain countries)

A QR code is available on the lift giving direct access to the online service log related to the lift. By means of a smartphone, tablet or similar it is possible to scan the QR code.

When scanning the QR code you gain direct access to the online service log related to the lift, and a new log is created. The fields must be filled in and the service technician/fitter/control authority signs the log electronically after each inspection visit.



Equipment Service Log

**Equipment details** 1

Serial no.: F519-00010

Production year: 2019

Equipment type: 103141 Flexstep V2

**Links to more information** 2

[Link til produktvideo](#)

**Equipment log** 3

These are the recorded service log entries for the equipment.

Log no. 4	Log entry date	Created by	Log entry text	Comments	Signature
1	15/01/2019	PB	Installation/opstilling af lift	Liften er installeret. Intet øvrigt at bemærke ifm. installationen.	PB
2	16/01/2019	Peter Pedersen	Opstillingskontrol	Liften er opstillingskontrolleret iht. bekendtgørelse, uden bemærkninger. Lifte må herefter sættes i anvendelse	PP
3	13/02/2020	Hans Jensen	Årlig eftersyn	Årlig eftersyn gennemført iht. serviceaftale med Liftup A/S. Intet øvrigt at bemærke.	HJ

[Add log entry](#)

1. Her kan du se udstyrsdetaljer såsom: serienummer, produktionsår med mere.

2. Klik på linket for at se en video om produktet.

3. Dette er solve "log bogen" for udstyret. Denne skal opdateres af serviceteknikeren ved hvert service besøg.

4. Loggen skal udfyldes med dato, navn, en spændte log entry tekst samt relevante kommentarer. Til slut underskrives loggen elektronisk.



## 17. Spare parts and accessories

### IMPORTANT!



It is important to use only original spare parts. Replacement of parts may only be undertaken by an authorised service technician. The use of non-original spare parts may void the right of complaint. Furthermore, product safety may be compromised, which may pose a risk to personal safety.

For further details regarding spare parts and service, please contact one of our dealers at <https://www.liftup.dk/us/contact>.

Article No.	Description
103691	Triangular key for emergency opening of door

## 18. Disassembly

In order to ensure correct disassembly for any re-use in another installation, we recommend using an authorised service technician. Contact your dealer for assistance with disassembly.

Bear in mind that there may be a risk of overturning when the lift is detached from the building structure.

## 19. Disposal

The owner is responsible for disposing of the product in accordance with the rules applying at any time. Whenever appropriate, contact your dealer for assistance with disposal.



Do not dispose of batteries, electrical or electronic equipment with unsorted household rubbish. When disposing of this device, ensure compliance with local ordinances and regulations.



## 19.1 Material specification for the EleNor lift

Material	Included in the following components/parts <sup>*)</sup>
Steel (S 355 J2)	Platform frames, top/bottom console, handrails
Aluminium (6063 T6)	Columns, door and side profiles on platform, covering, under pan plates
Brass (Cu Zn 39 Pb 3)	Bushings, gaskets
Plastic (PEHD)	Rolls in the Omega belt drive
Wood (oak, beech, mahogany etc.)	Step inserts, handrails
Electronics	Controls/PCB, lift columns
Copper	Cables

<sup>\*)</sup> Call stations, call station columns and other external components are not included.

## 20. Right of complaint

The right of complaint encompasses the at any time applicable rules regarding the right of complaint.



Further details are available in our terms of sale and delivery:  
<https://www.liftup.dk/us/general-conditions>



**NOTE:**

If the prescribed service inspections are not maintained, the right of complaint may be lost.

If the prescribed inspections, checks and service inspections are not observed, see section 16, this could have serious consequences for the safety of the product. It is the customer's responsibility to ensure that the product complies with the prescribed service inspections at all times, see the Danish Working Environment Authority's Order no. 1109, Section 14.

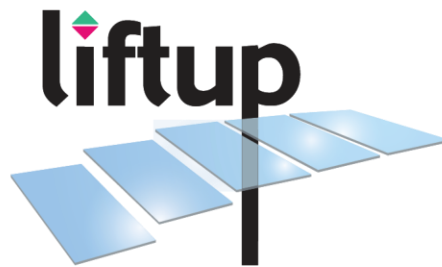






# lifting people

We want to change the way people think about access products: More than a technology you need – it's a technology you want. We design thoughtful, holistic and aesthetic access solutions where every element adds to improve the total user experience. We create unique tailor-made solutions where our products help people and are fully and beautifully integrated in the architectural environment. This means that our access solutions also have an emotionally uplifting and satisfying impact – because they are comfortable, user-friendly and well-designed. This also means that we can transform access enablers from being tools that solves a task for the few – to being smart and pleasurable design elements for everyone to enjoy.



Distributed by:

[WWW.LIFTUP.US](http://WWW.LIFTUP.US)

Liftup North America, Inc. | 5626 56th Commerce Park Blvd | Tampa, FL 33610 | T: +1 844 543 8878 | M: info@liftup.us